

WGU Introduction-to-IT Questions - Latest Preparation Material (2026)

WGU C182 Final Exam Study Set Questions and Answers Latest Update 2025

What is the definition of information technology? - answers It is the technology used to create, maintain, and make information accessible.

Which IT position has the responsibility of working with routers and switches? - answers Network Administrator

In which generation were silicon chips first used in computers? - answers Third generation

Which low-level language corresponds one to one with assembly? - answers machine language

What allows an organization to use software through the internet? - answers SaaS or Software as a Service

What is one of IT's role in globalization? - answers It allows companies to reach a wider customer base.

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Another challenge is staying on top of the ever-changing exam content. WGU Introduction-to-IT is constantly evolving, and it can be difficult to know what to expect on test day. Our WGU Introduction-to-IT practice tests and PDF are updated regularly to reflect the latest WGU Introduction-to-IT Exam Format and content, so you can be confident that you are studying the most up-to-date Introduction-to-IT exam information.

WGU Introduction-to-IT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Role of the IT department in IT infrastructure management, disaster recovery, and business continuity processes: This section of the exam measures skills of Systems Administrators and explains how the IT department manages infrastructure and supports recovery processes to keep operations running during disruptions. It introduces how IT teams protect systems, restore services, and maintain continuity for the business.

Topic 2	<ul style="list-style-type: none"> • Introduction to IT: This section of the exam measures the skills of IT Support Specialists and explains information technology as a discipline, along with how the IT department supports business activities. It provides a simple overview of different IT areas such as systems and services, networks and security, scripting and programming, data management, and the business side of IT. Learners see how these areas connect with each other and how they contribute to organizational operations.
Topic 3	<ul style="list-style-type: none"> • Data management functions in databases: This section of the exam measures the skills of Systems Administrators and summarizes the basic functions involved in managing data within databases. It introduces how data is stored, organized, and accessed, giving learners a simple understanding of how essential database tasks support business information needs.
Topic 4	<ul style="list-style-type: none"> • Basics of Programming Languages in Software Development: This section of the exam assesses the skills of IT Support Specialists and covers the fundamental purpose of programming languages in software development. It provides a simple description of how programming works and how developers use languages to build tools and applications.
Topic 5	<ul style="list-style-type: none"> • Structure, function, and security associated with networks: This section of the exam measures skills of IT Support Specialists and outlines the basic components of networks, how they operate, and the security needed to protect them. It provides a simple view of how network structures support communication and how security measures protect information.

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WGU Introduction to IT Sample Questions (Q39-Q44):

NEW QUESTION # 39

When would a business intelligence (BI) system be useful in making a decision?

- A. When determining the average salary of the company's executives
- B. When figuring out when to reorder store inventory for a particular stock keeping unit (SKU)
- C. When deciding if a restaurant should use more organic food in its menu, based on customer reviews and an analysis of current costs
- D. When deciding whether to promote an employee by looking at their annual sales performance

Answer: C

Explanation:

A BI system shines in this scenario because it leverages the power of data from various sources and turns that into actionable insights:

*Customer Sentiment Analysis: BI systems can incorporate natural language processing to analyze customer reviews, gauging sentiment and preferences towards organic food. Trends and patterns can be identified.

*Cost Analysis: BI can pull in data on ingredient costs (organic vs. conventional), preparing a comprehensive analysis of how switching to more organic food would impact operational expenses.

*Decision Support: By combining customer sentiment, cost analysis, and potentially market trends (through external data integration), a BI system can provide a holistic view of the trade-offs and the potential impact of increasing organic food usage.

NEW QUESTION # 40

What is the primary role of the database administrator?

- A. Business system design and development
- **B. Internet security access control**
- C. DBMS installation, maintenance, performance analysis, and troubleshooting
- D. Operating system throughput and performance optimization

Answer: B

Explanation:

The core responsibility of a database administrator (DBA) centers around managing and optimizing Database Management Systems (DBMS). This includes:

- *Installation and Configuration: Setting up new database instances, applying relevant configurations, and ensuring they align with the organization's needs.
- *Maintenance: Performing regular backups, security updates, and patch management to keep the databases secure and healthy.
- *Performance Analysis: Monitoring database performance, identifying bottlenecks, and implementing optimizations to ensure efficient data retrieval and operations.
- *Troubleshooting: Proactively addressing database errors, resolving operational issues, and ensuring data integrity.

NEW QUESTION # 41

What are two signs of a phishing e-mail?

Choose 2 answers

- **A. An e-mail from an organization you don't recognize**
- B. Personalized greetings
- C. Frequent reminders from the same e-mail address
- **D. Poor grammar and spelling errors**
- E. A link to a website sent by a family member

Answer: A,D

Explanation:

1. Poor grammar and spelling errors: Phishing emails often contain mistakes in language, grammar, or spelling.

These errors can be a red flag that the email is not legitimate.

2. An email from an organization you don't recognize: Be cautious if you receive an email from an unfamiliar organization. Verify the sender's legitimacy before taking any action.

References:

*1Cofense: 10 Signs of a Phishing Email

*2CrowdStrike: How to Spot a Phishing Email

*3Malwarebytes: Phishing Email - How to Identify and Avoid Phishing Attacks

*4SecurityMetrics: 7 Ways to Recognize a Phishing Email

NEW QUESTION # 42

How are high-level languages different from machine language?

- A. Machine language is more concise:
- B. High-level languages are written in binary code
- C. Machine languages require translators for the machine to run the program.
- **D. High-level languages are easier for humans to read and understand.**

Answer: D

Explanation:

High-level languages and machine language (also known as machine code) serve different purposes in the world of programming.

Let's explore the differences:

1. High-Level Languages:

oDefinition: High-level languages are programming languages that are designed to be more human-readable and user-friendly.

Examples include C, C++, Java, Python, and Ruby.

oCharacteristics:

Abstraction: High-level languages provide a higher level of abstraction, allowing programmers to express complex logic using familiar syntax and natural language constructs.

Readability: Code written in high-level languages is easier for humans to understand because it resembles everyday language.
Platform Independence: High-level languages are platform-independent, meaning the same code can run on different operating systems with minimal modifications.

Compiler or Interpreter: High-level code is compiled or interpreted into machine code before execution.

oAdvantages:

Productivity: Developers can write code more quickly and efficiently.

Maintenance: Easier to maintain and debug due to readability.

Portability: Code can be moved across platforms.

oExample:

Python

Example in Python

```
def greet(name):
```

```
    print(f"Hello, {name}!")
```

```
greet("Alice")
```

2. Machine Language (Machine Code):

oDefinition: Machine language consists of binary instructions (0s and 1s) that directly correspond to the instructions executed by the computer's central processing unit (CPU).

oCharacteristics:

Low-Level: Machine language is the lowest level of programming language.

Binary Representation: Each instruction is represented as a sequence of binary digits (bits).

Specific to Hardware: Machine code is specific to the architecture of the computer (e.g., x86, ARM).

Direct Execution: The CPU executes machine instructions directly.

oAdvantages:

Efficiency: Machine code runs directly on the hardware, making it highly efficient.

No Translation Overhead: No need for translation (compilation or interpretation) since it's already in the CPU's native language.

oExample (Simplified):

001100110 00001010 ; Binary sequence representing an addition operation

3. Summary:

oHigh-level languages provide abstraction, readability, and portability.

oMachine language is specific to the hardware, efficient, and executed directly by the CPU.

References:

1. GeeksforGeeks: What is Machine Language?

2. BBC Bitesize: High-level languages

3. Webopedia: High-Level Programming Language

4. Codeforwin: High level languages - advantages and disadvantages

NEW QUESTION # 43

A programmer is working with Perl. Which type of language is this?

- A. Machine
- B. Compiled
- C. Interpreted
- D. Assembly

Answer: C

Explanation:

Perl is generally categorized as an interpreted language. In Information Technology, Perl is a scripting language that is commonly executed by the Perl interpreter, which reads the source code and runs it without requiring a separate compilation step that produces a standalone executable in the typical compiled-language workflow. This makes Perl useful for tasks such as text processing, automation, system administration scripting, and rapid prototyping. Interpreted execution supports quick testing and modification because developers can run scripts immediately after editing. While some interpreted languages can be compiled into intermediate bytecode or packaged into executables, the standard and most widely taught model for Perl is interpreter-based execution.

Assembly language is a low-level mnemonic representation of machine instructions, and machine language is binary code executed directly by the CPU. Perl does not fit those categories. Compared to compiled languages like C, Perl emphasizes flexibility and scripting convenience.

Therefore, the correct classification for Perl in this context is interpreted language.

NEW QUESTION # 44

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