

# ASQ CMQ-OE学習関連題、CMQ-OE受験方法

## ASQ CMQ/OE QUESTIONS AND ANSWERS

In selecting among different projects, the time value of money is considered for which of the following reasons?

- I. To perform a cost-benefit analysis
- II. To prioritize investments
- III. To predict cash flow
- IV. To reduce operating costs

- a) I, II, and III only
- b) I, II, III, and IV
- c) III and IV only
- d) I and II only

Answers -(D) The time value of money is considered to perform a cost-benefit analysis and prioritize investments.

Q. The best tool for discovering relationships between two groups of ideas is a:

- I. Force field analysis
- II. Matrix diagram
- III. Prioritization matrix
- IV. Process Decision Program Chart (PDPC) - Answers -(II) A matrix diagram will effectively uncover relationships between two groups of ideas

Which of the following is the biggest problem in cost-benefit analysis?

- I. It is easier to accurately estimate benefits than costs.
- II. It is easier to accurately estimate costs than benefits.
- III. It is an elaborate tool requiring extensive computer support.
- IV. It is too difficult to compute the time value of money. - Answers -(II) It is easier to accurately estimate costs than benefits

Q. Which of the following is the definition for Internal Rate of Return (IRR)?

- I. A discounted cash flow technique for finding the present value of each future year's cash flow
- II. What remains from all money taken in after all expenses are paid
- III. The discount rate that causes net present value to equal zero

無料でクラウドストレージから最新のTopexam CMQ-OE PDFダンプをダウンロードする：<https://drive.google.com/open?id=1J7Bgh-X26NhF6U7ucOSpa9HWKI-kJlMW>

Topexam電子機器の開発に伴い、ASQパススルーメントの設計に多くの変更があります。最も印象的なバージョンは、APPオンラインバージョンです。通常、あらゆる種類のデジタルデバイスで使用できます。しかし、CMQ-OEオンラインではないときにオンラインバージョンを使用できるという特別な利点もあります。ネットワーク環境で初めて使用する場合は、どこからでもASQ学習ガイドのオンラインバージョンを使用できます。ネットワーク接続なし。CMQ-OEオンライン版はあなたにとって良い選択になると思います。また、このオンラインバージョンは実際のCertified Manager of Quality/Organizational Excellence Exam試験環境をシミュレートできます。したがって、ASQテストクイズを使用すると、試験に合格し、希望する証明書を取得できる可能性が高くなると思います。

## ASQ CMQ-OE 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"><li>• Risk Management: This section measures the skills of Risk Analysts in identifying, assessing, and mitigating risks across various organizational processes. It includes developing contingency plans to address potential disruptions effectively. A key skill measured is implementing risk management protocols to ensure operational continuity.</li></ul>

トピック 2	<ul style="list-style-type: none"> <li>Supply Chain Management: This section targets Supply Chain Analysts and focuses on managing supplier relationships, procurement processes, and logistics strategies. It emphasizes collaboration across the supply chain to ensure quality outcomes. A critical skill assessed is evaluating supplier performance for alignment with organizational goals.</li> </ul>
トピック 3	<ul style="list-style-type: none"> <li>Quality Management Tools: This section focuses on Process Improvement Specialists and covers quality tools such as process mapping, root cause analysis, and statistical methods. It emphasizes selecting appropriate tools to monitor performance and improve processes. A significant skill assessed is applying quality tools to solve organizational problems.</li> </ul>
トピック 4	<ul style="list-style-type: none"> <li>Strategic Plan Development and Deployment: This section targets Strategic Planners and evaluates the development and deployment of strategic plans. It includes analyzing market forces, stakeholder needs, and internal capabilities while aligning resources with strategic objectives. A critical skill assessed is evaluating tactical plans for alignment with strategic goals.</li> </ul>
トピック 5	<ul style="list-style-type: none"> <li>Measurement: Assessment and Metrics: This section focuses on Data Analysts and covers developing metrics to assess organizational performance against strategic objectives. It emphasizes using data-driven insights for decision-making and continuous improvement. A significant skill assessed is designing performance measurement systems aligned with quality goals.</li> </ul>
トピック 6	<ul style="list-style-type: none"> <li>Customer-Focused Organizations: This section measures the skills of Customer Experience Managers in understanding customer needs and expectations to improve satisfaction. It includes building relationships with customers and suppliers and using feedback to drive improvements. A key skill measured is analyzing customer feedback for actionable insights.</li> </ul>
トピック 7	<ul style="list-style-type: none"> <li>Continuous Improvement: This section targets Continuous Improvement Specialists and focuses on methodologies such as Lean, Six Sigma, and Kaizen to drive process improvements. It emphasizes fostering a culture of continuous improvement within the organization. A critical skill assessed is applying improvement methodologies to optimize processes.</li> </ul>
トピック 8	<ul style="list-style-type: none"> <li>Leadership: This section of the exam measures the skills of Quality Managers and focuses on organizational structures, leadership roles, and change management strategies. It covers techniques for motivating employees, overcoming roadblocks, and fostering teamwork. A key skill measured is implementing leadership techniques to drive organizational goals.</li> </ul>
トピック 9	<ul style="list-style-type: none"> <li>Management Elements and Methods: This section measures the skills of Operations Managers in applying management principles, financial tools, and risk management methods to support quality systems. It also emphasizes knowledge management and communication skills to enhance organizational performance. A key skill measured is using financial tools to evaluate project feasibility.</li> </ul>

>> ASQ CMQ-OE学習関連題 <<

## CMQ-OE受験方法 & CMQ-OE日本語関連対策

当社ASQでは、CMQ-OE試験問題についてより幅広い選択肢をお客様に提供することを常に重視しています。今、私たちは約束を実現しました。私たちのウェブサイトは、ほぼすべての種類の公式テストと一般的な証明書をカバーするCMQ-OE学習教材を提供します。したがって、TopexamのCMQ-OEトレーニングガイドのウェブサイトに必要なものを簡単に見つけることができます。ウェブサイトのすべてのCMQ-OE学習資料は専門的かつ正確であり、学習のプレッシャーを大幅に軽減し、夢のCertified Manager of Quality/Organizational Excellence ExamのCMQ-OE認定を取得するのに役立ちます。

## ASQ Certified Manager of Quality/Organizational Excellence Exam 認定 CMQ-OE 試験問題 (Q507-Q512):

質問 # 507

When Cp and Cpk values of a process are equal, the process average will be

- A. not equal to target
- B. not equal to the midpoint of the specification
- C. equal to target
- **D. equal to the midpoint of the specification**

正解: D

解説:

\* Cp (Process Capability Index): Cp measures whether the process spread is narrower than the specification width. It is calculated as the ratio of the specification width (the difference between the Upper Spec Limit (USL) and Lower Spec Limit (LSL)) to the process width (the difference between the Upper Control Limit (UCL) and Lower Control Limit (LCL)). Mathematically,  $Cp = \text{Spec Width} / \text{Process Width}$ .

\* Cpk (Process Capability Index with Centering): Cpk not only considers the process spread but also accounts for the centering of the process relative to the specification width. It takes into account how well the process is centered over the nominal desired by the design engineer. Cpk is calculated as the minimum of two values:  $Cpk = \min(Cp, (UCL - \text{Mean}) / 3\#, (\text{Mean} - LCL) / 3\#)$ , where # represents the process standard deviation.

Now, let's address the scenario when Cp and Cpk are equal:

\* If  $Cp = Cpk$ , it means that the process spread (process width) is equal to the specification width, and the process is centered between the specification limits. In other words, the process is capable of consistently producing parts within specifications.

\* When Cp and Cpk are equal, the process average (mean) will be equal to the midpoint of the specification. This is because the process is centered, and the spread of values falls within the specified limits.

Therefore, the correct answer is B. equal to the midpoint of the specification<sup>1</sup>.

Remember that process capability analysis helps determine whether a manufacturing process can consistently produce parts that meet specifications. The goal is to have a narrow and well-centered process relative to the specification limits<sup>2</sup>.

: 1: Simplilearn: Process Capability

#### 質問 # 508

To identify product attributes that are important to customers, an organization should use which of the following techniques?

- A. Survey internal customers who understand the customers and the product
- B. Conduct simulations using returned products
- C. Analyze product performance using statistical tools
- **D. gather information using field market research**

正解: D

解説:

Field market research is a direct method of gathering information from the end-users or consumers about their needs, preferences, and perceptions. This technique involves various methods such as surveys, interviews, observations, and focus groups to collect data on customer opinions and experiences. It is considered one of the most effective ways to understand what attributes of a product are valued by customers, as it provides firsthand insights into customer behavior and preferences. This approach allows organizations to tailor their products to better meet the needs of their target market.

: The explanation is based on standard marketing and quality management practices that emphasize the importance of understanding customer requirements and using field market research to gather valuable customer insights. These practices are integral to the body of knowledge for the ASQ Manager Of Quality

/Organizational Excellence certification.

#### 質問 # 509

Which of the following should be accomplished first when implementing customer relationship management initiatives?

- A. Develop customer relationship management plans.
- **B. Target key customers for relationship management.**
- C. Appoint a manager to supervise the customer service representative.
- D. Assign a relationship manager to each key customer.

正解: B

### 質問 # 510

Which of the following elements must be known for a team to conduct a process capability study?

- A. The cause of the variation
- B. The optimal control limits
- **C. The specification limits**
- D. The standard deviation of the mean

正解: C

解説:

Detailed Explanation: Knowing the specification limits is essential for conducting a process capability study, as it allows the team to determine whether the process is capable of producing within acceptable limits.

Process capability compares the output variation to the specification limits to assess the process 's ability to meet quality requirements. According to the BoK, specification limits are critical in evaluating process performance and achieving consistent quality.

### 質問 # 511

The Baldrige criteria for performance excellence defines management by fact as including which of the following?

- A. Reports on customer preferences
- **B. Analysis of gathered data**
- C. Logistics planning
- D. Employee suggestion output

正解: B

解説:

Management by fact is a fundamental principle in the Baldrige Criteria for Performance Excellence. It emphasizes the importance of basing decisions and actions on objective data and analysis. Organizations should collect, analyze, and use relevant data to inform their processes, strategies, and improvement efforts.

By relying on facts rather than assumptions or opinions, organizations can make informed decisions that lead to better outcomes. In practice, management by fact involves various activities, such as data collection, statistical analysis, benchmarking, and performance measurement. It ensures that organizations continuously improve and achieve sustainable results<sup>2</sup>.

References: 1Baldrige Criteria Commentary | NIST 2Core Values and Concepts | NIST

### 質問 # 512

.....

ASQのCMQ-OE認定試験はTopexamの最優秀な専門家チームが自分の知識と業界の経験を利用してどんどん研究した、満足ASQ認証受験生の需要に満たすの書籍がほかのサイトにも見えますが、Topexamの商品が最も保障があって、君の最良の選択になります。

CMQ-OE受験方法: [https://www.topexam.jp/CMQ-OE\\_shiken.html](https://www.topexam.jp/CMQ-OE_shiken.html)

- CMQ-OE日本語講座 □ CMQ-OE資格関連題 □ CMQ-OE試験番号 □ “www.jpexam.com”にて限定無料の  
➡ CMQ-OE □問題集をダウンロードせよCMQ-OE日本語試験対策
- CMQ-OE全真模擬試験 □ CMQ-OEウェブトレーニング □ CMQ-OE全真模擬試験 □ ✓  
www.goshiken.com □ ✓ □で“CMQ-OE”を検索して、無料で簡単にダウンロードできますCMQ-OE最新受験  
攻略
- 効果的なCMQ-OE学習関連題一回合格-信頼的なCMQ-OE受験方法 □ □ www.jpshiken.com □から【CMQ-  
OE】を検索して、試験資料を無料でダウンロードしてくださいCMQ-OE日本語試験対策
- 正確なCMQ-OE学習関連題試験-試験の準備方法-素晴らしいCMQ-OE受験方法 □ □ www.goshiken.com  
□を入力して「CMQ-OE」を検索し、無料でダウンロードしてくださいCMQ-OE日本語講座
- CMQ-OE日本語試験対策 □ CMQ-OE日本語講座 □ CMQ-OE最新受験攻略 □ サイト▶ www.xhs1991.com  
◀で《CMQ-OE》問題集をダウンロードCMQ-OE模擬問題集
- CMQ-OE教科書の決定版 ASQ 試験合格確定 □ 最新▶ CMQ-OE ◀問題集ファイルは【www.goshiken.com  
】にて検索CMQ-OE資格試験
- CMQ-OE最新受験攻略 □ CMQ-OE認証試験 □ CMQ-OE試験問題 □ 「www.topexam.jp」で使える無料

