

C_C4H56_2411인증덤프샘플다운로드, C_C4H56_2411최신업데이트버전시험자료

SAP C-C4H450-04

SAP Certified Integration Associate - SAP Cloud for Customer

2

인기자격증 C-C4H450-04인증덤프 샘플문제 시험덤프 최신자료

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최신 SAP Certified Integration Associate C-C4H450-04 무료샘플문제 (Q54-Q59):

질문 #54

How can you determine if a field in the message mapping in SAP Cloud Platform Integration is an extension field?

- A. By the WSDL naming convention
- B. By the mapping functions
- C. By the used namespace
- D. By the mapping icon

정답C

질문 #55

Which transaction codes do you use to register and activate the IDoc service on SAP ERP?

- A. SICF and IDoc, respectively
- B. IDoc and RBDMIDOC, respectively
- C. SRTIDOC and SICF, respectively
- D. SICF and RBDMIDOC, respectively

정답C

질문 #56

Which of the following business functions are supported by SAP S/4HANA Settlement Management?

Note: There are 3 correct Answers to this question

- A. Calendar-based settlement
- B. Evaluated receipt settlement
- C. Advance payments
- D. Business-volume-related rebates
- E. Accrual conditions

정답A,B,C

질문 #57

Which of the following views can be maintained for a material with material type SERV (Service)

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<https://drive.google.com/open?id=12Zu9dOGWZucTkFFqTRMSNckZbLkIR12>

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>> C_C4H56_2411인증덤프 샘플 다운로드 <<

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국제공인자격증을 취득하여 IT업계에서 자신만의 자리를 잡고 싶으신가요? 자격증이 수없이 많은데 SAP C_C4H56_2411 시험패스부터 시작해보실가요? 100%합격가능한 SAP C_C4H56_2411덤프는 SAP C_C4H56_2411 시험문제의 기출문제와 예상문제로 되어있는 퍼펙트한 모음문제집으로서 시험패스율이 100%에 가깝습니다.

SAP C_C4H56_2411 시험요강:

주제	소개
주제 1	Communication Channels: This section is intended for a Communication Solutions Specialist and covers the configuration of the Agent Desktop for Computer Telephony Integration (CTI) and Interaction Center processes. It also includes setting up the email communication channel for inbound and outbound scenarios.
주제 2	Service Objects: This section targets the proficiency of a Service Operations Specialist and covers the setup of service objects like Registered Products, Installed Base, and Warranty. It looks at how these elements are configured to support service management processes.
주제 3	Personalization and Extensibility: This part assesses the expertise of a Solution Customization Expert and involves managing personalization, extension fields, validations, and determinations. It looks at how users can tailor and extend the system to meet specific business needs.
주제 4	Cases: This domain measures the skills of a Business Process Analyst and focuses on the configuration of document types, party roles, status schemas, and business flows. It evaluates the understanding of case management and process structuring within the system.
주제 5	Integration: This domain targets the skills of an Integration Architect and covers the various integration scenarios supported by SAP Service Cloud Version 2. It assesses the ability to connect the system with other applications and services.
주제 6	Service Elements: This part of the exam is designed for a Service Process Designer and covers the configuration of Service Level Agreements (SLAs), categories, and case routing. It assesses the ability to define and manage service elements that impact customer support workflows.
주제 7	Managing Clean Core: This part of the exam is designed for a Platform Optimization Lead and focuses on evaluating and applying clean core principles to customer experience solutions. It measures the ability to maximize business process agility, reduce adaptation efforts, and accelerate innovation.
주제 8	Basic Setup This section of the exam measures the skills of a System Administrator and covers the initial configuration steps required to set up the SAP Service Cloud Version 2 system for the first time. It assesses the ability to perform foundational setup tasks to ensure the system is ready for use.

최신 SAP Certified Associate C_C4H56_2411 무료샘플문제 (Q42-Q47):

질문 # 42

Which tool can you use to automatically replicate data from S/4HANA to SAP Service Cloud Version 2?

- A. SAP WorkZone
- B. Data Workbench
- C. SAP Build
- D. SAP BTP

정답: D

설명:

SAP BTP (Business Technology Platform) is the tool used to automatically replicate data from SAP S/4HANA to SAP Service Cloud V2. SAP BTP provides integration services, such as SAP Integration Suite, to enable seamless data replication and synchronization between the two systems. According to SAP documentation, "SAP BTP facilitates automatic data replication between SAP S/4HANA and SAP Service Cloud V2 using standard integration flows." Data Workbench (A) is used for manual data imports/exports. SAP Build (B) is for app development, not data replication. SAP WorkZone (C) is a collaboration tool, not for data integration.

Reference:

SAP Help Portal: Integration with SAP S/4HANA via SAP BTP

SAP Community: Data Replication in SAP Service Cloud

질문 # 43

Which of the following are required to grant access to business users? Note: There are 2 correct answers to this question.

- A. Assignment to an organizational unit
- **B. User ID**
- C. Access restriction
- **D. Employee**

정답: B,D

설명:

To grant access to business users in SAP Service Cloud V2, a User ID is required to create a user account with login credentials. Additionally, associating the user with an Employee record is necessary to link the user to organizational roles and permissions. According to SAP documentation, "Creating a User ID and linking it to an Employee record are essential steps to grant access to business users." Access restriction (C) is configured via business roles, not a direct requirement. Assignment to an organizational unit (D) is optional and depends on the organizational structure.

Reference:

SAP Help Portal: User Management in SAP Service Cloud V2

SAP Learning: Business User Setup

질문 # 44

You are setting up an organizational structure for a new implementation. Which of the following is possible while performing this task?

- **A. Assign an employee to several organizational units.**
- B. Make sure that each organizational unit can have only one function at a time.
- C. Use the Reporting Line function for selection.
- D. Make sure an organizational node can only be set up with a replication process from the back end.

정답: A

질문 # 45

What steps are required to determine the GOLD service level? Note: There are 2 correct answers to this question.

- **A. Create and activate a service level determination rule where the condition is: WHEN Priority == 'Immediate' THEN Service Level is GOLD**
- B. Create and activate a service level determination rule where the condition is: WHEN Escalation Status == 'ESCALATED' THEN Service Level is GOLD
- C. Create and activate a new service level called 'GOLD' for escalated cases.
- **D. Create and activate a new service level called 'GOLD' in the Case Designer.**

정답: A,D

설명:

To determine the GOLD service level in SAP Service Cloud V2, administrators must create and activate a new service level called 'GOLD' in the Case Designer to define the SLA parameters. Additionally, a service level determination rule must be created and activated with the condition WHEN Priority == 'Immediate' THEN Service Level is GOLD to assign the GOLD service level based on case priority. According to SAP documentation, "Creating and activating a service level in the Case Designer and defining determination rules with conditions like Priority are required to apply the GOLD service level." Creating a service level for escalated cases (C) is too specific and not a standard step. A rule based on Escalation Status (D) is possible but not the primary condition described for GOLD service level determination.

Reference:

SAP Help Portal: Service Level Configuration in SAP Service Cloud V2

SAP Community: SLA Determination Rules

Which action should an administrator take to get a system bug fixed within SAP Service Cloud Version 2?

- 정답: B**

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