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The ATLASSIAN ACP-120 exam consists of 60 multiple-choice questions, and you have 2 hours to complete it. The questions are designed to test your knowledge of Jira Cloud administration, and cover topics such as creating and managing projects, configuring workflows, customizing fields, and managing users and groups. The ACP-120 exam is a valuable credential for professionals who work with Jira Cloud applications, as it demonstrates their expertise and ability to manage and administer these applications effectively. Passing the ACP-120 Exam can help you advance your career and open up new opportunities in the field of project management.

ATLASSIAN ACP-120 (Jira Cloud Administrator) Exam is designed to test the skills and knowledge of individuals who are responsible for administering Jira Cloud, a popular project management software. ACP-120 exam is designed to assess the candidate's ability to configure and maintain Jira Cloud, as well as their understanding of various Jira Cloud features.

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## ATLASSIAN Jira Cloud Administrator Sample Questions (Q57-Q62):

### NEW QUESTION # 57

You are using a bulk operation to move a few stories from a company-managed project to a team-managed project. What will

happen to the stories?

- A. Their issue history will be lost.
- B. Their issue links will be lost.
- **C. Their comments will remain the same.**
- D. Their keys will remain the same.

**Answer: C**

Explanation:

When moving stories from a company-managed project to a team-managed project using a bulk operation, certain issue attributes are preserved, while others may change or be lost due to differences in project configurations. The definite outcome is that their comments will remain the same (Option A), as comments are retained during issue moves.

\* Explanation of the Correct Answer (Option A):

\* Comments are part of an issue's data and are preserved when moving issues between projects, whether from a company-managed to a team-managed project or vice versa. The bulk move operation retains all comments attached to the stories, ensuring they remain visible in the target team-managed project.

\* Exact Extract from Documentation:

Move issues in Jira Cloud

When moving issues between projects:

\* Comments: All comments are retained, including their content, author, and timestamps. To move issues:

\* Select issues and choose Bulk change > Move issues.

\* Choose the target project and issue type.

\* Map fields and statuses as needed. Note: Comments are preserved regardless of the source or target project type (company-managed or team-managed). (Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

\* Why This Fits: The bulk move operation ensures that comments are transferred with the stories, making their comments will remain the same a definite outcome.

\* Why Other Options Are Incorrect:

\* Their keys will remain the same (Option B):

\* Issue keys (e.g., PROJ-123) are project-specific, consisting of the project key and an issue number. When moving issues to a different project (from a company-managed to a team-managed project), the issues are assigned new keys based on the target project's key (e.g., NEWPROJ-456). The original keys do not remain the same.

\* Extract from Documentation:

When moving issues to a different project, the issue keys change to reflect the target project's key. The original key is preserved in the issue history as a reference.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

\* Their issue links will be lost (Option C):

\* Issue links (e.g., "blocks," "is related to") are generally preserved during a move, provided the linked issues remain accessible in the target project and the link types are supported.

While there could be rare cases where links to restricted issues are affected, it is not a definite outcome that links will be lost.

\* Extract from Documentation:

Issue links are retained during a move unless the linked issues are inaccessible in the target project due to permissions or restrictions.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

\* Their issue history will be lost (Option D):

\* The issue history (e.g., status changes, field updates) is preserved during a move. The history is transferred to the target project, maintaining a record of all changes, including those from the source project.

\* Extract from Documentation:

The issue history, including all changes and updates, is retained when moving issues between projects.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

\* Additional Notes:

\* Steps for the bulk move:

\* Run a filter to select the stories in Issues > Search for issues.

\* Choose Bulk change > Move issues.

\* Select the team-managed project and map statuses or fields as needed.

\* The operation requires the Move Issues permission in the source project and Create Issues permission in the target project.

\* Other attributes (e.g., status, custom fields) may need mapping due to differences between company-managed and team-managed projects, but comments are always preserved.

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Atlassian Support Documentation: Move issues in Jira Cloud

## NEW QUESTION # 58

Two projects were created as follows:

\* OPS1: Created from the Procurement project template.

\* OPS2: Created from the Process Control project template. You need to create project OPS3. You want it to have the same components as OPS1 but the same schemes as OPS2. How should OPS3 be created?

- A. With a shared configuration with OPS2 from the Procurement project template
- B. With a shared configuration with OPS1 from the Process Control project template

### Answer: A

Explanation:

Requirements for OPS3:

\* Same Components as OPS1: Components are configurations within a project, not typically part of the shared scheme setup during creation.

\* Same Schemes as OPS2: Schemes (Workflow Scheme, Issue Type Scheme, Screen Schemes, Field Configuration Scheme, Permission Scheme, etc.) define the core configuration and behavior of a project.

How Project Creation Options Work:

\* Creating from a Template: Sets up a project with a new set of schemes and configurations based on the chosen template. The new project does not initially share schemes with any other project.

\* Creating with Shared Configuration: When you create a project and choose "Share settings with an existing project" (e.g., share with OPS2), the new project (OPS3) uses the exact same scheme objects as the existing project (OPS2). Changes to these schemes will affect both projects. This is the mechanism to ensure OPS3 has the same schemes as OPS2.

Analyzing the Options:

\* with a shared configuration with OPS1 from the Process Control project template

\* Shared configuration with OPS1: This would give OPS3 the same schemes as OPS1. This contradicts Requirement 2 (needs schemes from OPS2).

\* from the Process Control project template: Choosing a template is generally an alternative to sharing configuration. If you share configuration, the template choice is irrelevant for the schemes. This part makes the option confusing, but the core action (sharing with OPS1) is incorrect based on the scheme requirement.

\* with a shared configuration with OPS2 from the Procurement project template

\* Shared configuration with OPS2: This would give OPS3 the same schemes as OPS2. This satisfies Requirement 2.

\* from the Procurement project template: As above, the template choice is confusing when sharing configuration. However, the critical action (sharing schemes with OPS2) aligns with the requirement.

Addressing the Component Requirement:

Neither "creating from a template" nor "creating with shared configuration" will automatically copy the components from OPS1 to OPS3. Components need to be set up manually within the OPS3 project after it has been created.

Conclusion:

To meet the requirement of having the same schemes as OPS2, you must create OPS3 using the "Share settings with an existing project" option and select OPS2. Option B correctly specifies sharing the configuration with OPS2.

The mention of the template in Option B is likely extraneous or indicates a slightly flawed understanding in the question's options, but the core part "shared configuration with OPS2" is the correct action to satisfy the scheme requirement. The component requirement must be handled separately after project creation.

Therefore, the correct approach described in the options is:

with a shared configuration with OPS2 from the Procurement project template

## NEW QUESTION # 59

A user says she can see the Ready for Testing transition but cannot successfully execute it.

□ Why can't the user execute this transition?

- A. The status property of Code Review prevents the Developer role from executing the transition.
- B. A Condition on the transition requires the user to be in the Developer role.
- C. A Validator on the workflow transition requires the user to be in the Developer role.
- D. The status property of In Progress prevents the Developer role from executing the transition.

### Answer: D

## NEW QUESTION # 60

Max wants you to change the way the system fields Created or Updated are being displayed when viewing an issue. How can this be achieved?

- A. Adjust the `jira.date.timepicker.java.format` in the advanced settings configuration.
- B. Adjust the Day Format in the Jira look and Feel configuration.
- C. Adjust the `jira.datepicker.java.format` in the advanced settings configuration.
- D. **Adjust the language and time zone preferences in Max's user profile.**
- E. Adjust the Complete Date/Time Format in the Jira Look and Feel configuration.

**Answer: D**

Explanation:

Reference: <https://virginpulse.zendesk.com/hc/en-us/articles/206180140-The-time-on-my-Max-is-wrong>

## NEW QUESTION # 61

Your team currently only uses a single issue type but wants to add a second one. Which configuration requires a separate project for the second issue type?

- A. Different custom fields per issue type
- B. **Different workflows per issue type**
- C. Different card colors per issue type
- D. Different issue layouts per issue type
- E. Different components per issue type

**Answer: B**

Explanation:

In a company-managed project, adding a second issue type can often be accommodated within the same project by configuring issue type-specific settings (e.g., fields, layouts). However, if the second issue type requires a different workflow, a separate project may be necessary unless the project's workflow scheme is modified to support multiple workflows. Since the question implies a configuration that requires a separate project, different workflows per issue type (Option E) is the most likely to necessitate this, as it involves complex workflow management that is often easier to handle in separate projects.

\* Explanation of the Correct Answer (Option E):

\* In a company-managed project, a workflow scheme maps workflows to issue types. It is possible to assign different workflows to different issue types within the same project by configuring the workflow scheme. However, managing multiple workflows within a single project can become complex, especially if the workflows have significantly different statuses, transitions, or rules.

Creating a separate project for the second issue type simplifies workflow management by isolating the workflows, as each project can have its own workflow scheme. The question's phrasing suggests a scenario where a separate project is required, likely due to the complexity or isolation needed for distinct workflows.

\* Exact Extract from Documentation:

Configure workflow schemes

A workflow scheme maps workflows to issue types in a company-managed project.

To use different workflows:

\* Go to `Settings > Issues > Workflow schemes`.

\* Create or edit a scheme and assign different workflows to issue types (e.g., one for Issue Type A, another for Issue Type B).

\* Apply the scheme to the project in `Project settings > Workflows`. Note: For complex or conflicting workflows, separate projects may be preferred to simplify management and avoid configuration conflicts. (Source: Atlassian Support Documentation, "Configure workflow schemes")

\* Why This Fits: While different workflows can technically be managed within one project via a workflow scheme, the complexity or need for isolation (e.g., different teams, permissions, or configurations) often necessitates a separate project for the second issue type's workflow, making Option E the correct answer.

\* Why Other Options Are Incorrect:

\* Different custom fields per issue type (Option A):

\* Different custom fields can be configured for each custom field contexts or screen schemes. These allow different fields to be shown or hidden for specific issue types within the same project. A separate project is not required.

\* Extract from Documentation:

Custom field contexts or screen schemes can restrict fields to specific issue types within a single project.

Separate projects are not needed.

(Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

\* Different card colors per issue type (Option B):

\* Card colors on boards (e.g., Kanban, Scrum) are configured per issue type using board settings (e.g., based on issue type or priority). This is managed within a single project and does not require a separate project.

\* Extract from Documentation:

Card colors are configured in Board settings > Card colors and can vary by issue type within the same project.

(Source: Atlassian Support Documentation, "Configure boards in Jira Cloud")

\* Different components per issue type (Option C):

\* Components are project-specific, not issue type-specific. While components can be assigned to issues, they are not tied to issue types, and different components can be used within the same project without needing a separate project.

\* Extract from Documentation:

Components are project-specific and can be assigned to any issue type within the same project.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

\* Different issue layouts per issue type (Option D):

\* Issue layouts can be configured per issue type within a single project in Project settings > Issue layout. Different layouts for each issue type do not require a separate project.

\* Extract from Documentation:

Issue layouts can be customized for each issue type in Project settings > Issue layout within the same project.

(Source: Atlassian Support Documentation, "Configure issue layouts in Jira Cloud")

\* Additional Notes:

\* Steps to configure different workflows:

\* Create a new workflow for the second issue type in Settings > Issues > Workflows.

\* Update the project's workflow scheme in Project settings > Workflows to map the new workflow to the second issue type.

\* Alternatively, create a new project with its own workflow scheme for simplicity.

\* Configuring workflows and schemes requires Jira administrator privileges.

\* A separate project may be preferred for organizational reasons (e.g., different teams, permissions), but technically, a single project can handle different workflows. The question's emphasis on requiring a separate project points to workflows due to their complexity.

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Atlassian Support Documentation: Configure workflow schemes

Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Configure boards in Jira Cloud

Atlassian Support Documentation: Manage components in Jira Cloud

Atlassian Support Documentation: Configure issue layouts in Jira Cloud

## NEW QUESTION # 62

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