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ISACA CGEIT (Certified in the Governance of Enterprise IT) Certification Exam is a globally recognized certification that tests an individual's knowledge, skills and expertise in the field of IT governance. CGEIT exam is designed to assess an individual's ability to manage, design, implement and maintain effective IT governance frameworks and practices within an organization. Certified in the Governance of Enterprise IT Exam certification is considered as one of the most prestigious and sought-after certifications in the IT industry.

## ISACA Certified in the Governance of Enterprise IT Exam Sample Questions (Q41-Q46):

### NEW QUESTION # 41

An enterprise recently implemented a significant change in its business strategy by moving to a technologically advanced product with

considerable impact on the business. What should be the FINAL step in completing the changes to IT processes?

- A. Ensuring a return to stabilized business operations
- B. Updating the configuration management database (CMDB)
- C. Updating the enterprise architecture (EA)
- D. Empowering the business to embrace the changes

**Answer: A**

Explanation:

According to the web search results, IT change management is the process of tracking and managing a change throughout its entire life cycle, from start to closure, with the aim to minimize risk<sup>1</sup>. One of the steps in the IT change management process is to collect and analyze data, quantify gaps and understand resistance, and modify the plan as needed<sup>2</sup>. The final step in completing the changes to IT processes is to ensure a return to stabilized business operations, which means that the change has been successfully implemented and the expected benefits have been realized<sup>3</sup>. This step also involves closing the change request, documenting the lessons learned, and celebrating the achievements<sup>4</sup>.

The other options are not the final step in completing the changes to IT processes, but rather intermediate steps that occur before or during the change implementation. Updating the configuration management database (CMDB) is a step that occurs during the change implementation, as it involves recording and tracking the changes made to the IT assets and services. Empowering the business to embrace the changes is a step that occurs before and during the change implementation, as it involves providing communication, training, and support to help the stakeholders adopt and adapt to the changes. Updating the enterprise architecture (EA) is a step that occurs before or during the change implementation, as it involves aligning the IT strategy, processes, and systems with the business goals and requirements.

References: 1: IT change management: A comprehensive guide - ManageEngine 2: What is Change Management? Organizational, Process, Definition ... - ASQ 3: The Evolution of IT Change Management | Atlassian 4: What is IT Change Management? - ServiceNow 4: What is Configuration Management Database (CMDB)? | ServiceNow : What is Organizational Change Management? | Prosci : What is Enterprise Architecture? | Gartner

#### NEW QUESTION # 42

The CIO of an enterprise learns the payroll server of a competitor has been the victim of ransomware. To help plan for the possibility of ransomed corporate data, what should be the CIO's FIRST course of action?

- A. Require development of key risk indicators (KRIs).
- B. Back up corporate data to a secure location.
- C. Develop a policy to address ransomware.
- D. Request a targeted risk assessment.

**Answer: D**

#### NEW QUESTION # 43

Which of the following concepts is a semi-standard structured report supported by proven design methods and automation tools that can be used by managers to keep track of the execution of activities by staff within their control and monitor the consequences arising from these actions?

- A. Total Quality Management
- B. Balanced Scorecard (BSC)
- C. Six Sigma
- D. Total Security Management

**Answer: B**

#### NEW QUESTION # 44

You work as a project manager for BlueWell Inc. There has been a delay in your project work that is adversely affecting the project schedule. You decided, with your stakeholders' approval, to fast track the project work to get the project done faster. When you fast track the project which of the following are likely to increase?

- A. Quality control concerns
- B. Risks

- C. Human resource needs
- D. Costs

**Answer: B**

#### NEW QUESTION # 45

An enterprise has learned of a new regulation that may impact delivery of one of its core technology services. Which of the following should be done FIRST?

- A. Update the risk management framework.
- B. Request an action plan from the risk team.
- C. Assess the risk associated with the new regulation.
- D. Determine whether the board wants to comply with the regulation.

**Answer: C**

Explanation:

A new regulation introduces a potential risk that must be assessed to understand its impact on the enterprise's operations and compliance obligations. The CGEIT Review Manual 8th Edition stresses that the first step in addressing new risks, such as regulations, is to conduct a risk assessment to evaluate their significance and implications.

\* Extract from CGEIT Review Manual 8th Edition (Domain 3: Risk Optimization): "When a new regulation is identified, the first step is to assess the associated risk, including its potential impact on operations, compliance requirements, and the likelihood of enforcement. This assessment informs subsequent actions, such as developing mitigation plans or updating governance frameworks." (Approximate reference: Domain 3, Section on Risk Assessment) Assessing the risk associated with the new regulation (option D) provides the enterprise with a clear understanding of the regulation's impact, enabling informed decisions about compliance, mitigation, or strategic adjustments.

\* Why not the other options?

\* A. Request an action plan from the risk team: An action plan is premature without first assessing the risk's scope and impact.

\* B. Determine whether the board wants to comply with the regulation: The board's decision on compliance should be informed by a risk assessment, not precede it.

\* C. Update the risk management framework: Updating the framework may be necessary later but is not the first step, as the specific risk must be understood first.

References:

ISACA CGEIT Review Manual 8th Edition, Domain 3: Risk Optimization, Section on Risk Assessment and Regulatory Compliance.

ISACA CGEIT Study Guide, Chapter on Risk Management Processes.

#### NEW QUESTION # 46

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