

# PEGACPDC25V1 - Certified Pega Decisioning Consultant 25 Latest Exam Prep



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## Quiz 2026 Pegasystems Marvelous PEGACPDC25V1: Exam Certified Pega Decisioning Consultant 25 Prep

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## Pegasystems PEGACPDC25V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Engagement policies: Addresses creating engagement policies, strategies, and customer journeys that govern contact timing and frequency.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Customer Engagement Optimization: Addresses change management, revision management, GenAI brand voice, and action update processes.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Actions and treatments: Focuses on defining and managing customer actions for web and outbound channels.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Contact policy and volume constraints: This domain covers managing contact policies to limit how often customers receive communications, focusing on controlling action exposure and volume in outbound channels while configuring appropriate tracking periods.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>AI and Arbitration: Explores AI-powered action arbitration, prioritization, and using business levers for action selection.</li> </ul>

## Pegasystems Certified Pega Decisioning Consultant 25 Sample Questions (Q52-Q57):

### NEW QUESTION # 52

U+ Bank has recently defined two contact policies:

1. Suppress a group of credit card offers for 30 days if any credit card offer is rejected three times in any channel in the past 15 days.
  2. Suppress the Reward card offer, part of the credit card group, for 7 days if it is rejected twice in any channel in the last 7 days.
- Paul, an existing U+ Bank customer, no longer sees the Reward card offer. What is the reason that Paul cannot see the offer?

- A. Paul rejected the Reward card offer once on the web channel.
- B. Paul rejected other credit card offers once on the web channel and once in the contact center.
- C. Paul rejected the Reward card offer once in contact center.
- **D. Paul rejected other credit card offers twice on the web channel and once in contact center.**

**Answer: D**

Explanation:

Paul cannot see the Reward card offer because he rejected other credit card offers twice on the web channel and once in contact center in the past 15 days. This triggers the first contact policy that suppresses a group of credit card offers for 30 days if any credit card offer is rejected three times in any channel in the past 15 days.

The Reward card offer is part of the credit card group, so it is suppressed for Paul for 30 days. The second contact policy that suppresses the Reward card offer for 7 days if it is rejected twice in any channel in the last 7 days does not apply because Paul did not reject the Reward card offer twice in any channel in the last 7 days. Verified References: [Certified Pega Decisioning Consultant | Pega Academy], Suppression policies system Following is the description of the image that was sent with question no:5:

- \* This is a screenshot of a table with four columns and two rows.
- \* The table has a header row with white text on a blue background.
- \* The header row reads "Constraint name", "Constraint mode", "Constraint value", and "Channel".
- \* The second row has black text on a white background.
- \* The second row reads "Standard card", "Return any action that does not exceed", "100", and "Daily".
- \* The table has a gray border and a light blue background.

### NEW QUESTION # 53

U+- Bank has recently implemented Pega Customer Decision Hub. As a first step, the bank went live with the contact center to improve customer engagement. Now, U+ Bank wants to extend its customer engagement through the web channel. As a decisioning architect, you have created the new set of actions, the corresponding treatments, enabled the web channel, and defined a new real-time container trigger in the Next- Best-Action Designer What else do you configure for the new treatments to be present in the next-best-action recommendations?

- A. Modify the Next-Best-Action Framework strategy to cater to the new web channel.
- **B. No need to do anything. The strategy is auto-generated.**
- C. Change the generated decision strategy.
- D. Create a channel strategy specifically for web.

**Answer: B**

#### NEW QUESTION # 54

U+ Bank uses a scorecard rule in a decision strategy to compute the mortgage limit for a customer. U+ Bank updated their scorecard to include a new property in the calculation: customer income.

What changes do you need to make in the decision strategy for the updated scorecard to take effect?

- A. A new proposition filter needs to be configured in the strategy to filter on customer income.
- **B. The score calculation is independent of the strategy and no change is required.**
- C. Add a new Group By component for the mortgage limit calculation.
- D. Remap the scorecard property in the decision strategy for the change to take effect.

**Answer: B**

Explanation:

The score calculation is independent of the strategy and no change is required. When you use a scorecard component in a decision strategy, you only need to specify the name of the scorecard rule and the output property that will store the score value. The scorecard rule itself defines how the score is calculated based on the input properties and factors. Therefore, if you update the scorecard rule to include a new property in the calculation, you do not need to make any changes in the decision strategy for the updated scorecard to take effect. Verified Reference: [Pega Academy - Decisioning Consultant - Using scorecards]

#### NEW QUESTION # 55

U+ Bank's marketing department wants to use the always-on outbound approach to send promotional emails about credit card offers to qualified customers. As a part of this promotion, the bank wants to identify the starting population by defining a few high-level criteria in a segment.

For each condition below, select which two conditions should be defined in Segment and which three conditions should be defined in Engagement policy as best practice.

**Answer:**

Explanation:

#### NEW QUESTION # 56

U+ Bank, a retail bank, presents offers on its website by using Pega Customer Decision Hub. The bank wants to leverage Customer Decision Hub capabilities to present relevant offers to qualified customers. As a decisioning consultant, you are responsible for configuring the business requirements with the Next-Best-Action Designer, which involves several tasks. To accomplish these tasks, you might have to use auto-generated decision strategies, create new decision strategies, or edit existing strategies.

In the Answer Area, select the correct execution for each Task.

**Answer:**

Explanation:

#### NEW QUESTION # 57

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