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## CIS-DF Valid Dump Free PDF | Pass-Sure Exam CIS-DF Overview: Certified Implementation Specialist - Data Foundations (CMDB and CSDM)

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## ServiceNow Certified Implementation Specialist - Data Foundations (CMDB and CSDM) Sample Questions (Q36-Q41):

### NEW QUESTION # 36

Drag and drop the CMDB Health Dashboard metric to the description.

#### Answer:

Explanation:

Explanation:

- \* Duplicate identifies data quality issues where the same asset is modeled more than once, violating CMDB trust principles.
- \* Required ensures minimum viable CI creation and update-critical for ingestion and lifecycle integrity.
- \* Orphan highlights broken relationships, which directly impact impact analysis, Service Mapping, and Change Management.
- \* Stale flags CIs that are no longer being refreshed by Discovery or other sources but still exist in the CMDB.
- \* Recommended improves completeness and usability, supporting operational and reporting use cases without being mandatory.
- \* Audit validates data correctness by comparing CI field values against predefined templates or policies.

This exact mapping is what ServiceNow expects in CMDB Health Dashboard-related exam questions and real-world implementations.

### NEW QUESTION # 37

A CMDB Administrator is using the Duplicate CI Remediator to address a de-duplication task. On the first tab of the wizard, the Main CI is selected.

Which attributes are used to identify the Main CI? (Choose two)

- A. Least Related Items
- B. Newest Created
- C. Oldest Created
- D. Most Related Items

#### Answer: C,D

Explanation:

In ServiceNow, the Duplicate CI Remediator is a governed tool designed to safely resolve duplicate Configuration Items while preserving the most valuable and authoritative record. The first step in the remediation wizard is identifying the Main CI, which will be retained after remediation.

ServiceNow uses two primary attributes to help determine the best candidate for the Main CI:

Oldest Created (Option A)

The oldest CI is often preferred because it typically has a longer operational history, may be referenced by historical incidents, changes, problems, or audits, and is more likely to be embedded in downstream processes and reports. Retaining the oldest CI helps avoid breaking historical references.

Most Related Items (Option B)

A CI with the most relationships (for example, links to applications, services, incidents, or other CIs) is generally the most valuable from a business and operational context perspective. Preserving these relationships is critical for impact analysis, Change Management, and CSDM-aligned service modeling.

Options C (Newest Created) and D (Least Related Items) are not used as selection criteria because newer or weakly-related CIs typically contain less historical and relational value and are better candidates for removal or merging.

By prioritizing Oldest Created and Most Related Items, the Duplicate CI Remediator aligns with CMDB Data Foundations best practices, ensuring minimal data loss, preserved business context, and safer de-duplication outcomes.

Therefore, the correct answers are A and B.

### NEW QUESTION # 38

A Configuration Management Governance team is transitioning from utilizing legacy CMDB status fields to CSDM lifecycle status fields.

Which table can be modified?

- A. Life Cycle Stages
- B. Life Cycle Stage Status
- C. Life Cycle Controls
- D. Life Cycle Mapping

#### Answer: D

Explanation:

When organizations transition from legacy CMDB status fields (such as custom install status or operational status values) to CSDM-aligned lifecycle status fields, the goal is to map old values to standardized lifecycle stages without disrupting existing processes. In ServiceNow, this is achieved through the Life Cycle Mapping table.

The Life Cycle Mapping table is specifically designed to translate legacy or custom status values into CSDM lifecycle stages and statuses. This allows organizations to preserve historical data and integrations while progressively adopting CSDM standards. By modifying this table, administrators can define how existing status values correspond to CSDM lifecycle stages such as Plan, Build, Deploy, Operate, and Retire.

### NEW QUESTION # 39

An Asset Manager wants to ensure that Asset records and CI records are kept synchronized automatically.

How does the Manager do this? (Choose two.)

- A. Ensure that the business rule to update CI fields on change on the asset table is active
- B. Ensure that the business rule to update Asset fields on change on the CI table is active
- C. Ensure that scheduled jobs are run during off-business hours to ensure that sync happens
- D. Ensure one-to-one physical mapping between Asset and CI

**Answer: A,B**

Explanation:

In Data Foundations, "Govern" includes maintaining consistency between closely related data domains so that operational and asset lifecycle processes remain trustworthy. For hardware endpoints (and other asset-backed items), Asset and CI records often represent the same real-world item from two perspectives: financial/lifecycle management (Asset) and operational/service context (CI). Automatic synchronization prevents drift such as different owners, locations, or statuses appearing in Asset vs CI, which can cause reporting errors, incorrect fulfillment decisions, and audit issues.

The platform supports synchronization through out-of-box synchronization logic (commonly implemented as business rules and related configuration) that updates the CI when an Asset changes, and updates the Asset when a CI changes-so the records stay aligned regardless of which team updates which record. Therefore, ensuring the Asset-to-CI update logic is active (A) and the CI-to-Asset update logic is active (B) is the right way to keep data synchronized automatically.

Option C is not required for synchronization; the intent is near real-time consistency driven by record changes, not batch jobs that run later. Scheduled jobs might exist for other maintenance activities, but they are not the primary mechanism for keeping Asset/CI synchronized. Option D is important as a data quality principle-ideally one Asset maps to one CI for physical items-but "ensuring one-to-one mapping" is not the automation mechanism itself. Automation is achieved through the active synchronization logic, which is why A and B are the correct answers.

### NEW QUESTION # 40

A CMDB Administrator has been tasked with gathering information for a presentation to leadership. The Administrator needs to provide Duplicate CI, Orphan CI, and Stale CI metrics.

Which scorecard provides this information on the CMDB Health Dashboard?

- A. Completeness
- B. Correctness
- C. Compliance

**Answer: B**

Explanation:

On the CMDB Health Dashboard in ServiceNow, health metrics are grouped into three primary scorecards:

Completeness, Correctness, and Compliance. Each scorecard focuses on a distinct aspect of data quality.

Duplicate CIs, Orphan CIs, and Stale CIs are all indicators of data accuracy and reliability, which fall under the Correctness scorecard.

Duplicate CIs indicate multiple records representing the same real-world item.

Orphan CIs are missing required relationships.

Stale CIs have not been updated within an expected timeframe.

All three conditions reflect whether the CMDB data is correct and trustworthy, not whether it is complete or policy-compliant.

The Completeness scorecard focuses on missing required attributes or relationships. The Compliance scorecard evaluates adherence to policies such as certifications, lifecycle rules, or patch compliance.

Since leadership reporting typically focuses on trust and accuracy of CMDB data, the Correctness scorecard is the authoritative



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