

CT-UT復習対策書 & CT-UT参考書内容



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痛みも利益もないことは世界中でよく知られている真実です。別のことわざには、耕すほど得るものが増えるというものがあります。あらゆる分野で広く認められているCT-UT試験に合格し、CT-UT証明書を取得すると、新しいキャリアの扉が開かれ、未来は明るく希望に満ちたものになります。当社のCT-UTガイド急流は、証明書を取得するのに役立つ最高のアシスタントになります。CT-UTガイド急流を学習したいときはいつでも障害に遭遇しないと信じています。

ISTQB CT-UT 認定試験の出題範囲：

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"> Usability Reviews: This domain evaluates the skills of Usability Testers in conducting reviews of software interfaces without user involvement. It differentiates informal reviews from expert reviews and introduces heuristic evaluation as a structured method. The section describes step-by-step approaches to preparing for and conducting reviews, emphasizing the importance of consensus and clear communication of findings.
トピック 2	<ul style="list-style-type: none"> Risks in Usability, User Experience and Accessibility: This domain assesses the ability of Risk Analysts to identify and analyze common risks that can affect usability, user experience, and accessibility. It differentiates between product risks—such as users being unable to use a product effectively—and project risks, including lack of expertise or insufficient usability evaluation processes. Understanding these risks helps in planning effective usability testing and evaluation.
トピック 3	<ul style="list-style-type: none"> Usability Testing: This section measures the practical knowledge of Usability Testers in planning, conducting, analyzing, and reporting formal usability test sessions with users. It outlines test preparation activities including writing test plans, test scripts, and tasks, as well as considerations for test locations and pilot sessions. It explains how to moderate sessions, analyze findings, classify problems by severity, and communicate results effectively to stakeholders.

トピック 4	<ul style="list-style-type: none"> • Basic Concepts: This section measures the skills of Usability Analysts and covers fundamental definitions and ideas related to usability, user experience, and accessibility. It explains what usability means in terms of effectiveness, efficiency, and satisfaction within software products. User experience concepts related to emotions, perceptions, and responses before, during, and after use are included. It also addresses accessibility, focusing on usage by people with diverse abilities.
トピック 5	<ul style="list-style-type: none"> • Selecting Appropriate Methods: This domain helps Test Managers make decisions on which usability evaluation methods to apply depending on project context, resources, and maturity. It discusses criteria for selecting usability, user experience, and accessibility evaluation methods suited to different stages of development and organizational needs, including agile development scenarios.
トピック 6	<ul style="list-style-type: none"> • User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.

>> CT-UT復習対策書 <<

効果的なCT-UT復習対策書 & 合格スムーズCT-UT参考書内容 | 100%合格率のCT-UTコンポーネント ISTQB Certified Tester Usability Tester

当社のソフトウェアをダウンロードして30時間以内に練習する場合のみ、自信を持ってテストに参加できます。CT-UT試験トレントは期間限定の試験とオンラインエラー修正をシミュレートできるため、CT-UT試験の準備にかかる時間と労力は他の学習教材よりも少なく済みます。20時間または30時間を費やすだけでCT-UT証明書を手に入れることは非常に経済的です。これは通常、将来のキャリアにとって有益です。したがって、テストを準備するには、CT-UTガイドトレントを購入するのが最善かつ賢明な選択です。

ISTQB Certified Tester Usability Tester 認定 CT-UT 試験問題 (Q39-Q44):

質問 # 39

Which of the following statements about usability test scripts is wrong?

- **A. It contains answers to the test questions.**
- B. It contains pre-session interview questions.
- C. It contains post-session interview questions.
- D. It is a checklist used by the moderator of a usability test.

正解: A

解説:

A usability test script is a structured document used by the moderator to ensure consistency across test sessions. It typically includes pre-session briefing text, pre- and post-session interview questions, and the specific usability tasks to be performed. However, it does not include answers to the test questions, as usability tests focus on observing user behavior and performance-not testing users' knowledge. Providing answers would bias results and invalidate findings. Thus, option D is incorrect and the best choice.

References:

Usability.gov: Creating a Test Script

Nielsen Norman Group: Usability Testing Tools and Documentation

ISO 25062 - Guidelines for Usability Reporting

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質問 # 40

You're conducting a user survey and you have reached the third stage, selecting an appropriate questionnaire.

You have decided to use a standardized questionnaire as you want to benchmark against previous usability measurements.

Which of the following user questionnaires allow benchmarking against previous usability measurements?

- i. SUS
- ii. SUMI

iii. WAMMI

- A. i & ii are true, iii is false
- B. i is true, ii & iii are false
- C. ii & iii are true, i is false
- **D. i, ii and iii are true**

正解: D

解説:

SUS (System Usability Scale), SUMI (Software Usability Measurement Inventory), and WAMMI (Website Analysis and Measurement Inventory) are all validated, standardized usability questionnaires that support benchmarking. They allow comparison against known usability scores from a wide variety of systems. These instruments provide numeric scores that can be interpreted using benchmark datasets or industry standards.

Therefore, all three-i, ii, and iii-are true, making D the correct answer.

References:

Brooke, J. (1996). SUS - A Quick and Dirty Usability Scale

Kirakowski, J. (1994). SUMI Development

Here are the verified answers and detailed explanations for Questions 22 through 25, formatted in your specified structure:

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質問 # 41

In the last project, the usability tests substantially exceeded the budget of the test plan. Which quality control task could have been used to avoid this?

- A. Check whether the usability test report conforms to the best practices
- B. Check that findings are communicated to the stakeholders
- C. Check that the usability test plan has been properly reviewed
- **D. Check consumed resources regularly and compare with the estimates**

正解: D

解説:

To prevent usability testing from exceeding budget, active monitoring and control of project resources are critical. The best practice is to regularly check consumed time, costs, and effort against the original estimates, allowing timely adjustments to scope or resources. This is a classic quality control practice aligned with ISO 9001 principles and standard project management methodologies. Option A relates to test preparation, option C concerns reporting and communication, and option D applies after test execution. Only option B deals directly with budget control during the test.

References:

* ISO 9001:2015 - Quality Management Systems

* ISTQB: Usability Testing Guidelines

* Nielsen Norman Group: Budgeting for Usability Testing

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質問 # 42

A company distributes its products over a web shop where users can put items in their shopping cart. After they click on "checkout", the checkout process starts and users cannot go back anymore to correct possible mistakes. The only way is to hit the "back" button of the browser, which might lead to an expired session and therefore losing all items in the shopping cart.

Which of the following heuristics would best describe this usability issue?

- **A. User control and freedom**
- B. Visibility of system status
- C. Aesthetic and minimalist design
- D. Help and documentation

正解: A

解説:

The described issue violates the usability heuristic "User control and freedom," as defined by Jakob Nielsen.

This principle emphasizes that users should have the ability to undo and redo actions and navigate freely without being trapped in irreversible sequences. In the scenario, users are forced into the checkout process without a clear way to return or correct mistakes, except through the unreliable and disruptive back button.

This design flaw undermines user autonomy and can result in lost progress or frustration.

References:

Nielsen Norman Group: 10 Usability Heuristics for User Interface Design ISO 9241-110:2020 - Interaction Principles

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質問 # 43

The usability team has written a usability test report. The report has the following structure:

Executive summary (1 page)

Table of contents (1 page)

Findings and recommendations (5 pages)

Objectives (2 pages)

Purpose (2 pages)

Contacts (1 page)

Which best practice does this usability test report violate?

- A. The report misses positive findings
- B. The report makes use of usability jargon
- C. The report misses a description of the evaluation method
- D. The report is too long

正解: C

解説:

A best practice in usability reporting (based on ISO/IEC 25062:2006 - Common Industry Format for usability test reports) is to include a clear description of the evaluation method used. This includes how the test was designed, how participants were selected, what tasks were performed, and under what conditions the test was conducted. This ensures the results are credible and reproducible. The provided structure omits this essential information. While the report length is not excessive and positive findings may or may not be present, the key missing component is the method description.

References:

ISO/IEC 25062:2006 - Common Industry Format for Usability Test Reports

Nielsen Norman Group: How to Write Usability Reports

Usability.gov: Reporting Usability Test Results

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質問 # 44

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トレントのCT-UTガイドは、これらすべての質問を解決してCT-UT試験に合格するのに役立ちます。弊社 MogiExamのCT-UT学習資料は、暦年の試験概要と業界動向に従って、長年にわたって多くの専門家によって簡素化され、まとめられています。したがって、CT-UT学習教材は理解しやすく、把握しやすいです。人生には、自分の業界を変えたい人もたくさんいます。彼らはしばしば、業界に参入するための足がかりとして専門的なCT-UT資格試験を受けます。あなたがこれらの人々の1人である場合、ISTQBのCT-UT試験エンジンが最良の選択となります。

CT-UT参考書内容: <https://www.mogixexam.com/CT-UT-exam.html>

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BONUS!!! MogiExam CT-UTダンプの一部を無料でダウンロード: https://drive.google.com/open?id=1kXJW__9yMsvUOU6qTv0HnEvXY49VAioi