

# Valid CT-UT Exam Simulator & Exam CT-UT Pass4sure



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## ISTQB CT-UT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Usability Reviews: This domain evaluates the skills of Usability Testers in conducting reviews of software interfaces without user involvement. It differentiates informal reviews from expert reviews and introduces heuristic evaluation as a structured method. The section describes step-by-step approaches to preparing for and conducting reviews, emphasizing the importance of consensus and clear communication of findings.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Usability Testing: This section measures the practical knowledge of Usability Testers in planning, conducting, analyzing, and reporting formal usability test sessions with users. It outlines test preparation activities including writing test plans, test scripts, and tasks, as well as considerations for test locations and pilot sessions. It explains how to moderate sessions, analyze findings, classify problems by severity, and communicate results effectively to stakeholders.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Risks in Usability, User Experience and Accessibility: This domain assesses the ability of Risk Analysts to identify and analyze common risks that can affect usability, user experience, and accessibility. It differentiates between product risks—such as users being unable to use a product effectively—and project risks, including lack of expertise or insufficient usability evaluation processes. Understanding these risks helps in planning effective usability testing and evaluation.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>• Usability and Accessibility Standards: This part addresses the knowledge required by Compliance Officers regarding standards and guidelines that govern usability and accessibility. It introduces ISO standards like ISO 9241-110 and ISO 9241-171, manufacturer guidelines from major platforms, and web accessibility guidelines such as WCAG. It also touches on legislation relevant to accessibility requirements, such as the UK Equality Act and the Americans with Disabilities Act.</li></ul>
Topic 5	<ul style="list-style-type: none"><li>• User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.</li></ul>

## CT-UT Actual Lab Questions & CT-UT Exam Preparation & CT-UT Study Guide

The ISTQB CT-UT practice exam software of TorrentValid has questions that have a striking resemblance to the queries of the ISTQB Certified Tester Usability Tester (CT-UT) real questions. It has a user-friendly interface. You don't require an active internet connection to run it once the CT-UT Practice Test software is installed on Windows computers and laptops.

### ISTQB Certified Tester Usability Tester Sample Questions (Q15-Q20):

#### NEW QUESTION # 15

Why are positive usability findings of high importance? Which of the following statements is wrong?

- A. Positive usability findings make it easier to sell the need for correcting usability problems by giving a balanced view.
- B. Positive usability findings should be used to communicate to the development team which features should not be modified or deleted.
- C. Positive usability findings allow a better view of the usability of the product.
- **D. Positive findings are of high importance because they can be used in the report to justify the costs of the test.**

**Answer: D**

Explanation:

Positive usability findings play a key role in reinforcing what is working well in the user interface. They help:

A: Build developer confidence and soften criticism when pointing out issues.

C: Provide a complete picture of usability strengths and weaknesses.

D: Inform developers what should remain unchanged during redesign.

However, B is incorrect because justifying usability test costs should not rely solely on positive findings. Cost justification should come from the overall impact of usability on user satisfaction, performance, and business outcomes-not just good results.

References:

Nielsen Norman Group: [Communicating Usability Findings](#)

Usability.gov: [Best Practices for Usability Reporting](#)

ISO 25062 - Usability Test Report Content

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#### NEW QUESTION # 16

What is good accessibility?

- A. Good usability of a software product on all devices (smart phone, computer, etc.)
- B. Good usability of a software product by people with limited knowledge of the software
- **C. Good usability of a software product by people with limited vision, hearing, dexterity, cognition or physical mobility**
- D. Good usability regardless of disturbances like bright sunlight, noise or wind

**Answer: C**

Explanation:

Accessibility refers to designing products so that people with disabilities or limitations (permanent or temporary) can use them effectively. According to the Web Content Accessibility Guidelines (WCAG) and ISO standards, accessibility focuses on ensuring that users with vision, hearing, cognitive, or mobility impairments can access digital interfaces. Option D captures this intent accurately. The other options relate to general usability or responsiveness (e.g., device adaptability or user experience in noisy environments) but do not address the inclusive nature of accessibility as defined by official guidelines.

References:

WCAG 2.1 Guidelines - W3C

ISO 9241-171:2008 - Guidance on software accessibility

Usability.gov: [Accessibility Basics](#)

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**NEW QUESTION # 17**

A company distributes its products over a web shop where users can put items in their shopping cart. After they click on "checkout", the checkout process starts and users cannot go back anymore to correct possible mistakes. The only way is to hit the "back" button of the browser, which might lead to an expired session and therefore losing all items in the shopping cart. Which of the following heuristics would best describe this usability issue?

- A. Aesthetic and minimalist design
- **B. User control and freedom**
- C. Help and documentation
- D. Visibility of system status

**Answer: B**

Explanation:

The described issue violates the usability heuristic "User control and freedom," as defined by Jakob Nielsen.

This principle emphasizes that users should have the ability to undo and redo actions and navigate freely without being trapped in irreversible sequences. In the scenario, users are forced into the checkout process without a clear way to return or correct mistakes, except through the unreliable and disruptive back button.

This design flaw undermines user autonomy and can result in lost progress or frustration.

References:

Nielsen Norman Group: 10 Usability Heuristics for User Interface Design ISO 9241-110:2020 - Interaction Principles

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**NEW QUESTION # 18**

What's the difference between an informal usability review and an expert usability review?

- **A. No formal usability qualifications are required for an informal usability review**
- B. An expert usability review is a formal review, not an informal review
- C. An informal review only requires one reviewer
- D. Contrary to an expert review, an informal usability review is based on opinion

**Answer: A**

Explanation:

An informal usability review can be conducted by anyone, including stakeholders or developers, and does not require formal usability training or qualifications. It is typically subjective and based on general impressions.

In contrast, an expert usability review (also called heuristic evaluation) is conducted by a trained usability expert who applies recognized usability principles. This is what differentiates the two approaches most clearly. Options A and C are misleading; expert reviews can be informal in format, and informal reviews aren't necessarily based solely on opinion. Option D is incorrect since both informal and expert reviews can be conducted individually or in groups.

References:

Nielsen Norman Group: Heuristic Evaluation

ISO 9241-110:2020 - Interaction Principles

Usability.gov: Expert Review vs Informal Review

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**NEW QUESTION # 19**

Which of the following statements best describe Rapid Iterative Testing and Evaluation?

- A. Testing is quantitative
- B. Testing is informal and many potential users can be accessed
- **C. Testing focuses on instant redesigns and confirming made changes**
- D. Testing happens on a regular basis, e.g. each Monday

**Answer: C**

Explanation:

Rapid Iterative Testing and Evaluation (RITE) is a usability method in which usability issues are identified and addressed in short cycles. Unlike traditional usability testing, RITE allows for immediate redesigns and retesting of the improved version within the same

study. The goal is to refine the design quickly based on observed usability issues. Option A confuses scheduling with methodology, B is too vague, and D inaccurately characterizes RITE as quantitative, while it is typically qualitative. Therefore, C accurately reflects the purpose and approach of RITE.

References:

- \* Medlock et al. (2002). The RITE Method: A Rapid Iterative Testing and Evaluation Method
- \* Nielsen Norman Group: Rapid Iterative Testing
- \* Usability.gov: RITE Method Overview

## NEW QUESTION # 20

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