

# Pass Guaranteed 2026 Efficient Salesforce Plat-Admn-301: Latest Salesforce Certified Platform Administrator II Exam Notes



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## Salesforce Plat-Admn-301 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Security and Access: This section of the exam measures the skills of Salesforce Administrator and covers how record-level access, field access, and sharing models impact data visibility across the system. It focuses on understanding controlled-by-parent relationships, territory management, role hierarchies, and access to reports, dashboards, and email folders. It also includes comparing custom profiles, permission sets, and delegated administration, along with evaluating different authentication methods. The section also addresses the structure of business models such as person accounts, standard accounts, contacts, and contact-to-multiple-account relationships.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Cloud Applications: This section of the exam measures skills of Salesforce Consultant and covers the standard Salesforce capabilities that support sales and service operations. It includes features such as products, price books, schedules, orders, quotes, and the tools that help with forecasting and territory management. The section also describes how to create Salesforce Knowledge articles, manage entitlements, support service workflows, and enable interactions through chat, case feed, Omni-Channel, console apps, and Experience Cloud sites. It also introduces the broader Salesforce suite that extends core platform functionality.</li> </ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Objects and Applications:</b> This section of the exam measures the skills of a Salesforce Business Analyst and covers selecting appropriate object and application-level solutions to meet business needs. It focuses on identifying when to use master-detail relationships, lookups, junction objects, related lists, record types, Schema Builder, and Object Creator. The section also includes improving UI and user experience using App Manager, Lightning App Builder, Dynamic Forms, standard Lightning components, console apps, and tools like the Lightning page analyze button.</li> </ul>
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## Plat-Admn-301 Exam Actual Questions - Plat-Admn-301 Valid Exam Sims

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### Salesforce Certified Platform Administrator II Sample Questions (Q117-Q122):

#### NEW QUESTION # 117

The administrator at AW Computing has received an email for a system error indicating that their organization has reached its hourly limit processing workflow time triggers.

Which two processes should the administrator review? Choose 2 answers

- A. Apex Triggers
- B. Debug Logs
- C. Time-Based Workflows
- D. Paused now Interviews

**Answer: B,C**

Explanation:

Time-based workflows are a type of workflow that execute actions based on a specific time trigger, such as a certain number of days before or after a date field on a record. Time-based workflows can cause delays in processing because they are added to a queue and processed in one-hour batches. If the queue is large or the system is busy, the actions may not execute at the exact time they are scheduled. Therefore, time-based workflows can contribute to reaching the hourly limit for processing workflow time triggers. References:

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_time\\_action\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_time_action_considerations.htm&type=5)

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_limits.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_limits.htm&type=5)

#### NEW QUESTION # 118

At Ursa Major Solar, there is a custom object called Galaxy. The sales director wants users to only see certain field market. What Lightning will satisfy this requirement?

- A. Fields component
- B. Path Component
- C. Highlights Panel Component
- D. Record Detail Component

**Answer: A**

Explanation:

The Fields component is a Lightning component that allows administrators to display fields from a record on a Lightning page based on certain conditions or criteria. For example, administrators can use filter logic to show or hide fields based on field values or user profiles. In this case, the administrator can use the Fields component to display fields that only apply to condos based on the value of a field that indicates the type of property. References: [https://help.salesforce.com/s/articleView?id=sf.lightning\\_app\\_builder\\_fields](https://help.salesforce.com/s/articleView?id=sf.lightning_app_builder_fields).

### NEW QUESTION # 119

An administrator recently implemented multi-factor authentication (MFA) with a standard security level selected. They are receiving cases that users are unable to log in.

What should the administrator do to troubleshoot?

- A. Change MF-A to High Assurance.
- **B. Check the session security level required at login on the user profile.**
- C. Reset the user passwords and ask them to try again.
- D. Temporarily disable MFA.

**Answer: B**

Explanation:

A session security level is a setting that determines how secure a user's session is based on factors such as their login method, their IP address, their browser, or their device. Administrators can configure different session security levels for different user profiles and assign different actions or permissions to each session security level.

Multi-factor authentication (MFA) is a feature that requires users to verify their identity using two or more factors of authentication when they log in to Salesforce, such as their username and password plus a verification code or an app-generated token. MFA can enhance the security of user sessions and prevent unauthorized access.

If an administrator recently implemented MFA with a standard security level selected and is receiving cases that users are unable to log in, they should check the session security level required at login on the user profile. This setting determines what session security level users need to have when they log in based on their profile. If this setting is higher than the standard security level, users may not be able to log in with MFA alone and may need additional factors of authentication. References:

[https://help.salesforce.com/s/articleView?id=sf.security\\_sessions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.security_sessions.htm&type=5)

[https://help.salesforce.com/s/articleView?id=sf.identity\\_mfa.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.identity_mfa.htm&type=5)

### NEW QUESTION # 120

Cloud Kicks needs to create 10 separate environments for various projects. A developer sandbox has been created with the necessary configuration and data. The administrator needs to create 10 new environments with the same metadata and data for each user.

What should the administrator do to meet the requirements?

- A. Use a scratch org definition to copy sandbox.
- **B. Use clone a sandbox option from the existing sandbox.**
- C. Use the existing sandbox as a sandbox template.
- D. Use refresh sandbox without Auto Activate.

**Answer: B**

Explanation:

Cloning a sandbox creates a duplicate copy of an existing sandbox with the same type, name, description, configuration, and license type as the original sandbox. Cloning a sandbox is useful when you need to create multiple sandboxes with the same metadata and data for testing or development purposes. References:

[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_clone.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_clone.htm&type=5)

### NEW QUESTION # 121

The administrator at Cloud Kicks has been asked to delete a large number of quote line items. They receive a .csv file with the record IDs to be deleted. The administrator uses Data Loader to delete them and selects Use Sulk APL. When the job runs, every record shows an 'entity is deleted' error in the error file that is created.

What is the reason for the error?

- A. The batch size selected was greater than the 200 record limit.
- B. Deleting with Data Loader can only be done in Batch API mode.
- **C. One of the IDs in the batch referenced a record that was in the recycle bin.**
- D. This is the standard error message when records are deleted using Bulk API.

