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Our exam prep material is famous among ServiceNow exam candidates which help to polish the knowledge required to pass the Certified Implementation Specialist - Platform Analytics exam. The certification is organized by ServiceNow internationally. Our Certified Implementation Specialist - Platform Analytics (CIS-PA) exam questions are the most cost-effective as we understand that you need low-cost material but are authentic and updated. 2Pass4sure provides its ServiceNow CIS-PA Exam Questions in three forms, one is PDF eBook, the second is practice exam software for Windows-based systems, and the third is an online practice test.

ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Architecture and Deployment: This domain covers the foundational components of the Performance Analytics solution and the proper deployment sequence in ServiceNow environments.
Topic 2	<ul style="list-style-type: none">Administration and Solutions: This domain covers administrative tasks using the Admin Console and accelerating deployment with pre-built Content Packs.
Topic 3	<ul style="list-style-type: none">Data Collection: This domain explains how Performance Analytics gathers and processes data, including collection flow, configuration properties, and troubleshooting collection issues.
Topic 4	<ul style="list-style-type: none">Configure Indicators and Indicator Sources: This domain addresses creating and configuring indicators (performance metrics), including source conditions, fact tables, indicator types, properties, and aggregation scripts.
Topic 5	<ul style="list-style-type: none">Perform Diagnostics and Troubleshooting
Topic 6	<ul style="list-style-type: none">Configure Breakdowns and Breakdown Sources: This section covers setting up breakdowns to analyze indicators across different dimensions, including breakdown mappings, matrices, exclusions, scripted mappings, and bucket groups.

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ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q40-Q45):

NEW QUESTION # 40

What should the target for the Index and its supporting indicators be set to when creating an Index Indicator?

- A. 100% and Maximize
- B. 100% and Minimize
- C. 0% and Minimize
- D. 0% and Maximize

Answer: A

Explanation:

An Index Indicator in Platform Analytics represents a composite score calculated from multiple supporting indicators. According to ServiceNow best practices, both the Index and its supporting indicators should be normalized so that higher values represent better performance. Therefore, the correct configuration is a target of 100% with a Maximize direction.

This standardization ensures consistent weighting and scoring logic across all contributing indicators. If supporting indicators were set to Minimize or had inconsistent targets, the index calculation would produce misleading or inverted results. Options involving a 0% target are incorrect because index scores are designed to trend toward full achievement, represented as 100%. ServiceNow documentation clearly states that index indicators assume maximization logic for proper normalization and aggregation, making option D the correct and documented choice.

NEW QUESTION # 41

Which user should you run Data Collections as?

- A. Maintenance account (maint)
- B. Platform Analytics Admin
- C. System Administrator
- D. A dedicated Performance Analytics service account

Answer: D

Explanation:

ServiceNow best practice recommends running Performance Analytics data collections using a dedicated service account specifically created for analytics processing. This ensures consistent permissions, predictable access to data, and improved auditability.

Running collections as individual admins can introduce permission inconsistencies if roles change. The maint account is intended for system upgrades and maintenance, not scheduled analytics jobs. A dedicated Performance Analytics service account minimizes operational risk and aligns with ServiceNow security and governance guidelines.

ServiceNow documentation emphasizes the importance of service accounts for background processing, making option C the correct and recommended choice.

NEW QUESTION # 42

When are Additional conditions of an Indicator evaluated during Data Collection?

- A. At the same time as the Indicator Source conditions

- B. When the Indicator is viewed in the Analytics Hub
- C. Before the Indicator Source conditions
- D. After the Indicator Source conditions

Answer: D

Explanation:

During data collection, Platform Analytics first applies the Indicator Source conditions to retrieve the base dataset. Once the source data is identified, the system then evaluates the Additional conditions defined on the Indicator itself.

This separation allows indicator-specific filtering without duplicating logic in the indicator source, supporting reuse and performance optimization. Additional conditions do not run in parallel with source conditions and are not evaluated at visualization time.

ServiceNow documentation explicitly explains that Indicator conditions refine the dataset after the source query executes, making option D the correct answer.

NEW QUESTION # 43

Choose 2 options.

Which types of calendars are supported on an Indicator Source?

- A. Fiscal Calendar
- B. Resource Calendar
- C. Docket Calendar
- D. Standard Calendar
- E. Custom Calendar

Answer: D,E

Explanation:

Indicator Sources in Platform Analytics support Standard calendars and Custom calendars to control how data collection aligns with business time definitions. The Standard Calendar uses regular system time, while Custom Calendars allow organizations to define business-specific working days, holidays, and schedules.

Fiscal calendars are used for financial reporting but are not supported directly by Indicator Sources. Resource and Docket calendars are unrelated to analytics collection. ServiceNow documentation explicitly states that Indicator Sources rely on standard or custom calendars for accurate time-based aggregation, making options B and E the correct answers.

NEW QUESTION # 44

Which statements describe the respective Performance Analytics object behavior?

- A. Indicator Sources with a Monthly frequency can still be collected in a Daily job
- B. The frequency of an Indicator can differ from that of an Indicator Source
- C. Breakdowns require a Breakdown Mapping to be added to an Automated Indicator
- D. Data collection must be completed before assigning Breakdowns to an Indicator

Answer: A,B

Explanation:

In ServiceNow Performance Analytics, Indicator Sources and Indicators are distinct objects with different responsibilities, and understanding their behavior is essential for correct architecture and deployment.

Option A is correct.

Indicator Sources define how and when raw data is queried, but they can be reused by multiple data collection jobs. Even if an Indicator Source is configured with a Monthly frequency, it can still be executed by a Daily data collection job. The job frequency controls execution timing, not the source frequency itself. This reuse is a documented performance optimization in Platform Analytics.

Option C is correct.

The Indicator frequency is independent of the Indicator Source frequency. For example, an Indicator Source may collect daily raw data, while the Indicator aggregates and stores scores weekly or monthly. This separation allows flexible aggregation strategies and is explicitly supported by Platform Analytics design.

Option B is incorrect because Breakdowns require a Breakdown Mapping, but they are not inherently tied only to Automated Indicators, nor is this statement describing object behavior accurately in isolation.

Option D is incorrect because Breakdowns can be assigned to an Indicator before or after data collection; they are applied when the next collection runs.

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