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### **SAP C-S4PM-2504 Exam Syllabus Topics:**

Topic	Details

Topic 1	<ul style="list-style-type: none"> <li>• <b>SAP Activate Methodology:</b> This section of the exam measures skills of Business Process Architects and covers the structure and practical application of SAP Activate. It includes understanding the phases of the methodology: Discover, Prepare, Explore, Realize, Deploy, and Run, and the use of supporting tools such as SAP Roadmap Viewer and SAP Best Practices. Candidates are expected to demonstrate the ability to apply this methodology to streamline cloud implementation processes and ensure agile delivery.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• <b>Project Management</b></li> <li>• <b>Organizational Change Management (OCM):</b> This section of the exam measures the skills of Project Managers and covers the key principles of managing SAP cloud implementation projects, including team coordination, stakeholder communication, and change management. It evaluates the ability to lead project activities, manage expectations, and handle resistance during digital transformation. Emphasis is placed on aligning organizational goals with implementation strategies to ensure effective user adoption and project success.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>SAP S</b></li> <li>• <b>4HANA Cloud Public Edition Implementation:</b> This section of the exam measures the skills of Implementation Consultants and covers the foundational aspects of deploying SAP S</li> <li>• <b>4HANA Cloud Public Edition in a business environment.</b> It focuses on understanding system architecture, scope definition, and the technical and functional setup required for a successful implementation. The candidate is expected to have a strong grasp of how to execute the necessary configuration and adoption tasks that align with customer-specific requirements.</li> </ul>

## SAP Certified Associate - Managing SAP S/4HANA Cloud Public Edition Projects Sample Questions (Q46-Q51):

### NEW QUESTION # 46

When deploying SAP S/4HANA Cloud, private edition using new implementation, which of the following is recommended to code custom developments? Note: There are 2 correct answers to this question.

- **A. SAP Business Technology Platform**
- **B. SAP ABAP Workbench**
- C. SAP Best Practices
- D. SAP Support Portal

**Answer: A,B**

### NEW QUESTION # 47

What are success factors for the different dimensions of the change management framework? Note: There are 3 correct answers to this question.

- **A. Regarding change strategy, it is important to fulfill the expectations towards change management.**
- B. Regarding change realization, it is important to actively support the business units in the development of a new operating model.
- **C. Regarding change communication, it is important to develop a compelling, comprehensive change story.**
- D. Regarding change effectiveness, it is important to use a balanced combination of change effectiveness measures.
- **E. Regarding change leadership, it is important to establish stakeholder management as an ongoing activity.**

**Answer: A,C,E**

Explanation:

SAP's Organizational Change Management (OCM) framework includes dimensions like change strategy, leadership, realization, and communication, each with specific success factors to ensure effective adoption of SAP S/4HANA Cloud Public Edition.

\* Option A: Regarding change strategy, it is important to fulfill the expectations towards change management. Correct. A clear change strategy must meet stakeholder expectations to gain buy-in. The SAP S/4HANA Cloud OCM Guideline states, "A success factor for change strategy is fulfilling expectations towards change management, ensuring stakeholders understand and support the OCM approach."

\* Option B: Regarding change effectiveness, it is important to use a balanced combination of change effectiveness

measures. Incorrect. Change effectiveness is not a distinct dimension in SAP's OCM framework; evaluation is part of realization or communication. The SAP Activate Methodology Guide notes, "Change effectiveness measures are integrated into realization, not a standalone dimension."

\* Option C: Regarding change leadership, it is important to establish stakeholder management as an ongoing activity. Correct. Continuous stakeholder management is critical for change leadership to address resistance and sustain engagement. The SAP S/4HANA Cloud OCM Guide explains, "A key success factor for change leadership is establishing stakeholder management as an ongoing activity to build trust and manage resistance throughout the project."

\* Option D: Regarding change realization, it is important to actively support the business units in the development of a new operating model. Incorrect. While supporting business units is important, change realization focuses on achieving business benefits, not developing operating models. The SAP OCM Guide clarifies, "Change realization emphasizes benefit realization, not operating model development, which is a broader business transformation task."

\* Option E: Regarding change communication, it is important to develop a compelling, comprehensive change story. Correct. A compelling change story drives engagement and clarity. The SAP S/4HANA Cloud OCM Guide confirms, "A success factor for change communication is developing a compelling, comprehensive change story to articulate the vision and benefits, fostering stakeholder alignment." Extract from Official Documentation:

\* SAP S/4HANA Cloud OCM Guide (SAP Help Portal, <https://help.sap.com>): "Success factors for the OCM framework include fulfilling change management expectations in the strategy dimension, establishing ongoing stakeholder management in leadership, and developing a compelling change story in communication."

\* SAP Activate Methodology Guide (SAP Community, <https://community.sap.com>): "The OCM framework's success relies on a clear strategy that meets expectations, continuous stakeholder management in leadership, and a comprehensive change story to drive communication and adoption." Additional Context:

The OCM framework's success factors are designed to address the human side of change, ensuring stakeholder alignment and sustained adoption. By focusing on expectations, stakeholder engagement, and a clear narrative, the framework supports the agile and iterative nature of SAP Activate projects.

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SAP Help Portal: SAP S/4HANA Cloud OCM Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details OCM success factors.

SAP OCM Best Practices: Outlines framework dimensions.

## NEW QUESTION # 48

When doing a new implementation on premise or private cloud, which system is recommended to demonstrate standard functionality in the Explore phase?

- A. Development
- **B. Sandbox**
- C. Trial
- D. Starter

**Answer: B**

Explanation:

In the Explore phase of a new implementation for SAP S/4HANA on-premise or Private Cloud, a system is used to demonstrate standard functionality, typically SAP Best Practices, to validate the solution fit during Fit-to-Standard workshops.

\* Option A: Development Incorrect. The Development system is used for configuration and custom development in the Realize phase, not for demonstrating standard functionality. The SAP S/4HANA Implementation Guide states, "Development systems are for building and testing configurations, not for demonstrating standard processes in the Explore phase."

\* Option B: Starter Incorrect. The Starter system is specific to SAP S/4HANA Cloud Public Edition, not on-premise or Private Cloud implementations. The SAP S/4HANA Cloud Study Guide notes, "The Starter system is used in Cloud Public Edition, while on-premise or Private Cloud uses other systems for exploration."

\* Option C: Sandbox Correct. The Sandbox system is recommended for demonstrating standard functionality in on-premise or Private Cloud implementations during the Explore phase. The SAP Activate Methodology Guide explains, "For new implementations of SAP S/4HANA on-premise or Private Cloud, the Sandbox system is used in the Explore phase to demonstrate standard functionality and support Fit-to-Standard workshops."

\* Option D: Trial Incorrect. Trial systems are for evaluation or training, not for active implementation.

The SAP S/4HANA Implementation Guide clarifies, "Trial systems are for exploration outside of implementation projects, not for demonstrating standard functionality during the Explore phase." Extract from Official Documentation:

\* SAP Activate Methodology Guide (SAP Community, <https://community.sap.com>): "In the Explore phase for SAP S/4HANA on-premise or Private Cloud, the Sandbox system is recommended to demonstrate standard functionality, enabling Fit-to-Standard workshops to validate the solution fit."

\* SAP S/4HANA Implementation Guide(SAP Help Portal,<https://help.sap.com>): "The Sandbox system is used in on-premise or Private Cloud implementations to showcase SAP Best Practices and standard functionality during the Explore phase, supporting requirement validation." Additional Context:

The Sandbox system's role in on-premise and Private Cloud implementations mirrors the Starter system's role in Public Cloud, providing a safe environment to explore standard processes without impacting development or production systems. This aligns with SAP Activate's focus on early validation to minimize customizations.

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SAP Help Portal: SAP S/4HANA Implementation Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details system roles.

SAP Activate Methodology: Outlines Explore phase systems.

## NEW QUESTION # 49

Which system tenant is the first to be provisioned when implementing SAP S/4HANA Cloud, public edition?

- **A. Central Business Configuration system**
- B. SAP S/4HANA Cloud Sandbox system
- C. SAP S/4HANA Cloud Development system
- D. SAP Cloud Identity Services

**Answer: A**

Explanation:

The implementation of SAP S/4HANA Cloud Public Edition involves provisioning multiple system tenants in a specific sequence to support configuration, testing, and production. The first tenant provisioned sets the foundation for subsequent activities.

\* Option A: SAP S/4HANA Cloud Sandbox systemIncorrect. The Sandbox system is provisioned later for prototyping and testing, not as the first tenant. TheSAP S/4HANA Cloud Implementation Guide states, "The Sandbox system is provisioned after initial configuration to support exploration and testing, not as the first tenant."

\* Option B: SAP S/4HANA Cloud Development systemIncorrect. There is no dedicated Development system in SAP S/4HANA Cloud Public Edition; development occurs in other systems. TheSAP S /4HANA Cloud Study Guidenotes, "Development activities are handled in Sandbox or Test systems, not a separate Development tenant."

\* Option C: SAP Cloud Identity ServicesIncorrect. SAP Cloud Identity Services manage user authentication but are not the first tenant provisioned for implementation. TheSAP S/4HANA Cloud Security Guideclarifies, "SAP Cloud Identity Services are configured alongside implementation systems, not as the initial tenant."

\* Option D: Central Business Configuration systemCorrect. The Central Business Configuration (CBC) system is the first tenant provisioned, enabling scoping and configuration of the SAP S/4HANA Cloud solution. TheSAP Central Business Configuration Guideexplains, "The Central Business Configuration system is the first tenant provisioned in SAP S/4HANA Cloud Public Edition, providing the platform for defining scope, organizational structure, and pre-configuration." Extract from Official Documentation:

\* SAP Central Business Configuration Guide(SAP Help Portal,<https://help.sap.com>): "The Central Business Configuration system is the first tenant provisioned when implementing SAP S/4HANA Cloud Public Edition, enabling the initial scoping and configuration of the solution."

\* SAP S/4HANA Cloud Implementation Guide(SAP Community,<https://community.sap.com>):

"Implementation begins with the provisioning of the Central Business Configuration system, which serves as the foundation for defining the SAP S/4HANA Cloud solution scope and settings." Additional Context:

The CBC system is critical for initiating the implementation, as it allows customers to define the solution scope, activate SAP Best Practices, and configure organizational structures before other systems like the Starter or Sandbox are provisioned. This ensures a standardized and efficient setup process.

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SAP Help Portal: SAP Central Business Configuration Guide (<https://help.sap.com>).

SAP Community: SAP S/4HANA Cloud Implementation Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details system provisioning.

SAP Activate Methodology: Outlines implementation sequence.

## NEW QUESTION # 50

Which of the following tools are considered enablers for digital transformation? Note: There are 3 correct answers to this question.

- A. Software Logistics Toolset

- B. SAP Product Availability Matrix
- C. SAP Activate Community
- D. SAP Roadmap Viewer
- E. SAP Signavio Process Navigator

**Answer: B,D,E**

Explanation:

Digital transformation with SAP S/4HANA Cloud Public Edition requires tools that enable organizations to plan, implement, and optimize their solutions effectively, supporting the shift to intelligent, cloud-based processes.

\* Option A: SAP Activate CommunityIncorrect. The SAP Activate Community is a collaboration platform for sharing knowledge, not a tool for digital transformation. TheSAP Activate Methodology Guidestates, "The SAP Activate Community facilitates knowledge exchange, but it is not a direct enabler of digitaltransformation."

\* Option B: SAP Roadmap ViewerCorrect. The SAP Roadmap Viewer provides visibility into the SAP Activate roadmap, helping customers plan their transformation. TheSAP S/4HANA Cloud Implementation Guideexplains, "The SAP Roadmap Viewer is an enabler for digital transformation, offering a clear view of the SAP Activate roadmap to guide implementation planning."

\* Option C: SAP Product Availability MatrixCorrect. The SAP Product Availability Matrix (PAM) details product features and compatibility, aiding transformation planning. TheSAP Product Availability Matrix Guidenotes, "The SAP Product Availability Matrix supports digital transformation by providing detailed information on product capabilities, ensuring informed solution selection."

\* Option D: Software Logistics ToolsetIncorrect. The Software Logistics Toolset is used for system administration tasks like upgrades, not transformation enablement. TheSAP S/4HANA Cloud Study Guideclarifies, "The Software Logistics Toolset supports technical operations, not digital transformation planning or execution."

\* Option E: SAP Signavio Process NavigatorCorrect. SAP Signavio Process Navigator enables process modeling and validation, a key aspect of transformation. TheSAP Signavio Documentationconfirms, "SAP Signavio Process Navigator is a digital transformation enabler, providing process models and best practices to align business processes with SAP S/4HANA Cloud." Extract from Official Documentation:

\* SAP S/4HANA Cloud Implementation Guide(SAP Help Portal,<https://help.sap.com>): "Tools like the SAP Roadmap Viewer, SAP Product Availability Matrix, and SAP Signavio Process Navigator are enablers for digital transformation, supporting planning, process alignment, and solution selection."

\* SAP Signavio Documentation(SAP Community,<https://community.sap.com>): "SAP Signavio Process Navigator, along with the SAP Roadmap Viewer and Product Availability Matrix, facilitates digital transformation by providing critical resources for process optimization and implementation planning." Additional Context:

These tools support digital transformation by providing strategic planning (Roadmap Viewer), solution compatibility (PAM), and process alignment (Signavio), ensuring organizations can leverage SAP S/4HANA Cloud's capabilities to achieve intelligent enterprise goals.

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SAP Help Portal: SAP S/4HANA Cloud Implementation Guide (<https://help.sap.com>).

SAP Community: SAP Signavio Documentation (<https://community.sap.com>).

SAP Product Availability Matrix Guide: Details product information.

SAP Activate Methodology: Outlines transformation enablers.

## NEW QUESTION # 51

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