

有難い-認定するField-Service-Consultant認定テキスト 試験-試験の準備方法Field-Service-Consultant日本語受 験教科書



P.S.JapancertがGoogle Driveで共有している無料の2026 Salesforce Field-Service-Consultantダン
プ: https://drive.google.com/open?id=156LrXNTg_XOjOZZ_9RDdrtZOTStm3rHy

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Salesforce Field-Service-Consultant試験は、105分以内に完了する必要がある60の多肢選択問題から構成されています。試験は、産業知識、フィールドサービスライトニングのセットアップと構成、フィールドサービスライトニングモバイル、およびフィールドサービスライトニング管理の4つのセクションに分かれています。試験はオンラインで実施され、世界中どこからでも受験することができます。試験に合格するには、60問中少なくとも63%または38問の正解が必要です。

>> Field-Service-Consultant認定テキスト <<

Field-Service-Consultant日本語受験教科書、Field-Service-Consultant的中

関連問題

あなたはその他のSalesforce Field-Service-Consultant「Salesforce Certified Field Service Consultant」認証試験に関するツールサイトでも見るかも知れませんが、弊社はIT業界の中で重要な地位があって、Japancertの問題集は君に100%で合格させることと君のキャリアに変らせることだけでなく一年間中で無料でサービスを提供することもできます。

この試験では、フィールドサービス管理、労働力管理、スケジューリングと派遣、モバイル労働力管理、資産と在庫管理、レポートと分析など、幅広いトピックをカバーしています。認定試験は、Salesforceを使用したフィールドサービスオペレーションの実装と管理において、最低6か月以上の経験を持つ専門家を対象としています。候補者は、Salesforceプラットフォームとその機能を確実に理解しているだけでなく、Salesforce Field Service Lightningの構成とカスタマイズの経験があることが期待されています。Salesforce Field-Service-Consultant Certification試験の正常に完了すると、Salesforceフィールドサービスにおける候補者の習熟度と、顧客に効果的なソリューションを提供する能力が示されています。

Salesforce Certified Field Service Consultant 認定 Field-Service-Consultant 試験問題 (Q124-Q129):

質問 # 124

Universal Containers wants Technicians using the Salesforce Field Service mobile app to indicate when Service Appointments are at risk of late completion.

What should a Consultant recommend to meet this requirement?

- A. Post to the Service Appointment Chatter feed.
- B. Change the Status field on the Service Appointment.
- C. Adjust the Scheduled End field on the Service Appointment.
- **D. Update the In Jeopardy field on the Service Appointment.**

正解: D

解説:

The In Jeopardy field on the Service Appointment is a checkbox that indicates whether a service appointment is at risk of late completion based on travel time and service duration calculations. Technicians can update this field using the Field Service Mobile App to alert dispatchers and managers of potential issues. Posting to the Service Appointment Chatter feed, changing the Status field on the Service Appointment, or adjusting the Scheduled End field on the Service Appointment would not indicate that a service appointment is in jeopardy, but would communicate other information such as comments, progress, or rescheduling. References: https://help.salesforce.com/s/articleView?id=sf.fs_service_appointments.htm&type=5
https://help.salesforce.com/s/articleView?id=sf.fs_mobile_app_overview.htm&type=5

質問 # 125

Universal Containers' (UC) customers have asset scheduled to be moved between locations by field personnel.

UC wants to implement a standard process focused on asset traceability. Which two object should a Consultant recommend to meet this requirement? Choose 2 answers

- A. Cases
- B. Service Appointments
- **C. Assets**
- **D. Work Orders**

正解: C、D

質問 # 126

Universal Containers plans to implement Crew Management to better support its clients.

Which area does the Consultant need to consider as part of the recommendation?

- A. Capacity-based scheduling is supported for Service Crews.
- **B. The Preferred Resource service objective is ignored for active Crew Members.**
- C. Salesforce Field Service considers the Recommended Crew Size when assigning appointments.

- D. A service resource can only be 2 member of 2 single Crew

正解: B

解説:

Crew Management is a feature that allows creating and managing crews of multiple service resources who share the same service appointments[163]. The Preferred Resource service objective is ignored for active Crew Members because it only applies to individual resources and not crews[164]. Capacity-based scheduling is not supported for Service Crews because crews do not have capacity limits and can be assigned unlimited service appointments[165]. A service resource can be a member of multiple crews and can switch between them depending on their availability and skills[166]. Salesforce Field Service does not consider the Recommended Crew Size when assigning appointments because it only considers the Required Crew Size which indicates the minimum number of crew members needed for a service appointment[167]. References:

https://help.salesforce.com/s/articleView?id=sf.fs_service_crews_overview.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_service_crews_limitations.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_service_crews_create_edit_delete.htm&type=5 https://developer.salesforce.com/docs/atlas.en-us.api.meta/api/sforce_api_objects_serviceappointment_requiredcrewsizes.htm

質問 # 127

Universal Containers wants to increase customer satisfaction by committing preferred resources to accounts and providing prompt service.

Which two default Scheduling Policies meet this requirement?

Choose 2 answers

- A. EmergencyPolicy
- B. High Intensity
- C. Soft Boundaries
- D. Customer First

正解: C、D

解説:

Soft Boundaries and Customer First are two default scheduling policies that meet the requirement of committing preferred resources to accounts and providing prompt service. Soft Boundaries prioritize resources that are assigned to the same account or service territory as the service appointment. Customer First prioritize resources that have the highest customer satisfaction rating.

References: https://help.salesforce.com/s/articleView?id=sf.fsl_scheduling_policies.htm&type=5

質問 # 128

Dispatchers at Universal Containers want to ensure resources assigned to a Work Order have the appropriate level of expertise.

What should a Consultant implement to accomplish this requirement?

- A. Set up Service Locations, Set up Location Skills, Define Work Types
- B. Define Skills, Set up Skill Requirements, Set up Resource Skills
- C. Define Work Types, Define Work Order Status, Set up Resource Skills
- D. Set up Skill Requirements, Define Work Types, Set up Routing Rules

正解: B

解説:

Explanation

Skills are used to define the level of expertise that a resource has for a specific type of work. Skill requirements are used to define the level of expertise that a service appointment needs. Resource skills are used to assign skills to resources. By setting up these components, the system can match service appointments with resources based on their skills.

References: https://trailhead.salesforce.com/en/content/learn/modules/field_service_basics/field_service_skills

質問 # 129

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Field-Service-Consultant日本語受験教科書: <https://www.japancert.com/Field-Service-Consultant.html>

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