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Example 1:
AggregateResult[] groupedResults = (SELECT CampaignId, AVG(Amount) FROM Opportunity GROUP BY CampaignId);
for (AggregateResult ar : groupedResults)
{
    System.debug('Campaign ID' + ar.get('CampaignId'));
    System.debug('Average amount' + ar.get('expr0'));
}

Example 2:
AggregateResult[] groupedResults = (SELECT CampaignId, AVG(Amount) theAverage FROM Opportunity GROUP BY CampaignId);
for (AggregateResult ar : groupedResults)
{
    System.debug('Campaign ID' + ar.get('CampaignId'));
    System.debug('Average amount' + ar.get('theAverage'));
}

Example 3:
AggregateResult[] groupedResults = (SELECT CampaignId, AVG(Amount) FROM Opportunity GROUP BY CampaignId);
for (AggregateResult ar : groupedResults)
{
    System.debug('Campaign ID' + ar.get('CampaignId'));
    System.debug('Average amount' + ar.get('AVG'));
}

Example 4:
AggregateResult[] groupedResults = (SELECT CampaignId, AVG(Amount) theAverage FROM Opportunity GROUP BY CampaignId);
for (AggregateResult ar : groupedResults)
{
    System.debug('Campaign ID' + ar.get('CampaignId'));
    System.debug('Average amount' + ar.theAverage);
}
    
```

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ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Architecture and Deployment: This domain covers the foundational components of the Performance Analytics solution and the proper deployment sequence in ServiceNow environments.
Topic 2	<ul style="list-style-type: none"> Configure Indicators and Indicator Sources: This domain addresses creating and configuring indicators (performance metrics), including source conditions, fact tables, indicator types, properties, and aggregation scripts.
Topic 3	<ul style="list-style-type: none"> Configure Breakdowns and Breakdown Sources: This section covers setting up breakdowns to analyze indicators across different dimensions, including breakdown mappings, matrices, exclusions, scripted mappings, and bucket groups.
Topic 4	<ul style="list-style-type: none"> Data Collection: This domain explains how Performance Analytics gathers and processes data, including collection flow, configuration properties, and troubleshooting collection issues.
Topic 5	<ul style="list-style-type: none"> Administration and Solutions: This domain covers administrative tasks using the Admin Console and accelerating deployment with pre-built Content Packs.
Topic 6	<ul style="list-style-type: none"> Data Visualization: This section focuses on presenting data through widgets, interactive filters, appropriate visualizations, dashboards, and analyzing data using Analytics Hub and KPI Details.
Topic 7	<ul style="list-style-type: none"> Perform Diagnostics and Troubleshooting

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ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q56-Q61):

NEW QUESTION # 56

Which definition describes the functionality of a Formula Indicator?

- A. A Formula Indicator is needed anytime you need to calculate an aggregate
- **B. A Formula Indicator can use up to 5 Automated Indicators**
- C. The Formula Indicator score is calculated when the Formula Indicator is viewed
- D. A Formula Indicator can reference the Indicator Threshold value

Answer: B

Explanation:

A Formula Indicator in ServiceNow Platform Analytics allows you to calculate a derived score using up to five other indicators (automated or manual) through a mathematical expression. These component indicators must already exist and have collected data.

Formula Indicators are not calculated at view time; instead, they are pre-calculated during data collection and stored like other indicator scores. This ensures consistent historical trending and optimal dashboard performance. Aggregates such as count or sum are handled by automated indicators, not formula indicators.

Formula indicators also cannot reference indicator threshold values, as thresholds are used only for KPI status evaluation and visualization, not for calculations.

ServiceNow documentation clearly states the five-indicator limit and emphasizes that Formula Indicators are meant for derived metrics, such as percentages, ratios, or normalized scores, making option B the only correct definition.

NEW QUESTION # 57

Which statement describes Performance Analytics Spotlight?

- A. A view of the process data captured over a period of time
- B. A visualization of an indicator score to display on a dashboard
- **C. A ranked list of records based on several weighted conditions**
- D. A view of the record priority at the current time

Answer: C

Explanation:

Performance Analytics Spotlight is a feature that provides a ranked list of records based on multiple weighted conditions, helping users focus on the most critical records that require attention. Spotlight differs from traditional reports and time-series analytics because it evaluates records dynamically using scoring logic rather than historical aggregation.

Option A describes dashboard visualizations such as time series or scorecards. Option B refers to record views, not analytics.

Option D describes Performance Analytics indicators, which track trends over time.

ServiceNow documentation clearly defines Spotlight as a prioritization tool that ranks records using configurable rules and weights, making option C the correct and complete description.

NEW QUESTION # 58

What specifies the base table and field used to uniquely identify elements in a Breakdown Source?

- A. Indicator Configuration and Target Value
- B. Related List Conditions and Field Labels
- **C. Facts table and Sys ID field**
- D. Manual Indicator and Scoresheet

Answer: C

Explanation:

A Breakdown Source relies on the Facts table and a unique identifier field (typically the Sys ID) to define how breakdown elements

are generated and linked to indicator scores. The Facts table specifies where the breakdown data originates, while the Sys ID field uniquely identifies each breakdown element. Related list conditions and labels do not define uniqueness. Indicator configuration and targets are unrelated to breakdown structure. Manual indicators and scoresheets are not involved in breakdown sourcing. ServiceNow documentation clearly states that the Facts table and unique identifier are foundational to Breakdown Source configuration, making option B the correct answer.

NEW QUESTION # 59

Choose 2 options.

Which types of calendars are supported on an Indicator Source?

- A. Standard Calendar
- B. Resource Calendar
- C. Docket Calendar
- D. Custom Calendar
- E. Fiscal Calendar

Answer: A,D

Explanation:

Indicator Sources in Platform Analytics support Standard calendars and Custom calendars to control how data collection aligns with business time definitions. The Standard Calendar uses regular system time, while Custom Calendars allow organizations to define business-specific working days, holidays, and schedules.

Fiscal calendars are used for financial reporting but are not supported directly by Indicator Sources. Resource and Docket calendars are unrelated to analytics collection. ServiceNow documentation explicitly states that Indicator Sources rely on standard or custom calendars for accurate time-based aggregation, making options B and E the correct answers.

NEW QUESTION # 60

When using a Bucket Group as a Breakdown Source, which is the required Breakdown Source Facts table?

- A. Bucket Group [pa_bucket_groups]
- B. The Indicator Facts table
- C. Bucket [pa_buckets]
- D. Choice [sys_choice]

Answer: C

Explanation:

When a Bucket Group is used as a Breakdown Source in Platform Analytics, the required Facts table is Bucket [pa_buckets]. Bucket Groups define how numeric or duration values (such as age, time, or cost ranges) are grouped, but they do not store analytics facts themselves. The actual bucketed values generated during data collection are stored in the pa_bucketstable, which makes it the authoritative facts table for bucket-based breakdowns.

The pa_bucket_groupstable only stores configuration metadata for bucket definitions. The sys_choicetable is used exclusively for choice list values and is unrelated to bucket analytics. The Indicator Facts table stores indicator scores but does not contain bucket-level breakdown data. ServiceNow documentation explicitly states that any breakdown based on bucket groups must reference the pa_bucketstable to ensure accurate historical analysis and proper breakdown rendering. Therefore, option C is the only correct answer.

NEW QUESTION # 61

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