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Salesforce Certified Slack Administrator Sample Questions (Q169-Q174):

NEW QUESTION # 169

Which of the following statements describes the effect of configuring mandatory Two Factor Authentication (2FA) in Slack?

- A. Members must have a sophisticated and complex password that is updated regularly.
- B. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
- **C. Members must submit a verification code along with their password each time they sign in.**
- D. Members must use a biometric reader to authenticate with Slack.

Answer: C

Explanation:

Mandatory Two Factor Authentication (2FA) adds an extra layer of security to member accounts. When enabled, Slack requires that:

"Members must enter a verification code from an authentication app or text message after submitting their password to successfully sign in." This means each time members sign into Slack, they must provide both their password and a second factor, typically a code generated by a mobile authentication app or received via SMS. This prevents unauthorized access even if a password is compromised.

The other options (A, B, C) describe different security measures but do not accurately represent the behavior of 2FA as configured in Slack.

(Reference: Slack Administration Study Guide - Security and Compliance - Two Factor Authentication)

NEW QUESTION # 170

A few months ago, a team of developers at Blue Inc identified a new issue during testing and created a public channel called #bug-cricket to communicate about the issue.

They may need to reference the history in the future. Of note, there has not been any new activity in #bug-cricket for months, and the bug case has been closed.

What should the team do with #bug-cricket?

- A. Convert the channel to private, and then archive it; members of the channel will retain access to the files.
- B. Remove all members from the channel, and then archive it; this way, members can find messages via search but will not be able to browse the channel history itself.
- **C. Archive the public channel; anyone can still browse the conversation history in Slack, and messages will appear in search results.**
- D. Delete the channel; messages from a deleted channel are still available via search.

Answer: C

Explanation:

The best practice for completed projects that may need to be referenced later is:

"Archive the public channel. Archived channels remain searchable and can be browsed for historical reference, but new posts are disabled." Deleting the channel would risk losing accessibility to discussions, and unnecessary privacy changes would confuse users.

(Reference: Slack Administration Study Guide - Channel Archiving and Searchability)

NEW QUESTION # 171

You're an Org Owner at a 10,000-person company that uses Slack across the organization.

In a recent feedback survey, employees have expressed frustrations about silos, lack of transparency, and difficulty locating information.

IT leadership asks you to provide metrics that can be tracked over the course of the next year to measure progress toward increasing transparency.

What type of data would you recommend the team track?

(Select the best answer.)

- A. Percentage of message engagement in org-wide announcements channels in the last six months
- **B. Percentage of messages viewed in public channels vs. in private channels and direct messages (DMs)**
- C. Number of multi-workspace channels across the organization
- D. Number of weekly active members (i.e., active in the last 7 days)

Answer: B

Explanation:

Slack recommends measuring transparency by:

"Tracking the percentage of messages sent or viewed in public channels versus private channels and DMs. An increase in public activity correlates to increased organizational transparency." While engagement and activity metrics (A, C, D) are useful for other goals, measuring the public vs. private messaging ratio directly addresses transparency concerns.

(Reference: Slack Administration Study Guide - Analytics for Measuring Transparency and Collaboration)

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NEW QUESTION # 172

Britt is a Workspace Admin who created a public channel called #bread-buds for co-workers who enjoy bread- making.

The company has had new team members join, and the conversation has become more general about all types of carbohydrates.

Britt decides it's time to expand the channel. Rather than rename it, Britt creates a new channel #carbohydrate-chats to be inclusive and start fresh with activity. At the same time, Britt wants to keep

#bread-buds so the team can reference baking instructions that have been gathered over the past few years, but she doesn't want anyone posting in it.

What should Britt do?

- A. Convert #bread-buds to private, archive it, and direct everyone to #carbohydrate-chats.
- **B. Post a message in #bread-buds redirecting everyone to #carbohydrate-chats, and archive #bread-buds.**
- C. Delete #bread-buds, reference its messages as needed, and direct everyone to #carbohydrate-chats.
- D. Remove all members from #bread-buds, and invite them to #carbohydrate-chats.

Answer: B

Explanation:

The best Slack practice for retiring an old channel but keeping its content accessible is:

"Post a message notifying members about the transition, then archive the channel. Archived channels are read- only but searchable."

Archiving preserves the channel's history while preventing new posts, matching Britt's goals exactly.

(Reference: Slack Administration Study Guide - Managing Channel Lifecycle)

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NEW QUESTION # 173

You provide channel strategy recommendations to your organization and want to ensure the right level of information visibility.

In which situation would a private channel best suit the needs of the teams involved?

- **A. A team of human resources members and hiring team members need to have an ongoing discussion regarding an open role, including discussion of role requirements, compensation, and candidate information.**
- B. Your organization is globally distributed and would like to create a channel specific to events occurring at your organization's headquarters location.
- C. A cross-functional team would like to explore new ideas for providing customer value on a new product line.
- D. A team within your organization has announced that they're kicking off a new project and will need a channel to collaborate.

Answer: A

Explanation:

Slack recommends:

"Private channels are best for sensitive discussions such as hiring, compensation, or any confidential information that should not be visible to all workspace members." Projects (B), brainstorming (C), and event announcements (D) are usually better suited for public channels to maximize visibility.

(Reference: Slack Administration Study Guide - When to Use Private Channels)

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