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ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q43-Q48):

NEW QUESTION # 43

Which applications are required to perform a blind audit of your asset inventory?

- A. Hardware Asset Management (HAM) and ServiceNow My Assets mobile app
- B. Hardware Asset Management (HAM) and Software Asset Management (SAM)
- C. Hardware Asset Management (HAM) and ServiceNow Agent mobile app
- D. ITSM Asset Management and ServiceNow Agent mobile app
- E. ITSM Asset Management and ServiceNow My Assets mobile app

Answer: C

Explanation:

A blind audit is a type of inventory audit that does not provide any information about the expected assets in a location. The auditor scans all the assets in the location and compares them with the records in ServiceNow¹.

To perform a blind audit, you need the Hardware Asset Management (HAM) application, which enables you to manage the lifecycle of your hardware assets, and the ServiceNow Agent mobile app, which allows you to scan asset tags and barcodes using your mobile device².

The ServiceNow My Assets mobile app is used to view and request assets from the enterprise asset catalog, not to perform audits³.

The Software Asset Management (SAM) application is used to optimize software licenses and compliance, not to perform audits⁴.

The ITSM Asset Management application is used to track the financial, contractual, and inventory details of hardware and devices, not to perform audits. Reference:

1: Audit your inventory - Product Documentation: San Diego - ServiceNow

2: Enterprise Asset Inventory Management - ServiceNow

3: My Assets mobile app - Product Documentation: San Diego - ServiceNow

4: Software Asset Management - ServiceNow

5: IT Asset Management - ServiceNow

NEW QUESTION # 44

What is the global standard for product recognition used during hardware model normalization?

- A. ECCMA
- **B. UNSPSC**
- C. NIGP
- D. UPC
- E. IAPSO

Answer: B

Explanation:

ServiceNow Hardware Model Normalization enables users to normalize the details, such as manufacturer, product, model, and device type, of your hardware and consumable models. Normalization aligns assets under a common display name based on the product's unique model number. ServiceNow uses the United Nations Standard Products and Services Code (UNSPSC) as the global standard for product recognition during hardware model normalization. UNSPSC is a hierarchical classification of products and services that provides a common language for exchange of information across markets and countries. References: Automation Simplifies Hardware Asset Management, Work with hardware normalization, Hardware Model Normalization

NEW QUESTION # 45

The current value of an asset (original cost less the depreciated amount) is known as:

- **A. Residual value**
- B. Salvage value
- C. Cost of ownership
- D. Current balance

Answer: A

Explanation:

* The current value of an asset is the amount that the asset is worth at the present time, based on its original cost and the accumulated depreciation¹.

* The current value of an asset is also known as the residual value or the book value².

* The residual value is the estimated value of the asset at the end of its useful life².

* The residual value is used to calculate the depreciation expense of the asset over its useful life².

* The residual value is different from the salvage value, which is the estimated value of the asset if it is sold or disposed of².

* The cost of ownership is the total amount of money spent on acquiring, maintaining, and operating an asset over its lifetime³.

* The current balance is the amount of money available in an account at a given time⁴.

References: 1: Asset depreciation 2: Depreciation 3: Cost of ownership 4: Current balance

NEW QUESTION # 46

What are the four tiers of Capability Blueprint?

binksites.com, jszst.com.cn, pennygfc582442.blogofchange.com, cecilyjtzl078633.gigswiki.com, Disposable vapes

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