

# Technical SPLK-3002 Training | 100% SPLK-3002 Correct Answers



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## Splunk IT Service Intelligence Certified Admin Sample Questions (Q72-Q77):

NEW QUESTION # 72

What are valid ITSI Glass Table editor capabilities? (Choose all that apply.)

- A. Service swapping configuration.
- B. Adding KPI metric lanes to glass tables.
- C. Creating glass tables.
- D. Correlation search creation.

**Answer: A,B,C**

Explanation:

Create a glass table to visualize and monitor the interrelationships and dependencies across your IT and business services.

The service swapping settings are saved and apply the next time you open the glass table.

You can add metrics like KPIs, ad hoc searches, and service health scores that update in real time against a background that you design. Glass tables show real-time data generated by KPIs and services.

Reference:

The glass table editor is a tool that allows you to create and edit glass tables in ITSI. Some of the capabilities of the glass table editor are:

Creating glass tables from scratch or from existing templates.

Configuring service swapping on widgets to toggle displaying metrics from different services.

Adding KPI metric lanes to glass tables to show historical trends of KPI values.

The glass table editor does not support correlation search creation, which is a separate feature in ITSI that allows you to create searches that look for relationships between data points and generate notable events. Reference: Overview of the glass table editor in ITSI, [Configure service swapping on glass tables], [Add KPI metric lanes to glass tables], [Overview of correlation searches in ITSI]

#### NEW QUESTION # 73

There are two departments using ITSI. Finance and Sales. Analysts in each department should not be allowed to see each other's services. What are the role configuration steps required to accomplish this?

- A. itoa\_finance\_admin, inherited from itoa\_team\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_analyst; itoa\_sales\_analyst, inherited from itoa\_analyst.
- B. itoa\_finance\_admin, inherited from itoa\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_team\_analyst; itoa\_sales\_analyst, inherited from itoa\_team\_analyst.
- C. itoa\_finance\_admin, inherited from itoa\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_analyst; itoa\_sales\_analyst, inherited from itoa\_team\_analyst.
- D. itoa\_finance\_admin, inherited from itoa\_admin; itoa\_sales\_admin, inherited from itoa\_team\_admin; itoa\_finance\_analyst, inherited from itoa\_analyst; itoa\_sales\_analyst, inherited from itoa\_analyst.

**Answer: C**

Explanation:

C is the correct answer because teams are a feature of ITSI that allow you to restrict access to service content in UI views based on user roles. To create separate teams for finance and sales analysts, you need to create custom roles that inherit from the itoa\_analyst role, which has read-only access to ITSI content. For example, you can create itoa\_finance\_analyst and itoa\_sales\_analyst roles that inherit from itoa\_analyst. Then, you need to create custom teams that include these roles and assign them to the relevant services. For example, you can create a finance team that includes the itoa\_finance\_analyst role and assign it to the finance services. Similarly, you can create a sales team that includes the itoa\_sales\_analyst role and assign it to the sales services. This way, analysts in each department can only see their own services and not each other's. Reference: Create teams in ITSI, Assign teams to services in ITSI

#### NEW QUESTION # 74

Which of the following describes a realistic troubleshooting workflow in ITSI?

- A. Service Analyzer -> Aggregation Policy -> Deep Dive
- B. Correlation Search -> Deep Dive -> Notable Event
- C. Service Analyzer -> Notable Event Review -> Deep Dive
- D. Correlation search -> KPI -> Aggregation Policy

**Answer: C**

Explanation:

A realistic troubleshooting workflow in ITSI is:

B) Service Analyzer -> Notable Event Review -> Deep Dive

This workflow involves using the Service Analyzer dashboard to monitor the health and performance of your services and KPIs, using the Notable Event Review dashboard to investigate and manage the notable events generated by ITSI, and using the Deep Dive dashboard to analyze the historical trends and anomalies of your KPIs and metrics.

The other workflows are not realistic because they involve components that are not part of the troubleshooting process, such as correlation search, aggregation policy, and KPI. These components are used to create and configure the alerts and episodes that ITSI generates, not to investigate and resolve them. Reference: [Service Analyzer dashboard in ITSI], Overview of Episode Review in ITSI, [Overview of deep dives in ITSI]

## NEW QUESTION # 75

In distributed search, which components need to be installed on instances other than the search head?

- A. SA-IndexCreation and SA-ITSI-Licensechecker on indexers.
- B. SA-ITSI-Licensechecker on indexers.
- C. SA-IndexCreation and SA-ITOA on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- D. SA-IndexCreation on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.

Answer: A

## NEW QUESTION # 76

Which of the following is a good use case regarding defining entities for a service?

- A. All of the entities have the same identifying field name.
- B. Being able to split a CPU usage KPI by host name.
- C. KPI total values are aggregated from multiple different category values in the source events.
- D. Automatically associate entities to services using multiple entity aliases.

Answer: D

Explanation:

Define entities before creating services. When you configure a service, you can specify entity matching rules based on entity aliases that automatically add the entities to your service.

Reference:

A is the correct answer because defining entities for a service allows you to automatically associate entities to services using multiple entity aliases. Entity aliases are alternative names or identifiers for an entity, such as host name, IP address, MAC address, or DNS name. ITSI matches entity aliases to fields in your data sources and assigns entities to services accordingly. This way, you can avoid manually adding entities to each service and ensure that your services reflect the latest changes in your environment. Reference: Define entities for a service in ITSI

## NEW QUESTION # 77

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