

# Plat-Admn-201勉強時間、Plat-Admn-201認定資格試験問題集



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>> Plat-Admn-201勉強時間 <<

## 最高のPlat-Admn-201勉強時間 & 合格スムーズPlat-Admn-201認定資格試験問題集 | 信頼的なPlat-Admn-201クラムメディア Salesforce Certified Platform Administrator

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トカットになります。

## Salesforce Certified Platform Administrator 認定 Plat-Admn-201 試験問題 (Q38-Q43):

### 質問 # 38

A user at Northern Trail Outfitters is having trouble logging in to Salesforce. The user's login history shows that this person has attempted to log in multiple times and has been locked out of the organization. Which two steps should a Platform Administrator take to help the user log in to Salesforce?

- A. Reset password on the user's record detail page.
- B. Reset the password policies to allow the user to login.
- C. Log in as the user to unlock the user and reset the password.
- D. Use the unlock button on the user's record detail page.

正解: A、D

解説:

When a user is locked out of Salesforce due to too many incorrect login attempts, the Platform Administrator must take specific actions on the user's record detail page to restore access. First, the administrator should click the Unlock button. This clears the lockout status immediately.

Second, because the user likely forgot their credentials (causing the failed attempts), the administrator should use the Reset Password button. This sends a temporary link to the user's email, allowing them to create a new password and log in successfully. "Logging in as the user" (Option A) is a troubleshooting tool for existing sessions but cannot bypass a lockout or change a password on the user's behalf. Changing "Password Policies" (Option D) would affect the entire organization and is not a valid way to help a single locked-out individual.

### 質問 # 39

Which two actions allow the System Administrator to limit Chatter access during roll-out to a subset of Salesforce users? Choose 2 options.

- A. Add the subset of users to the company-wide Chatter group.
- B. Create a Permission Set with the "Enable Chatter" permission for the subset of users.
- C. Create an email invitation for the subset of users.
- D. Edit a Profile to "Enable Chatter" for the subset of users.

正解: B、D

### 質問 # 40

Universal Containers requires that when an opportunity is closed won, all other open opportunities on the same account must be rendered as Closed Lost. Which automation solution should a Platform Administrator use to implement this request?

- A. Flow Orchestration
- B. Flow Builder
- C. Outbound Message
- D. Quick Action

正解: B

解説:

Flow Builder is the recommended tool for automating updates to multiple related records based on a change to a single record. A "Record-Triggered Flow" can be configured to execute whenever an Opportunity is updated to "Closed Won". The flow can then find all other Opportunities related to the same Account where the "IsClosed" field is false, and use an Update Records element to set their stage to "Closed Lost". Outbound Messages (Option B) are used for notifying external systems, not for internal data updates. Flow Orchestration (Option C) is designed for multi-user, complex business processes and would be overly complicated for this simple record update. Quick Actions (Option D) require a user to click a button, which does not meet the requirement for automatic rendering upon the stage change.

#### 質問 # 41

A Platform Administrator at Universal Containers is trying to deactivate a user who has left the company but is unable to do so. What is preventing the administrator from deactivating this user?

- A. The user is part of an active case assignment rule.
- B. The user is part of an Opportunity team.
- C. The user is part of an Account team.
- **D. The user is the running user of a dashboard.**

正解: D

解説:

In Salesforce, certain dependencies prevent a user record from being deactivated. One of the most common blockers is if the user is the Running User of a Dashboard. Because the dashboard relies on that user's security context to display data to others, deactivating them would break the dashboard. To resolve this, the administrator must first change the running user of the dashboard to someone else. Being part of an Opportunity Team (Option C) or Account Team (Option D) does not prevent deactivation; the user simply remains on the team but is inactive. For Assignment Rules (Option B), while you cannot delete a user in a rule, deactivation is usually permitted, though it may result in an error when the rule attempts to assign a record to the inactive user. However, the "Running User" requirement is a hard system block.

#### 質問 # 42

A Platform Administrator at Cloud Kicks has created a screen flow to help service reps ask the same set of questions when customers call in with issues. This screen should be visible from cases. How should the administrator distribute the screen flow?

- **A. Lightning Page**
- B. Page Layout
- C. Component Filter
- D. Home Page

正解: A

解説:

To make a Screen Flow available to users on a specific record, such as a Case, the Platform Administrator should add the Flow component to the Lightning Record Page. Using the Lightning App Builder, the admin can drag the Flow component onto the page and select the specific

"Service Question" flow from the list. This allows the flow to be embedded directly into the workspace where the service reps are already looking at case details. While flows can be placed on a Home Page (Option B), that would not provide the case-specific context needed for the reps.

Page Layouts (Option A) are used for standard fields and related lists but do not natively host dynamic screen flow components. Component Filters (Option D) are used to show or hide the flow based on certain criteria, but the distribution itself is handled by placing it on the Lightning Page.

#### 質問 # 43

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**Plat-Admn-201認定資格試験問題集:** <https://www.mogixam.com/Plat-Admn-201-exam.html>

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