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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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The ACP-120 Certification Exam is a valuable credential for Jira Cloud Administrators who want to demonstrate their expertise in managing Jira Cloud instances. ACP-120 exam tests candidates on a range of topics related to Jira Cloud configuration and management. Candidates who pass the exam can demonstrate their ability to manage projects effectively using Jira Cloud.

## ATLASSIAN Jira Cloud Administrator Sample Questions (Q32-Q37):

### NEW QUESTION # 32

Your organization uses Jira Software and Confluence. Dave is a new employee who needs the following privileges

- \* Approve access requests
- \* Manage group memberships
- \* Update billing details

You need to give him enough but not too many privileges. How should you configure Dave's user account? (Choose one)

- A. As an organization administrator
- B. As a trusted user
- C. As a member of the administrators group
- D. As a member of the jira-administrators and confluence-administrators group
- E. As a site administrator

**Answer: D**

### NEW QUESTION # 33

An issue is showing the Time Tracking section as follows:



There is clearly an hour's difference between the Original and Remaining estimates. Identify two possible reasons Logged Time is showing as Not Specified. (Choose two.)

- A. You do not have view permission to see the logged work.
- B. The work log would have exceeded the project's time allowance, so it cannot be counted.
- C. The remaining estimate was adjusted without logging any effort.
- D. The original estimate was increased.
- E. The hour's work was logged via a REST call by the user.
- F. Time tracking was not enabled when the work was logged.

**Answer: C,F**

Explanation:

Reference: <https://confluence.atlassian.com/adminjiraserver/configuring-time-tracking-938847808.html>

### NEW QUESTION # 34

You are tidying up a Jira project and find that the following two issue types are being used.

- Task
- Assignment

They seem very similar. If both are not needed, you could convert all existing Assignment issues in the project into Task issues and remove the Assignment issue type from the project.

Which project configurations would you check to see if it is necessary to keep the two as separate issue types instead? (Choose three.)

- A. Components
- B. Permissions
- C. **Field Contexts**
- D. Workflows
- E. **Field Configurations**
- F. **Issue Security Levels**

**Answer: C,E,F**

#### **NEW QUESTION # 35**

George is the project lead of several projects. Now, he needs to create projects but should not have Jira administrator privileges. What does George need?

- A. Product access
- B. **Global permission**
- C. Product role
- D. Project role
- E. Project permission

**Answer: B**

Explanation:

To create projects in Jira Software Cloud without having full Jira administrator privileges, George needs a specific global permission, namely the `Create Projects` permission. This permission allows users to create new projects without granting them broader administrative access.

\* Explanation of the Correct Answer (Option D):

\* The `Create Projects` global permission enables a user to create new projects in Jira. This permission is distinct from Jira administrator privileges, which include managing global settings like schemes, users, and workflows. By granting George this permission, he can create projects while maintaining a limited scope of authority.

\* Exact Extract from Documentation:

Global permissions

Global permissions control access to system-wide actions in Jira. The `Create Projects` permission allows users to create new projects without requiring full Jira administrator privileges.

To grant this permission:

\* Go to `Settings > System > Global permissions`.

\* Add a user, group, or role to the `Create Projects` permission. Note: Users with this permission can create projects but cannot modify global configurations like schemes or user management unless they have additional permissions. (Source: Atlassian Support Documentation, "Manage global permissions")

\* Why This Fits: The `Create Projects` global permission directly addresses the requirement for George to create projects without needing Jira administrator privileges, making Option D the correct choice.

\* Why Other Options Are Incorrect:

\* Project role (Option A):

\* Project roles (e.g., Administrator, Developer) are used within a project's permission scheme to grant project-specific permissions, such as `Administer Projects` or `Browse Projects`. They do not control the ability to create new projects, which is a system-level action.

\* Extract from Documentation:

Project roles are used in permission schemes to grant permissions within a specific project. They do not apply to global actions like creating projects.

(Source: Atlassian Support Documentation, "Manage project roles")

\* Product access (Option B):

\* Product access determines whether a user can use Jira Software or other Atlassian products.

While George needs product access to use Jira, this does not grant the specific ability to create projects.

\* Extract from Documentation:

Product access allows users to log in and use Jira products. Specific actions, like creating projects, require global or project permissions.

(Source: Atlassian Support Documentation, "Manage product access")

\* Project permission (Option C):

\* Project permissions (e.g., Administer Projects, Browse Projects) are defined in a project's permission scheme and apply to actions within a specific project. Creating a project is a global action, not tied to any existing project's permission scheme.

\* Extract from Documentation:

Project permissions control actions within a project, such as editing issues or managing components. Global permissions control system-wide actions like creating projects.

(Source: Atlassian Support Documentation, "Manage project permissions")

\* Product role (Option E):

\* Product roles (e.g., Jira Software User, Jira Service Management Agent) define access to specific Atlassian products but do not grant permissions for actions like creating projects.

This is not relevant to the requirement.

\* Extract from Documentation:

Product roles determine access to Atlassian products and are not related to specific permissions like creating projects.

(Source: Atlassian Support Documentation, "Manage product roles")

\* Additional Notes:

\* The Create Projects permission can be granted to George via a group or directly to his user account in Settings > System > Global permissions.

\* As a project lead, George likely already has project-level permissions (e.g., Administer Projects for his projects), but these do not extend to creating new projects.

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Atlassian Support Documentation: Manage global permissions

Atlassian Support Documentation: Manage project roles

Atlassian Support Documentation: Manage product access

Atlassian Support Documentation: Manage project permissions

Atlassian Support Documentation: Manage product roles

## NEW QUESTION # 36

After a recent upgrade to your Jira system, one of the apps your organization depends on is not working reliably.

Which two methods can you use to debug and resolve this issue? (Choose two.)

- A. Ask the System Administrator to set package com.atlassian to Trace logging level.
- B. Ask the System Administrator to set the logging level to FATAL on all package names, Under Logging & Profiling.
- C. Ask the System Administrator to add the app to the logger.
- D. Ask the System Administrator for catalina.out logs and inspect for stack traces.
- E. Ask the System Administrator to enable the SQL log.

**Answer: A,B**

Explanation:

Reference: <https://confluence.atlassian.com/admin/jiraserver/logging-and-profiling-938847671.html>

<https://confluence.atlassian.com/crowd/logging-and-profiling-24248601.html>

## NEW QUESTION # 37

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