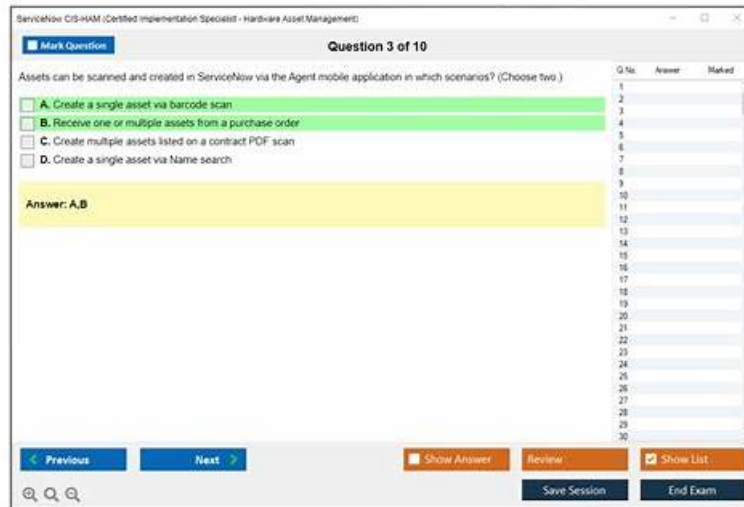


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As you know the registration fee for the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) certification exam is itself very high, varying between \$100 and \$1000. And after paying the registration fee for better preparation a candidate needs budget-friendly and reliable Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) pdf questions. That is why Prep4sures has compiled the most reliable updated CIS-HAM Exam Questions with up to 1 year of free updates. The ServiceNow CIS-HAM practice test can be used right after being bought by the customer and they can avail of the benefits given in the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) pdf questions.

The CIS-HAM Exam covers a range of topics that include hardware asset tracking, lifecycle management, procurement, and contract management. Individuals who take the exam must have a comprehensive understanding of these topics and their relevance to hardware asset management. Certified Implementation Specialist - Hardware Asset Management certification also requires individuals to have practical experience with ServiceNow, making it an ideal credential for ServiceNow administrators and developers.

ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q71-Q76):

NEW QUESTION # 71

What happens to the consumable's asset record after it has been consumed?

- A. The record state is set to in use
- B. The record is removed from the system

- C. The record is marked inactive but remains in the system
- **D. The record remains in the system for reporting purposes only**

Answer: D

NEW QUESTION # 72

What is the global standard for product recognition used during hardware model normalization?

- A. NIGP
- B. IAPSO
- C. ECCMA
- **D. UNSPSC**
- E. UPC

Answer: D

NEW QUESTION # 73

What are some examples of operational expenses of managing an asset throughout its lifecycle? (Choose two.)

- **A. Replacement parts**
- B. Storage costs
- C. Warranty costs
- **D. Maintenance agreements**

Answer: A,D

Explanation:

Explanation

Operational expenses are the costs incurred by an organization to maintain and use an asset throughout its lifecycle. These costs include the expenses related to the repair, maintenance, upgrade, and disposal of the asset. Some examples of operational expenses are:

Replacement parts: These are the costs of purchasing and installing new parts or components for an asset that is damaged, worn out, or obsolete. For example, replacing a hard drive, a battery, or a keyboard for a laptop.

Maintenance agreements: These are the costs of contracting with a vendor or a service provider to perform regular or preventive maintenance on an asset. For example, paying a monthly fee for a technician to check and service a printer or a scanner.

Other examples of operational expenses are:

Storage costs: These are the costs of renting or owning a space to store an asset that is not in use or awaiting disposal. For example, paying for a warehouse, a locker, or a shelf to keep unused or surplus computers or monitors.

Warranty costs: These are the costs of extending or renewing the warranty coverage for an asset that is still under the manufacturer's warranty or has expired. For example, paying an extra fee for a one-year or a three-year warranty extension for a tablet or a smartphone.

References:

Hardware Asset Management overview, which describes the functionalities of the Hardware Asset Management application, including the dashboard, model normalization, hardware refresh, lease contract expiration, disposal orders, and RMA requests.

Hardware Asset Management, which gives an overview of the benefits and features of the Hardware Asset Management solution, such as reducing costs, improving compliance, optimizing asset utilization, and enhancing service delivery.

Hardware Asset Management - ServiceNow, which provides a data sheet with the key capabilities and benefits of the Hardware Asset Management application.

NEW QUESTION # 74

When using transform maps to transform imported hardware model data to your desired asset tables, what option do you set to uniquely identify the same asset in order to merge/update records?

- A. Consolidate
- B. Unique source
- C. Unique target
- **D. Coalesce**

- E. Unique identifier
- F. Combine

Answer: D

Explanation:

- * Transform maps are used to transform imported hardware model data from an import set table to a target table, such as the Product Catalog or the Asset table¹
 - * Coalesce is an option that you can set on a field mapping to uniquely identify the same asset in order to merge or update records²
 - * Coalesce means that the field is used as a unique key. If a match is found using the coalesce field, the existing record is updated with the imported information. If no match is found, a new record is inserted²
 - * Coalesce helps to prevent duplicate records and ensure data consistency²
 - * You can set coalesce on one or more fields in a transform map, but at least one coalesce field is required²
 - * The other options, B. Consolidate, C. Unique identifier, D. Unique source, E. Unique target, and F. Combine, are not valid options for setting the unique identification of assets in transform maps
- References: 1: Creating New Transform Maps - ServiceNow 2: [Coalesce - ServiceNow]

NEW QUESTION # 75

A component is considered an IT asset vs. a configuration item (CI) when you want to do which of the following? (Choose three.)

- A. Track its operational information
- **B. Manage its associated license, warranty, or lease contracts**
- C. Know its relationships to other assets in the CMDB
- **D. Track its monetary value or costs**
- **E. Manage its procurement, maintenance, or retirement**

Answer: B,D,E

Explanation:

To find the answer, I searched for "ServiceNow Hardware Asset Management IT asset vs. CI" using my search_web tool. I found several relevant web pages that explain the difference between an IT asset and a CI in ServiceNow. I learned that an IT asset is any financially valuable component that can contribute to the delivery of an IT product or service, while a CI is any component that needs to be managed in order to deliver an IT service¹². I also learned that an IT asset is often a CI, but not all CIs are IT assets¹². Therefore, a component is considered an IT asset vs. a CI when you want to do the following:
 Manage its procurement, maintenance, or retirement
 Track its monetary value or costs
 Manage its associated license, warranty, or lease contracts
 These are the aspects that relate to the financial value and lifecycle of the component, which are relevant for IT asset management³⁴. The other options, such as tracking its operational information and knowing its relationships to other assets in the CMDB, are more relevant for CI management, which is part of configuration management³⁵.

NEW QUESTION # 76

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