

# Certification CompTIA 220-1102 Test Questions | 220-1102 Practice Exam Fee



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CompTIA 220-1102 is the second part of the CompTIA A+ Certification Exam that is required for candidates to obtain an A+ certification. 220-1102 exam is called the Core 2 exam and is focused on providing candidates with knowledge and skills related to operating systems, security, software troubleshooting, and operational procedures. 220-1102 Exam is designed to assess the candidate's ability to manage and maintain personal computer systems that run on different types of operating systems.

>> Certification CompTIA 220-1102 Test Questions <<

## Realistic CompTIA 220-1102 Exam Questions

Our CompTIA 220-1102 practice exam simulator mirrors the 220-1102 exam experience, so you know what to anticipate on CompTIA A+ Certification Exam: Core 2 (220-1102) certification exam day. Our CompTIA A+ Certification Exam: Core 2 practice test Dupleader features various question styles and levels, so you can customize your CompTIA 220-1102 Exam Questions preparation to meet your needs.

## CompTIA A+ Certification Exam: Core 2 Sample Questions (Q376-Q381):

### NEW QUESTION # 376

A workstation is displaying a message indicating that a user must exchange cryptocurrency for a decryption key. Which of the following is the best way for a technician to return the device to service safely?

- A. Perform a system restore.

- B. Install a software firewall.
- C. Run an AV scan.
- D. Comply with the on-screen instructions.
- E. Reinstall the operating system

**Answer: E**

Explanation:

Explanation

The best way for a technician to return the device to service safely is to reinstall the operating system. This is because the device is infected by ransomware, which is a form of malware that encrypts files and demands payment for decryption. Reinstalling the operating system will erase the ransomware and restore the device to its original state. However, this will also delete any data that was not backed up before the infection.

Therefore, it is important to have regular backups of critical data and protect them from ransomware attacks<sup>1</sup>.

The other options are not effective or safe for ransomware recovery. Running an AV scan may not detect or remove the ransomware, especially if it is a new or unknown variant. Installing a software firewall may prevent future attacks, but it will not help with the current infection. Performing a system restore may not work if the ransomware has corrupted or deleted the restore points. Complying with the on-screen instructions is not advisable, as it will encourage the attackers and there is no guarantee that they will provide the decryption key after receiving the payment.

To prevent and recover from ransomware attacks, it is recommended to follow some best practices, such as<sup>234</sup>:

Use strong passwords and multifactor authentication for all accounts and devices.

Keep all software and firmware updated with the latest security patches.

Avoid opening suspicious or unsolicited emails and attachments.

Educate users and staff on how to recognize and report phishing and social engineering attempts.

Use antivirus software and enable real-time protection.

Enable network segmentation and firewall rules to limit the spread of ransomware.

Implement a Zero Trust security model to verify all requests and devices before granting access.

Create and test backups of critical data and store them offline or in a separate network.

Recover safely by isolating the infected devices, identifying the ransomware variant, and restoring data from backups.

Report any ransomware incidents to law enforcement agencies and seek help from experts.

#### NEW QUESTION # 377

A user is unable to access the internet but can still print to network printers. Other users are not experiencing this issue. Which of the following steps should the technician take first to diagnose the issue?

- A. Check the DNS settings.
- B. Disable IPv6.
- C. Validate physical connectivity.
- D. Reboot the router.

**Answer: C**

Explanation:

When a single user is experiencing network issues while others are unaffected, the first step should always be to check the physical connectivity. This includes verifying that the Ethernet cable is plugged in properly, the NIC is enabled, and the link lights are active.

\* Option B (Reboot the router): Affects all users and is not necessary since others are not experiencing the issue.

\* Option C (Disable IPv6): Unlikely to resolve the problem unless you're troubleshooting a specific IPv6- related issue.

\* Option D (Check the DNS settings): A valid step if internet access is limited to name resolution problems, but start with physical connectivity first.

? Reference:

\* CompTIA A+ 220-1102 Exam Objective 2.3 - "Given a scenario, troubleshoot common networking issues."

\* CompTIA Troubleshooting Methodology - Step 1: Identify the problem.

#### NEW QUESTION # 378

Which of the following command-line tools will delete a directory?

- A. cd
- B. rd
- C. dir

- D. md
- E. del

**Answer: B**

Explanation:

To delete an empty directory, enter `rd Directory` or `rmdir Directory`. If the directory is not empty, you can remove files and subdirectories from it using the `/s` switch. You can also use the `/q` switch to suppress confirmation messages (quiet mode).

### NEW QUESTION # 379

A developer reports that a workstation's database file extensions have been changed from `.db` to `.enc`. The developer is also unable to open the database files manually. Which of the following is the best option for recovering the data?

\* Accessing a restore point

- A. Utilizing the backups
- **B. Using an AV to scan the affected files**
- C. Rebooting into safe mode

**Answer: B**

Explanation:

The scenario described in the question suggests that the workstation has been infected by a ransomware, which is a type of malware that encrypts the files on the target system and demands a ransom for the decryption key<sup>12</sup>. The file extension `.enc` is commonly used by some ransomware variants to mark the encrypted files<sup>34</sup>.

The developer is unable to open the database files manually because they are encrypted and require the decryption key, which is usually held by the attacker.

The best option for recovering the data is to utilize the backups, assuming that the backups are recent, valid, and not affected by the ransomware. Backups are copies of the data that are stored in a separate location or device, and can be used to restore the data in case of a disaster, such as a ransomware attack. By restoring the data from the backups, the developer can avoid paying the ransom and losing the data permanently.

Accessing a restore point is not a good option, because restore points are snapshots of the system settings and configuration, not the data files. Restore points can help to undo some system changes, such as installing a faulty driver or software, but they cannot recover the encrypted data files.

Rebooting into safe mode is also not a good option, because safe mode is a diagnostic mode that allows the system to run with minimal drivers and services, but it does not affect the data files. Safe mode can help to troubleshoot some system issues, such as malware infections, but it cannot decrypt the data files.

Using an AV to scan the affected files is also not a good option, because an AV is a software that can detect and remove some malware, but it cannot decrypt the data files. An AV can help to prevent or remove some ransomware infections, but it cannot recover the encrypted data files.

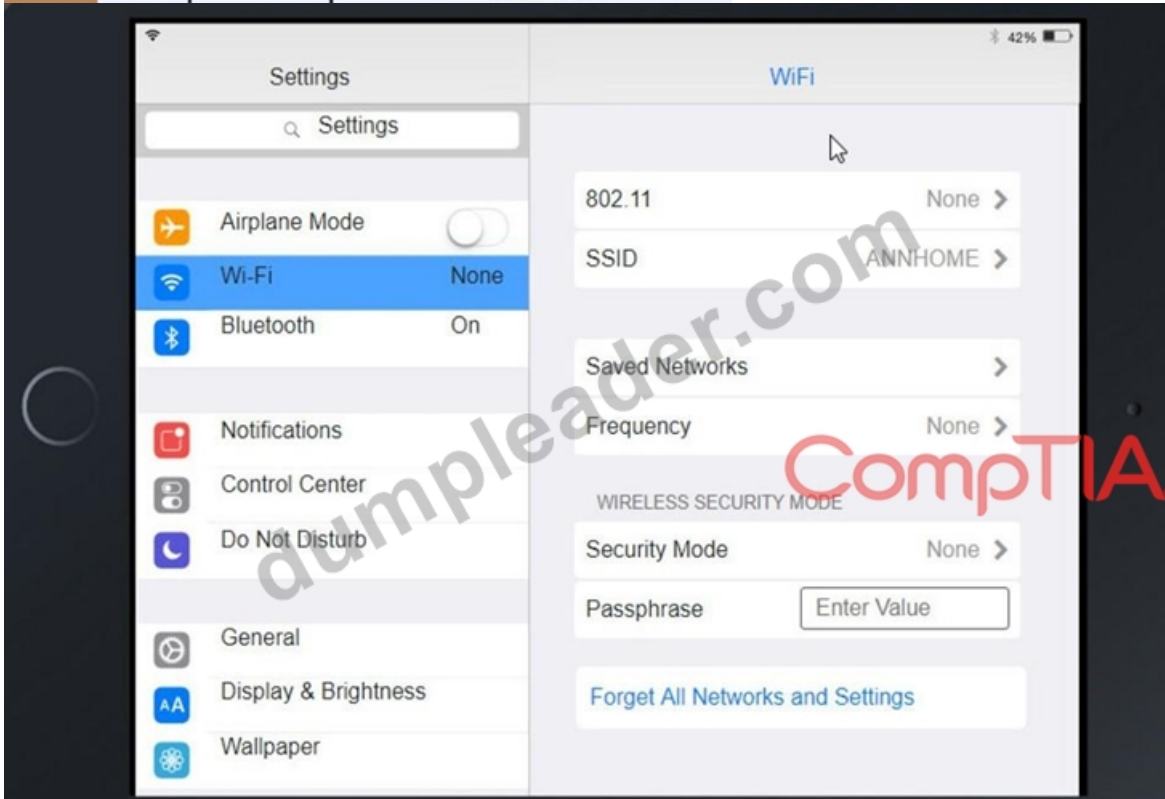
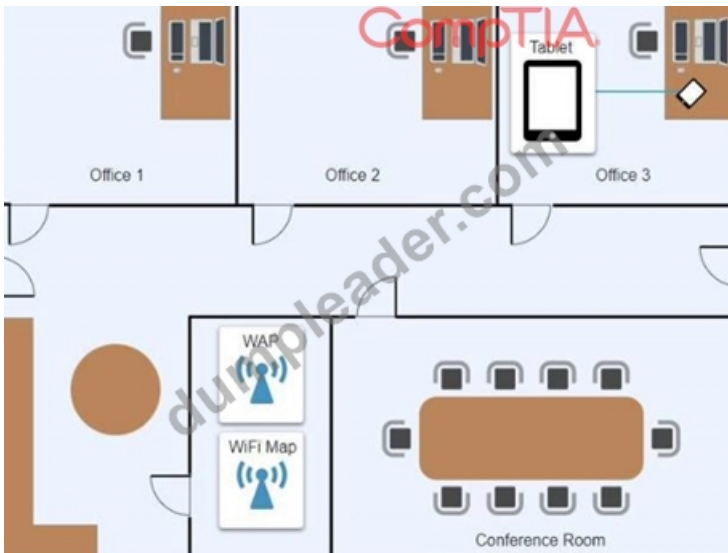
References1: CompTIA A+ Certification Exam Core 2 Objectives, page 10 2: CompTIA A+ Core 2 (220-1102) Complete Video Course, Lesson 26 Documentation 3: How to remove .enc file virus (Ransomware virus removal guide) 4: Enc File Extension - What is an .enc file and how do I open it? : CompTIA A+ Certification Exam Core 2 Objectives, page 13 : CompTIA A+ Core 2 (220-1102) Complete Video Course, Lesson 26 Documentation : What is a restore point? : How to use System Restore on Windows 10 : [What is Safe Mode?] : [How to boot into Safe Mode on Windows 10] : CompTIA A+ Certification Exam Core 2 Objectives, page 10 : [Can antivirus software remove ransomware?]

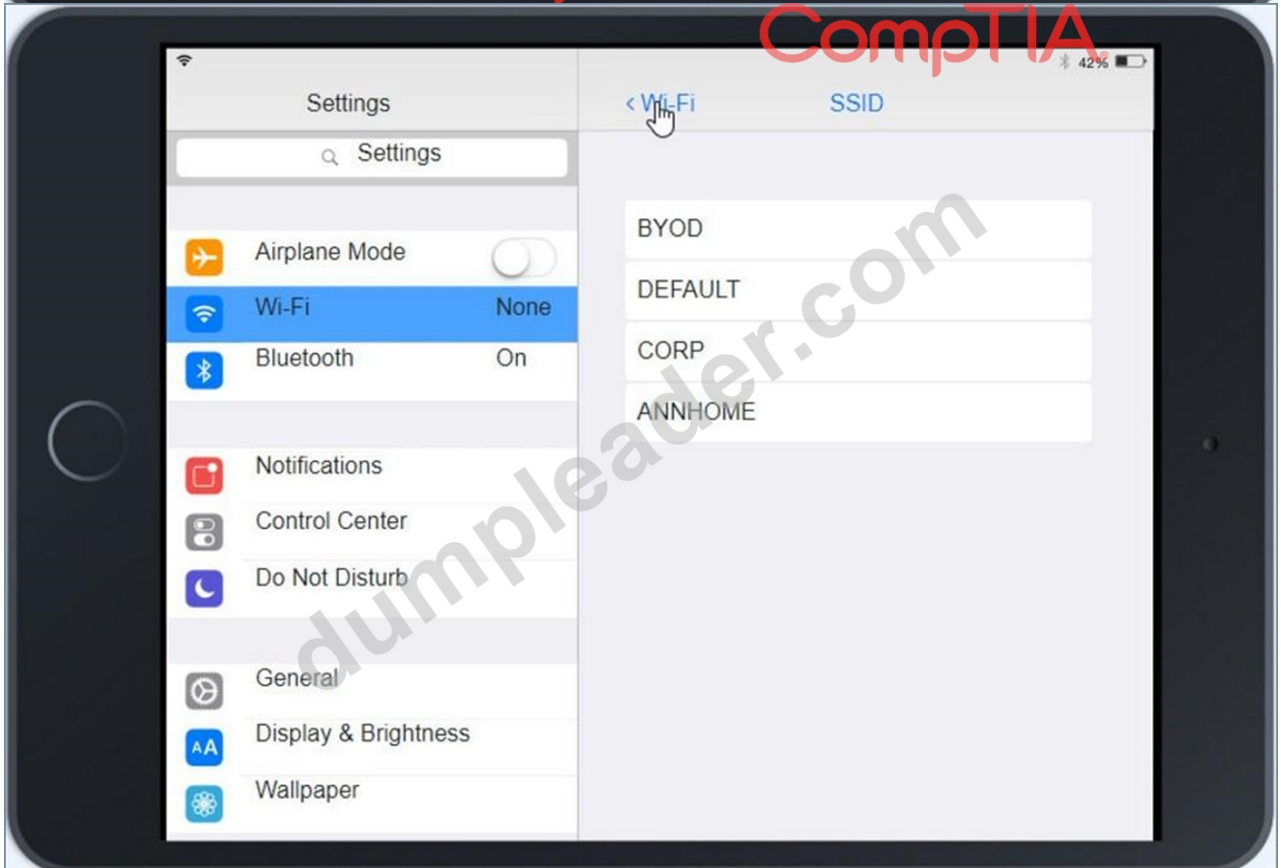
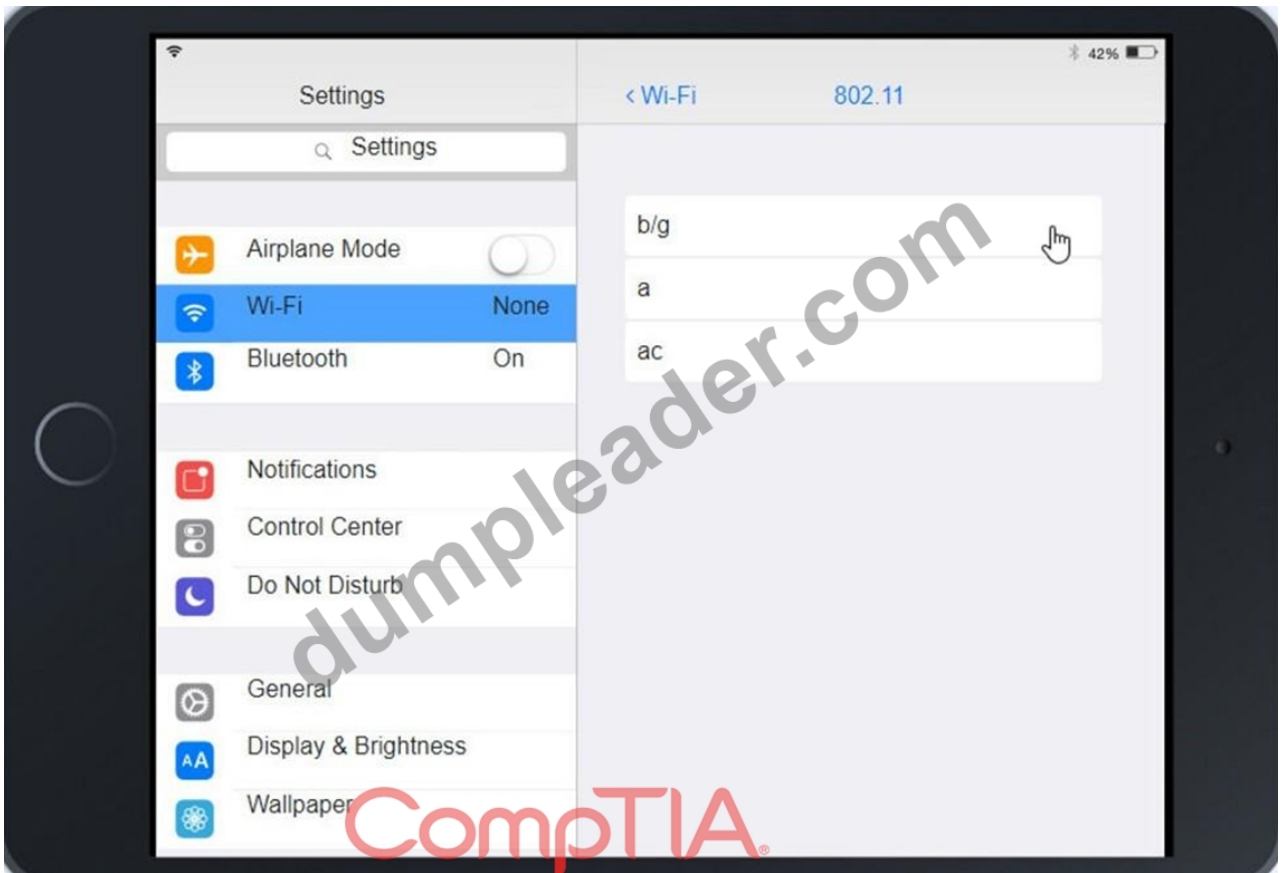
### NEW QUESTION # 380

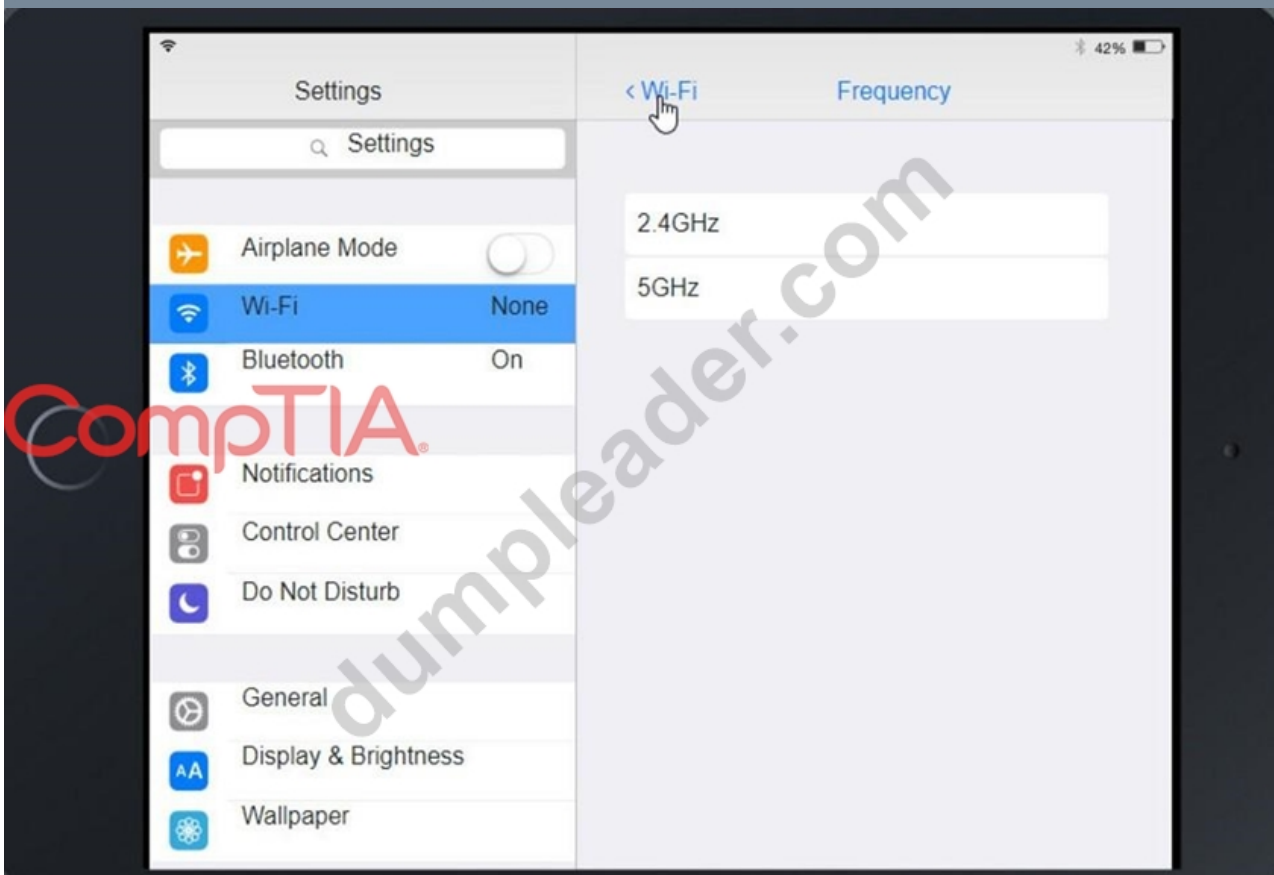
Ann, a CEO, has purchased a new consumer-class tablet for personal use, but she is unable to connect it to the company's wireless network. All the corporate laptops are connecting without issue. She has asked you to assist with getting the device online.

INSTRUCTIONS

Review the network diagrams and device configurations to determine the cause of the problem and resolve any discovered issues. If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.









## Settings

Site

Wireless Networks

Networks

Guest Control

Admins

User Groups

VPN

Controller

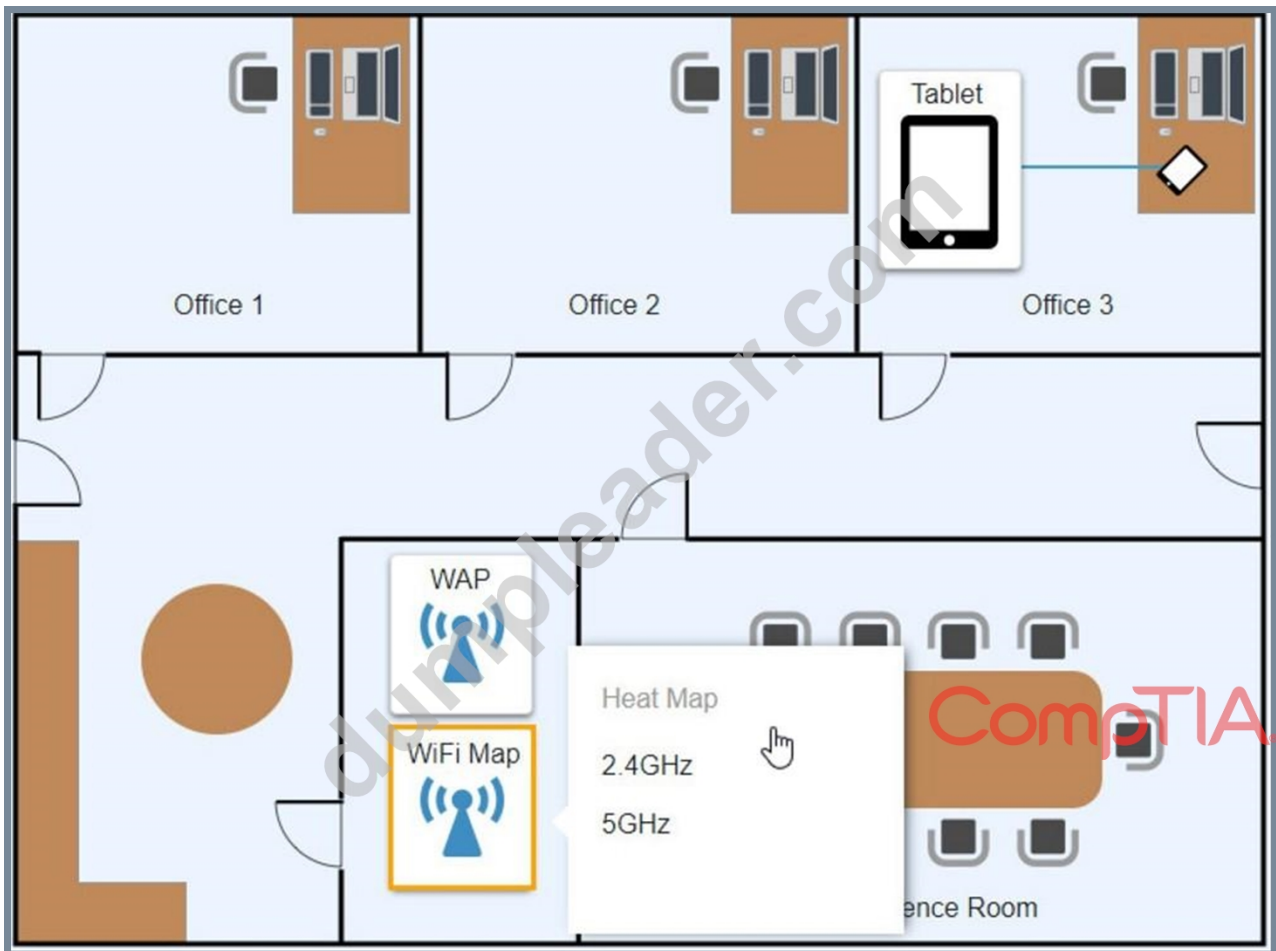
Cloud Access

Maintenance

### Wireless Networks

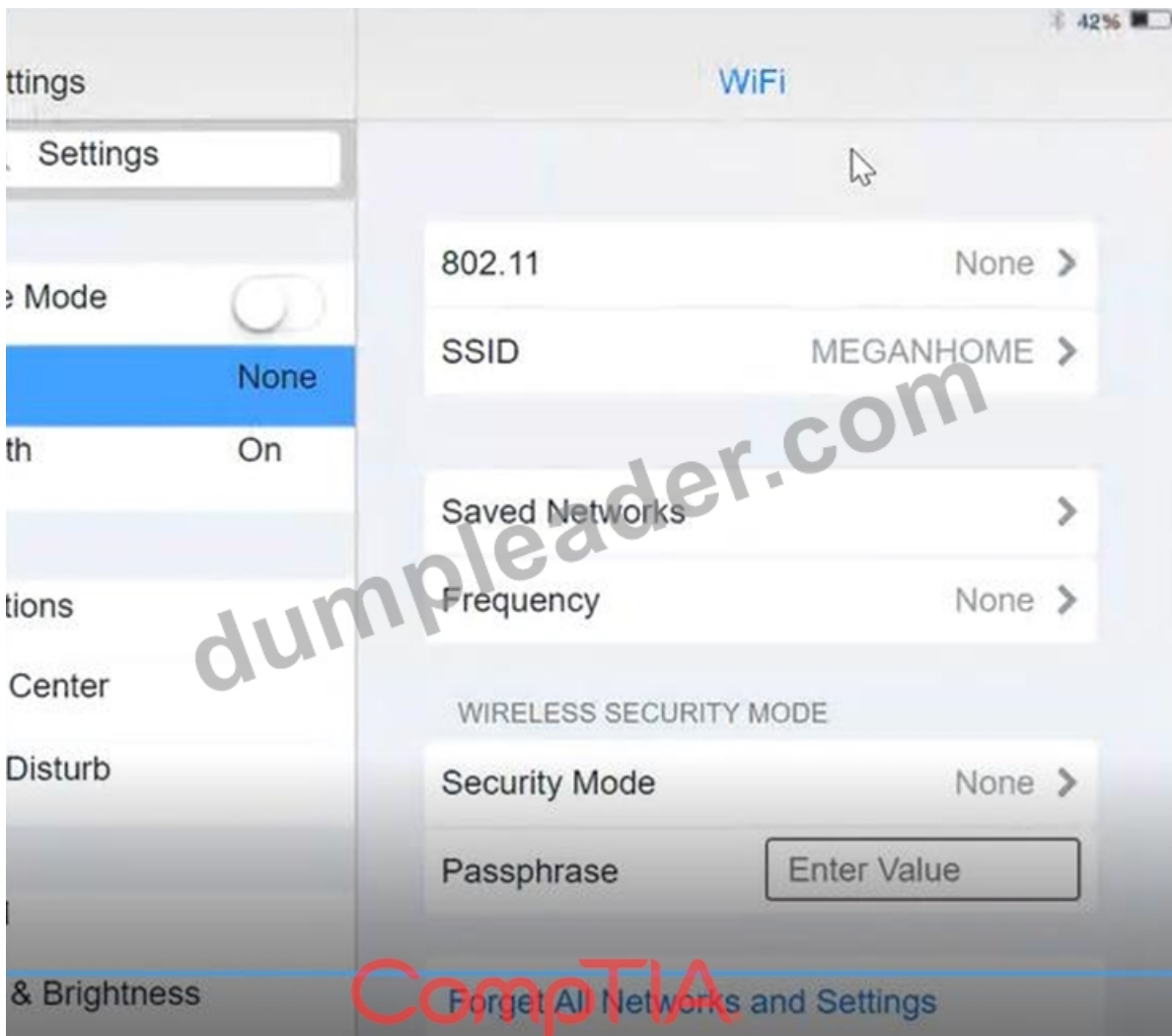
| SSID | Frequency   | Security | Totally Secure! |
|------|-------------|----------|-----------------|
| CORP | 2.4GHz/5GHz | WPA2     | Corpsecure1     |
| BYOD | 2.4GHz/5GHz | WPA-PSK  | TotallySecure!  |

Create New Wireless Network



**Answer:**

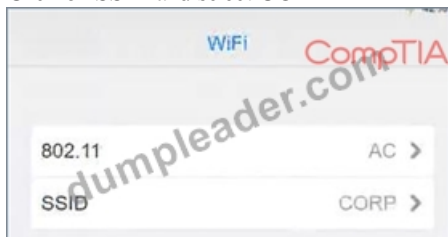
Explanation:



Click on 802.11 and Select ac



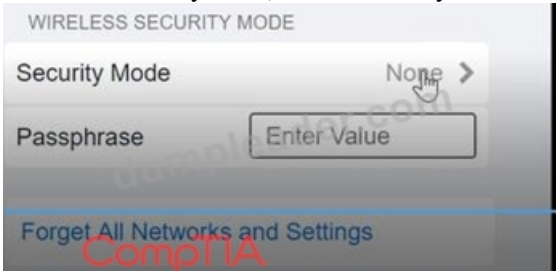
Click on SSID and select CORP



Click on Frequency and select 5GHz



At Wireless Security Mode, Click on Security Mode



Select the WPA2



Ann needs to connect to the BYOD SSID, using 2.4GHZ. The selected security method chose should be WPA PSK, and the password should be set to TotallySecret.



### NEW QUESTION # 381

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