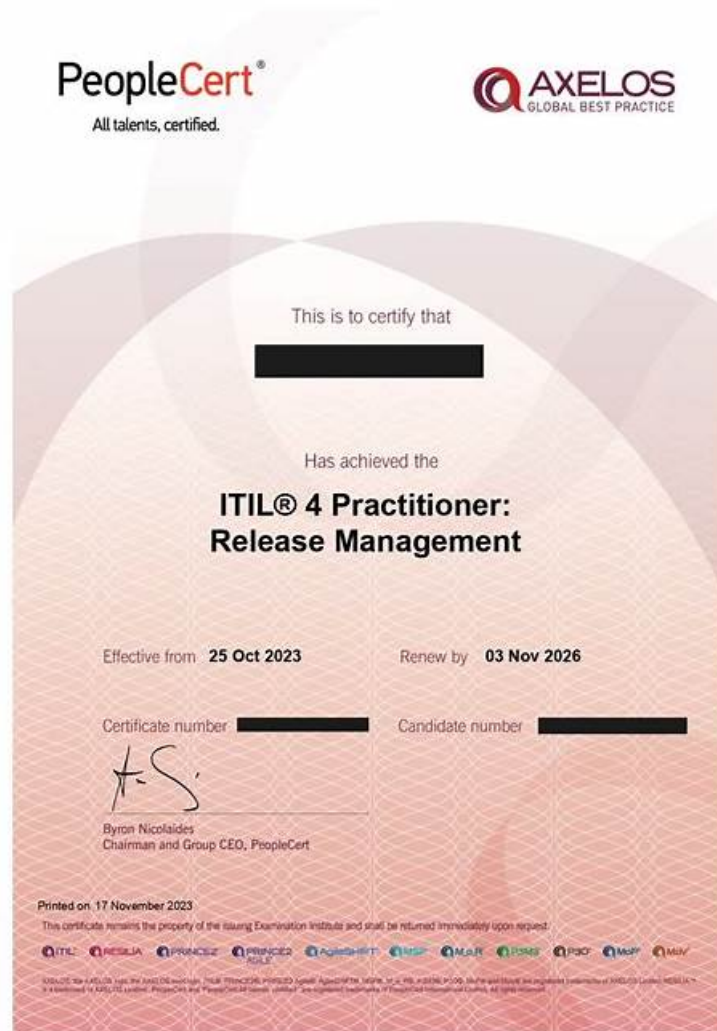


# New Peoplecert ITIL-4-Practitioner-Release-Management Test Practice, ITIL-4-Practitioner-Release-Management Exam Duration



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## Peoplecert ITIL-4-Practitioner-Release-Management Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Service Design: This section of the exam measures the skills of IT Release Managers and covers the principles and practices involved in designing services and products that are practical, useful, and aligned with stakeholder expectations. It focuses on ensuring that services are designed in a way that they can be effectively delivered and supported by the organization and its partners.</li> </ul>

Topic 2	<ul style="list-style-type: none"> <li>• <b>Change:</b> This section of the exam measures the skills of DevOps Engineers and focuses on how to manage and control changes within IT environments. It includes planning, executing, monitoring, and communicating changes to ensure minimal disruption while keeping stakeholders informed about the progress and impact of changes.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>AI and Automation:</b> This section of the exam measures the skills of IT Operations Managers and addresses the use of AI and automation in delivering IT systems and applications that align with user needs. It ensures that software releases meet quality standards, are delivered on time, and stay within budget, using modern tools and intelligent technologies.</li> </ul>

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## **ITIL-4-Practitioner-Release-Management Exam Duration & ITIL-4-Practitioner-Release-Management Free Test Questions**

One of the advantages of taking the BraindumpQuiz ITIL 4 Practitioner: Release Management Exam (ITIL-4-Practitioner-Release-Management) practice exam (desktop and web-based) is that it helps applicants to focus on their weak areas. It also helps applicants to track their progress and make improvements. Peoplecert ITIL-4-Practitioner-Release-Management Practice Exams are particularly helpful in identifying areas where one needs more practice.

### **Peoplecert ITIL 4 Practitioner: Release Management Exam Sample Questions (Q11-Q16):**

#### **NEW QUESTION # 11**

A large organization is adjusting its IT organizational structure to optimize for faster, more collaborative, and less bureaucratic working practices. There is a significant number of changes and related releases that are handled by the product and project teams. What is the BEST way for the organization to position release management in the new organizational structure?

- A. Establish a centralized release management team to manage all releases
- B. Appoint a release manager in every product team to coordinate and coach the team members
- C. Delegate all release management responsibilities to product and project teams
- **D. Delegate most release management responsibilities to product and project teams but appoint a release manager to coordinate and coach the teams**

**Answer: D**

Explanation:

In a collaborative, less bureaucratic structure, release management needs to balance decentralization with oversight to ensure consistency and alignment. The ITIL 4 Practitioner: Release Management document advises: "In organizations adopting collaborative practices, release management responsibilities can be delegated to product and project teams to enable faster decision-making, but a release manager should be appointed to coordinate and coach the teams, ensuring consistency and adherence to standards" (Section 3.3.2).

\* Option A (Centralized team) contradicts the goal of reducing bureaucracy and enabling faster, collaborative practices.

\* Option B (Delegate all responsibilities) risks inconsistency and lack of oversight, which can lead to uncoordinated releases.

\* Option C (Delegate most responsibilities but appoint a release manager to coordinate and coach) balances decentralization with oversight, aligning with the goal of faster, collaborative practices while maintaining consistency.

\* Option D (Appoint a release manager in every team) is overly resource-intensive and may lead to fragmented approaches across teams.

The correct answer is C, as it best supports the new organizational structure while ensuring effective release management.

#### **NEW QUESTION # 12**

Which is a key input to the release planning and coordination process?

- A. Notifications to stakeholders about the release status
- **B. Details about the users who will be affected**
- C. Updates to the continual improvement register

- D. Documented findings on the success of a release

**Answer: B**

Explanation:

The release planning and coordination process in ITIL 4 Release Management requires inputs to ensure effective planning and execution of releases. The ITIL 4 Practitioner: Release Management document specifies: "Key inputs to release planning and coordination include details about the users who will be affected, as this helps in scheduling and communicating the release to minimize disruption" (Section 3.2.1).

- \* Option A (Documented findings on the success of a release) is an output of a release evaluation, not an input to planning.
  - \* Option B (Updates to the continual improvement register) may inform long-term improvements but isn't a direct input to planning a specific release.
  - \* Option C (Details about the users who will be affected) is a critical input, as understanding the user base helps tailor the release schedule, communication, and impact mitigation strategies.
  - \* Option D (Notifications to stakeholders about the release status) is an output of the release process, not an input to planning.
- The correct answer is C, as user details are essential for effective release planning and coordination.

### NEW QUESTION # 13

A release manager has noticed that the organization has many standardized services provided to international organizations. Which aspect of release management will this situation directly affect?

- A. The release models
- B. The release plans
- C. Continuous delivery
- D. Continuous integration

**Answer: A**

Explanation:

Standardized services provided to international organizations imply a need for consistency and scalability in how releases are managed across diverse contexts. The ITIL 4 Practitioner: Release Management document explains that release models are used to standardize the approach to releases: "Release models define the structure, contents, and schedule of releases... They ensure consistent and repeatable processes, which is particularly important for organizations with standardized services" (Section 3.2.2).

- \* Option A (The release plans) refers to specific plans for individual releases, which may be affected indirectly but are not the primary aspect impacted by standardization needs.
- \* Option B (Continuous integration) and Option C (Continuous delivery) are development practices that may interact with release management but are not directly affected by the need for standardization across international services.
- \* Option D (The release models) is directly affected, as standardized services require well-defined release models to ensure consistency, repeatability, and scalability across international contexts.

The situation directly impacts the design and application of release models to accommodate standardized services globally. Thus, the correct answer is D.

### NEW QUESTION # 14

A release manager is considering the involvement of third parties in the release management practice. Which release management activity is likely to have a dependency on third parties?

- A. Identifying an applicable model for a release instance
- B. Verifying a release according to the release plan
- C. Performing a release according to an agreed model
- D. Release management alignment with other practices

**Answer: C**

Explanation:

Third parties, such as suppliers or vendors, often play a role in the execution of releases, especially when they provide components or services involved in the release. The ITIL 4 Practitioner: Release Management document states: "Performing a release according to an agreed model often involves dependencies on third parties, such as suppliers providing software updates, infrastructure, or support services, which need to be integrated during the release execution" (Section 3.4).

- \* Option A (Release management alignment with other practices) is an internal coordination activity, less likely to directly involve

third parties.

\* Option B (Identifying an applicable model) is a planning activity typically handled internally by the release manager.

\* Option C (Performing a release according to an agreed model) directly involves executing the release, which often requires third-party components or services, creating a dependency.

\* Option D (Verifying a release) may involve third-party tools but is less dependent on their active participation compared to execution.

The correct answer is C, as performing the release is the activity most likely to depend on third parties.

### NEW QUESTION # 15

A service owner is initiating the release planning and coordination process for a complex project. What is an example of the FIRST activity that the service owner should undertake in this instance?

- A. Test the service components and take remedial action as necessary
- B. Ensure that the release procedures are appropriate for the particular release under consideration
- C. Check that an automated notification has been sent to stakeholders
- D. Select a release model that fits with the types of changes to be included in the release

**Answer: D**

Explanation:

The release planning and coordination process begins with defining the approach for the release. The ITIL 4 Practitioner: Release Management document states: "The first step in release planning and coordination is to select an appropriate release model that fits the types of changes to be included in the release. This ensures that the release approach aligns with the nature and complexity of the changes" (Section 3.2.1).

\* Option A (Test the service components) is part of the release execution or testing phase, not the first step in planning.

\* Option B (Ensure that the release procedures are appropriate) is a subsequent step after selecting the model, to confirm procedural alignment.

\* Option C (Select a release model) is the first activity, as it sets the foundation for how the release will be structured and managed, especially for a complex project.

\* Option D (Check that an automated notification has been sent) occurs later, during the communication phase of the release process.

The correct answer is C, as selecting the release model is the initial step in release planning.

### NEW QUESTION # 16

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