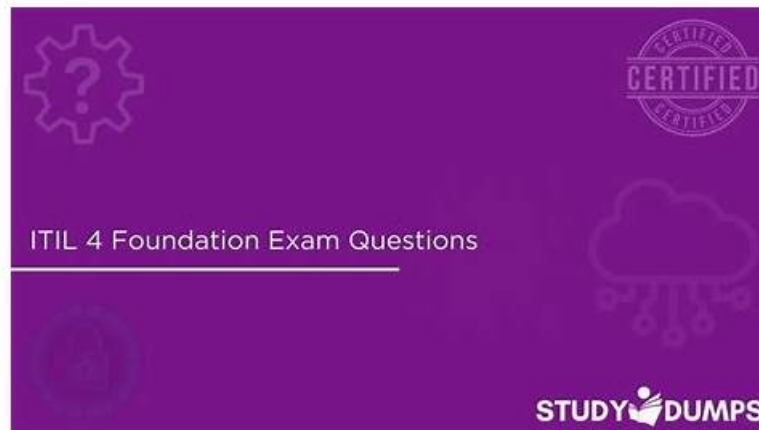


# Important Tips to Pass ITIL ITIL-4-Foundation Exam Quickly



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ITIL 4 Foundation exam is an internationally recognized certification offered by AXELOS, a global leader in providing best practice frameworks and guidance for managing IT services. ITIL 4 Foundation is the latest version of the ITIL (Information Technology Infrastructure Library) framework, which is widely adopted by organizations to manage their IT services efficiently and effectively. The ITIL 4 Foundation certification is designed for professionals who want to gain a fundamental understanding of the ITIL framework, its principles, and its practices.

ITIL 4 Foundation certification exam is the entry-level certification in the ITIL 4 certification scheme. ITIL 4 Foundation Exam certification is ideal for individuals who want to gain a strong understanding of ITIL 4 and its key concepts, as well as those who are new to ITSM and want to learn about the best practices for managing IT services. ITIL 4 Foundation Exam certification exam covers topics such as the ITIL service value system, the four dimensions of service management, the ITIL service value chain, and key ITIL practices.

>> **ITIL-4-Foundation Actual Test Answers** <<

## Pass Guaranteed ITIL - ITIL-4-Foundation Latest Actual Test Answers

In modern society, whether to obtain ITIL-4-Foundation certification has become a standard to test the level of personal knowledge. Many well-known companies require the ITIL-4-Foundation certification at the time of recruitment. Whether you're a student or a white-collar worker, you're probably trying to get the certification in order to get more job opportunities or wages. If you are one of them, our ITIL-4-Foundation Exam Guide will effectively give you a leg up.

ITIL 4 Foundation certification exam covers a range of topics, including the four dimensions of service management, the service value system, the guiding principles of ITIL 4, and the ITIL practices. Candidates will be tested on their knowledge of these topics through a multiple-choice exam that consists of 40 questions. The duration of the exam is 60 minutes, and candidates need to score 65% or higher to pass.

## ITIL 4 Foundation Exam Sample Questions (Q90-Q95):

### NEW QUESTION # 90

Which guiding principle recommends coordinating all dimensions of service management?

- A. Start where you are

- B. Think and work holistically
- C. Progress iteratively with feedback
- D. Keep it simple and practical

**Answer: B**

#### NEW QUESTION # 91

Which activity is NOT recommended by the start where you are' guiding principle?

- A. Using source data to avoid any unintentional data distortion found in reports
- B. Involving people who are not familiar with a service when observing and assessing its activities
- C. Discarding existing processes before assessing their usefulness
- D. Applying risk management when considering to introduce new processes

**Answer: C**

#### NEW QUESTION # 92

Which practice is responsible for moving new or changed components to live or other environments?

- A. Supplier management
- B. Deployment management
- C. Change enablement
- D. Release management

**Answer: B**

Explanation:

Reference: <https://www.sysaid.com/blog/entry/itil-4-practices-whats-new-and-changed>

#### NEW QUESTION # 93

Which does the ITIL service value system discourage?

- A. Organizational silos
- B. Organizational agility
- C. Coordinated authorities and responsibilities
- D. Interfaces among practices

**Answer: A**

Explanation:

Architecture of the ITIL SVS specifically enables flexibility and discourages siloed working. This is because the service value chain and practices do not form a fixed, rigid structure, but rather they can be combined in multiple value streams to address the needs of the organization in a variety of scenarios, with open flow of communication across the many interfaces.

Reference: <https://www.bmc.com/blogs/itil-service-value-system/>

#### NEW QUESTION # 94

Which is a key requirement for successful service level agreements (SLAs)?

- A. They should be written using language and terms v/hich all parties will understand
- B. They should avoid ambiguous targets such as those relating to user experience
- C. They should be based on system-based metrics which are useful to the service provider
- D. They should be carried forward, unchanged, 'rom one year to the next to enable unnsisleni service

**Answer: A**

## NEW QUESTION # 95

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