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ServiceNow CIS-HAM Certified Implementation Specialist - Hardware Asset Management 1



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The Dumpcollection is one of the high in demands platforms that are committed to making the Certified Implementation Specialist - Hardware Asset Management Exam CIS-HAM exam journey successful in a short time period. To achieve this objective the Dumpcollection is offering real, valid, and updated CIS-HAM exam dumps. These Certified Implementation Specialist - Hardware Asset Management CIS-HAM exam questions are the real CIS-HAM questions that are verified by qualified Certified Implementation Specialist - Hardware Asset Management Exam CIS-HAM Certification Exam experts. They strive hard and put all their efforts to maintain the top standard of ServiceNow CIS-HAM exam dumps. So rest assured that with the Dumpcollection CIS-HAM exam questions you will get everything that you need to learn, prepare and pass the difficult Certified Implementation Specialist - Hardware Asset Management CIS-HAM exam with flying colors.

ServiceNow CIS-HAM certification exam covers a range of topics related to hardware asset management. These include hardware asset management processes, ServiceNow HAM data model, hardware asset lifecycle management, discovery and normalization, inventory management, and software asset management. CIS-HAM exam is designed to test a candidate's understanding of the concepts and their ability to apply them in real-world scenarios.

The CIS-HAM certification exam covers essential topics, such as asset discovery, normalization, and reconciliation processes. It also includes the configuration and management of hardware assets using ServiceNow, including asset tracking, licensing, and maintenance. CIS-HAM Exam ensures that certified professionals can design, configure, and implement the ServiceNow Hardware Asset Management module according to best practices and industry standards.

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ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q178-Q183):

NEW QUESTION # 178

What type of information is tracked by Configuration Items (CIs)?

Choose 2 answers

- A. Contractual
- B. Operational
- C. Relationship
- D. Lifecycle
- E. Financial

Answer: B,C

NEW QUESTION # 179

Within the asset audit form, where would you find the list of all assets that were found at the stockroom or warehouse that is being audited?

- A. Expected assets
- B. Inventoried assets
- C. Identified assets
- D. Labelled assets
- E. Scanned assets

Answer: A

Explanation:

According to the Hardware Asset Management documentation, an asset audit is a process of verifying the physical existence and location of assets in an organization, such as a stockroom or a warehouse.

The asset audit form shows the details of the audit, such as the name, description, status, start date, end date, and location of the audit.

The asset audit form also shows the audit results, which are the status of each scanned asset, such as "Scanned and expected", "Scanned and not expected", "Expected and not scanned", or "Not expected and not scanned".

The scanned assets are the assets that were found at the stockroom or warehouse that is being audited, regardless of whether they were expected or not.

The scanned assets are displayed in the Scanned Assets related list on the asset audit form.

Therefore, the correct answer is option B, scanned assets, as they are the list of all assets that were found at the stockroom or warehouse that is being audited. References:

Hardware Asset Management documentation

What is Hardware Asset Management?

NEW QUESTION # 180

Several of your models are listed as Match Not Found on the Model Management tab of the Hardware Asset dashboard. What are the potential causes of this? (Choose three.)

- A. The hardware model content has not yet been downloaded from the Content Service

- B. You have opted out of the ServiceNow Content Service
- C. Normalization could not match any of the three key fields in the hardware model form with a rule in the Content Service
- D. A normalization rule for the hardware model does not exist in the Content Service
- E. Your hardware model form contains a good model number, but a badly formatted model name

Answer: A,C,D

Explanation:

- * Hardware model normalization is a feature that enables users to normalize the details, such as manufacturer, product, model, and device type, of hardware and consumable models¹
- * Hardware model normalization uses the data from the models and compares it against the data in the Hardware Model Normalization Content Service, which is a cloud-based service that provides standardized and enriched information about hardware models¹
- * Hardware model normalization sets the normalized display name for each model record based on three attributes: Name, Manufacturer, and Model number²
- * The Model Management tab of the Hardware Asset dashboard shows the status of the hardware models in the Product Catalog, such as Matched, Match Not Found, or Not Normalized³
- * Several of your models are listed as Match Not Found on the Model Management tab of the Hardware Asset dashboard. This means that the normalization process could not find a matching rule in the Content Service for those models³
- * The potential causes of this are^{3,4}:
 - * The hardware model content has not yet been downloaded from the Content Service. The Content Service is updated periodically with new and updated rules for hardware models. You need to download the latest content from the Content Service to ensure that your models are normalized with the most accurate and complete information. You can download the content manually or schedule it to run automatically.
 - * Normalization could not match any of the three key fields in the hardware model form with a rule in the Content Service. The three key fields are Name, Manufacturer, and Model number. If any of these fields are missing, incorrect, or inconsistent with the data in the Content Service, the normalization process will fail to find a matching rule. You need to review and correct the data in these fields to ensure that they match the data in the Content Service.
 - * A normalization rule for the hardware model does not exist in the Content Service. The Content Service may not have a rule for some hardware models, especially if they are new, rare, or custom-made. In this case, you can create a custom rule for the hardware model in the Hardware Model Normalization Rules module, or submit a request to the Content Service team to add a rule for the hardware model.

References: 1: Hardware Model Normalization - ServiceNow 2: Set the normalized display name - ServiceNow 3: Model Management tab - ServiceNow 4: Troubleshoot hardware model normalization - ServiceNow

NEW QUESTION # 181

Select the three main components of the data certification process. (Choose three.)

- A. Run the certification
- B. Certify the certification
- C. Create the certification filter
- D. Assign the certification tasks
- E. Create the certification schedule

Answer: A,C,E

NEW QUESTION # 182

What minimum role is required in order to use the Hardware Asset dashboard?

- A. ham_user
- B. asset
- C. ham_admin
- D. inventory_admin
- E. asset_manager

Answer: A

Explanation:

According to the ServiceNow IT Asset Management (ITAM) Hardware Asset Management (HAM) learning path, the Hardware

