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Microsoft MS-721 (Collaboration Communications Systems Engineer (beta)) Exam is a certification exam designed for IT professionals who specialize in the design, implementation, and management of collaboration and communication systems using Microsoft technologies. MS-721 exam is currently in beta testing and covers a range of topics related to Microsoft Teams, Skype for Business, Exchange Online, and SharePoint.

Passing the MS-721 Exam can lead to the Microsoft Certified: Collaboration Communications Systems Engineer certification, which validates the candidate's expertise in designing, deploying, and managing Microsoft collaboration and communication systems. Collaboration Communications Systems Engineer certification can help professionals advance their careers in IT, as it demonstrates their proficiency in a critical area of Microsoft technology.

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## Microsoft Collaboration Communications Systems Engineer Sample Questions (Q233-Q238):

### NEW QUESTION # 233

You have a Microsoft Teams deployment.

You configure Quality of Service (QoS) to prioritize network traffic for Teams communications.

You need to validate the QoS configurations.

What should you do?

- A. Perform a packet capture and validate that the packets have DSCP markings.
- B. From Microsoft Call Quality Dashboard, review Reliability Reports.
- C. From Microsoft Call Quality Dashboard, review Quality of Experience Reports.
- D. Perform a packet capture and validate the source port numbers.

**Answer: A**

### NEW QUESTION # 234

You have a Microsoft Teams deployment.

You have two teams that have meeting room requirements as shown in the following table.

You need to recommend a meeting room solution for the teams.

What should you include in the recommendation for each team? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Answer:**

Explanation:

### NEW QUESTION # 235

You have a Microsoft Teams deployment.

You have two teams that have meeting requirements as shown in the following table.

You need to recommend which type of meeting to use for each team.

What should you recommend for each team? To answer, drag the meeting types to the correct teams. Each meeting type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Answer:**

Explanation:

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/quick-start-meetings-live-events>

### NEW QUESTION # 236

Your company has an on-premises deployment of Microsoft Skype for Business Server 2015 with CU8 that is configured for hybrid connectivity. You are migrating to Microsoft Teams Phone. A Direct Routing trunk is used for PSTN connectivity. The company requires that phone number assignments be performed in Active Directory.

You plan to create a call queue that will service users both on-premises and in the cloud.

You need to create and assign a resource account for the call queue. The call queue must be able to reach users regardless of which platform they are on.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Answer:**

Explanation:

Explanation:

### NEW QUESTION # 237

You are evaluating the implementation of the technical requirements for the sales team.

After the implementation of the requirements, which meeting feature will the sales team be able to use during Teams meetings?

- A. PowerPoint Live
- B. Whiteboard
- C. meeting recording
- D. meeting reactions

**Answer: B**

Explanation:

Topic 2, Litware

Overview

This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.

To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.

At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Overview

Litware, Inc. is an online retailer.

Litware is replacing its telephony platform with Microsoft Teams Phone.

Currently, all users are assigned Microsoft 365 E3 licenses.

Telephony Environment

The existing telecommunications system has several third-party IP-PBXes at the corporate and warehouse sites. Currently, the PBXes are linked through the corporate WAN and an inter-office dial plan is in place.

A unique PSTN direct inward dial (DID) is assigned to each user. The last five digits of each DID are used as an extension.

Litware piloted Microsoft Skype for Business Server Enterprise Voice, but has since decided to migrate directly to Teams Phone.

During the pilot, a response group was created, and the response group is still in use. Agents in the response group use Skype for Business Server-certified handsets.

Locations

Litware has global retail stores and datacenters-

The telephony topology contains the following four types of sites:

Corporate sites

The corporate sites contain information workers who collaborate by using the Teams desktop client and SharePoint Online.

The reception desk at each corporate site has an analog intercom with an integrated door control. Each intercom connects to an existing PBX by using an FXS Analog Telephony Adapter (ATA).

SIP trunks are delivered directly to the site by using a resilient WAN that connects directly to the on-site PBX solution.

Warehouse sites

The warehouse sites are critical to the business. Users at these sites use either the Teams desktop client or the Teams mobile client.

Each warehouse has a public announcement (PA) system that connects to the PBX by using a SIP ATA along with the sites' existing ISDN trunks.

Currently, users at the company's warehouse in Georgia can call the PA system by dialing 123456.

All calls to emergency services from the warehouses are played over the warehouses' PA system automatically.

WAN connectivity at the warehouses can be unreliable, so local PSTN connectivity is preferred as compared to centrally hosted connectivity.

Retail sites

Each retail site has only one or two desk phones and a specialized point of sale (POS) computer that cannot run the desktop or web versions of the Teams client. Users at the retail sites have the Teams app and an associated data plan installed on their mobile device.

Currently, each retail site uses a managed SD-WAN appliance to connect to both the internet and the corporate WAN. The users report that in the event of an internet outage at the retail sites, they can use their mobile devices, which have strong reception.

Planned Changes

Litware plans to implement the following changes:

- \* Maintain the existing emergency call PA integration.
- \* Replace the existing IP-PBX solutions by using Teams Phone.
- \* Consolidate all its PSTN trunks by using region-specific datacenters, wherever possible.

During the planned deployment of Teams Phone, Litware will open a new retail site in the United Kingdom that will have five users. Litware does not have any existing telephony in the United Kingdom. Management at the new retail site wants to use Microsoft Teams Calling Plans for the users.

You are opening a new warehouse site in Melbourne. The new warehouse will connect to a phone carrier by using a Session Border Controller (SBC). Dialing rules are an area code of two digits beginning with a zero followed by a subscriber number of eight digits. For example, an E.164 number of +61370105550 will be translated to 03 7010 5550, and +61255505550 will be translated to 02 5550 5550.

#### Technical Requirements

Litware identifies the following technical requirements:

- Minimize the amount of voice traffic over the WAN.
- Whenever possible, use natively supported Teams solutions.
- \* Avoid replacing existing analog device adapters and SIP phones.
- \* Assign a Microsoft 365 Phone System license to all the users listed in a CSV file.
- \* Ensure that the retail sites can place and receive calls in the event of a WAN failure.
- \* Assign a phone number of +61370105550 to a user named User1. User1 is located at a corporate site.
- \* Ensure that the warehouse sites maintain calling in the event of an internet outage or Teams service failure.
- \* Provide users at the United Kingdom retail site with phone numbers. The users must only be allowed to make in-country calls.
- \* Replace the response group from the Skype for Business Server Voice Enterprise pilot with a call queue. The agents must be able to use their existing handset.

#### NEW QUESTION # 238

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