

Field-Service-Consultant Test Guide Online - Certification Field-Service-Consultant Exam Infor



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The Salesforce Certified Field Service Consultant (Field-Service-Consultant) web-based practice questions carry the above-mentioned notable features of the desktop-based software. This version of VCEEngine's Salesforce Certified Field Service Consultant (Field-Service-Consultant) practice questions works on Mac, Linux, Android, iOS, and Windows. Our customer does not need troubling plugins or software installations to attempt the web-based Salesforce in Field-Service-Consultant Practice Questions. Another benefit is that our Salesforce Field-Service-Consultant online mock test can be taken via all browsers, including Chrome, MS Edge, Internet Explorer, Safari, Opera, and Firefox.

Earning the Salesforce Field-Service-Consultant Certification demonstrates to employers and clients that the candidate has the knowledge and skills to design, implement, and optimize field service management solutions using Salesforce. It also shows that the candidate has a deep understanding of the Salesforce platform and its capabilities. Salesforce Certified Field Service Consultant certification is highly regarded in the industry and can lead to better job opportunities and higher salaries.

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No study materials can boost so high efficiency and passing rate like our Field-Service-Consultant exam reference when preparing the test Field-Service-Consultant certification. Our Field-Service-Consultant exam practice questions provide the most reliable exam information resources and the most authorized expert verification. Our test bank includes all the possible questions and answers which may appear in the real exam and the quintessence and summary of the exam papers in the past. We strive to use the simplest language to make the learners understand our Field-Service-Consultant Exam Reference and passed the Field-Service-Consultant exam.

Salesforce Certified Field Service Consultant Sample Questions (Q65-Q70):

NEW QUESTION # 65

Each door lock that Universal Containers (UC) sells has a unique 20 digit code. The code represents the manufacturer, production run, and production number.

UC needs to track each lock. In addition to the installed locks, all Technicians carry five replacement units in their van stock, How should UC track the van stock door locks?

- A. Create a product item and enter the serial numbers in the related list.
- B. Create a product item with all the serial numbers in the notes section.
- **C. Create a product item for each door lock utilizing standard fields.**
- D. Create a product item and enter the Technicians' lock quantity.

Answer: C

NEW QUESTION # 66

universal containers need to send the technician into the field to service containers. It takes two technicians with specialized skill to complete the work at same time How should the consultant make this requirement?

- A. Create a work rule with two required skills
- B. Create two service appointment
- C. Create a crew with two technicians
- **D. Create a two-service crew**

Answer: D

NEW QUESTION # 67

Northern Trail Outfitters wants to query Marketing Cloud for send data across SMS, Push, and email.

What would a consultant recommend?

- **A. Send Logs**
- B. Sent Data Views
- C. Contact History
- D. Tracking Extracts

Answer: A

NEW QUESTION # 68

Universal Containers wants to reduce field service-related costs by cutting overtime pay and fuel expenses for internal employees when scheduling all Service Appointments.

Which two customizations should the Consultant recommend to meet this requirement?

Choose 2 answers

- A. Create a new Scheduling Policy that includes Service Objectives in this order: ASAP, Resource Priority, Skill Level, Preferred Service Resource, Minimize Travel, Minimize Overtime.
- B. Create a custom Quick Action for Booking Appointments and Candidates that use the new Scheduling Policy.
- **C. Create a new Scheduling Policy that includes Service Objectives in this order: Minimize Overtime, Minimize Travel, Preferred Service Resource, Skill Level, Resource Priority, ASAP.**
- **D. Select the new policy as the Scheduling Policy for the Scheduled Optimization Job.**

Answer: C,D

NEW QUESTION # 69

An employee at Universal Containers performs the role of a Dispatcher and a Technician.

How should a Consultant configure Salesforce Field Service to support this behavior?

- **A. Create one Service Resource and assign the relevant Permission Set Licenses. pee**
- B. Create two Service Resources and assign them to the employee. &

- C. Create two Skills records and assign them to the Service Resource record.
- D. Create one Service Resource and assign the Technician and Dispatcher role.

Answer: A

Explanation:

Explanation

Service Resources are records that represent the people or equipment that perform field service tasks[199].

Permission Set Licenses are records that grant users access to specific features or apps such as Salesforce Field Service[200].

Creating one Service Resource and assigning the relevant Permission Set Licenses would allow Universal Containers to configure Salesforce Field Service to support an employee who performs the role of a Dispatcher and a Technician by creating a service resource record for the employee and assigning them the Salesforce Field Service Dispatcher and Mobile permission set licenses[201]. Creating two Service Resources and assigning them to the employee would not work because an employee can only be associated with one service resource record[202]. Creating one Service Resource and assigning the Technician and Dispatcher role would not work because roles are records that define the level of access users have to data in an organization hierarchy[203]. Creating two Skills records and assign them to the Service Resource record would not work because skills are records that define specific abilities or qualifications that service resources have and do not affect their access to features or apps[204]. References:

https://help.salesforce.com/s/articleView?id=sf.fs_service_resources_overview.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.perm_sets_license_overview.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fs_perm_sets_license_assign.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.fs_service_resources_create_edit_delete.htm&type=5

<https://help.salesforce.com/s/articleView?id=sf.roles.htm&type=5>

https://help.salesforce.com/s/articleView?id=sf.fs_skills_overview.htm&type=5

NEW QUESTION # 70

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