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## Salesforce Health Cloud Accredited Professional Sample Questions (Q24-Q29):

### NEW QUESTION # 24

During a design session, the client asks for best practices around when to use DataRaptors vs. Integration Procedures. For which scenario should a consultant advise the client to use a single DataRaptor?

- A. The dataset required needs to read two SObjects with a clearly defined relationship.
- B. The task requires both a read and write of SObject data.
- C. The dataset requires connecting to an external data source, such as CSV or REST API.
- D. The action must perform a SendMail task and check for any errors.

**Answer: A**

Explanation:

DataRaptors are best for extracting, transforming, and loading Salesforce data, especially when handling data from related SObjects.

Single DataRaptor for related SObjects:

Extract:

"Use a DataRaptor Extract when you need to read Salesforce data, such as retrieving fields from multiple related SObjects in a single read." (Source: Omnistudio Standard Guide - DataRaptors) Why not B, C, or D?

SendMail tasks, complex multi-step logic, or external data connections are handled by Integration Procedures, not DataRaptors.

### NEW QUESTION # 25

A healthcare organization is launching a new gene therapy program, and an administrator needs to leverage Advanced Therapy Management.

In which two ways does Advanced Therapy Management assist the healthcare organization with its complex scheduling requirements?

Choose 2 answers

- A. Schedule a telehealth appointment.
- B. Optimize appointment chain with Einstein.
- C. Reschedule part of the appointment chain.
- D. Book multi-step appointments.

**Answer: C,D**

Explanation:

Step 1: Requirement Analysis

Admin needs to leverage Advanced Therapy Management for complex gene therapy scheduling.

Step 2: Key Capabilities of Advanced Therapy Management

Book multi-step appointments: Supports sequencing and booking complex, interdependent appointments and procedures (e.g., cell collection, manufacturing, infusion).

Reschedule part of the appointment chain: Enables rescheduling one step in a multi-step process without rebooking the entire chain.

Extract:

"Advanced Therapy Management allows for the orchestration of complex, multi-step appointment chains and the flexibility to reschedule individual steps in the chain." Administer Health Cloud - Advanced Therapy Management Other options:

A: Telehealth scheduling is not a specific feature of Advanced Therapy Management.

D: Einstein is not natively used for chain optimization in Advanced Therapy Management as per current documentation.

Verified Answers:

- B . Book multi-step appointments.
- C . Reschedule part of the appointment chain.

### NEW QUESTION # 26

Bloomington Caregivers is implementing Virtual Care in Health Cloud.

Which three steps are required as part of the setup?

Choose 3 answers

- A. Set up and configure Salesforce Scheduler.
- B. Assign Health Cloud Video Calls permission set.
- C. Configure Provider Search,
- D. Install the Virtual Care unmanaged package.
- E. Connect to an external electronic health record (EHR) scheduling system

**Answer: A,B,D**

## NEW QUESTION # 27

Bloomington Caregivers is looking to view potential drug-to-drug interactions for its patients' medications and make recommendations based on that data within Health Cloud.

Which Health Cloud add-on should a consultant recommend to fulfill this requirement?

- A. Medication Interactions
- B. Medication Management
- C. RxNorm DDI Connectivity
- D. Allergy Intolerance

**Answer: B**

Explanation:

Step 1: Requirement Analysis

Bloomington Caregivers wants to view potential drug-to-drug interactions for patients' medications and make recommendations based on that data within Health Cloud.

Step 2: Health Cloud Add-On for Drug Interaction

The Medication Management add-on in Salesforce Health Cloud is specifically designed to handle comprehensive medication tracking, including the ability to surface potential drug-to-drug interactions and provide recommendations for care teams.

Extract:

"With Health Cloud Medication Management, you can track all of a patient's prescribed and OTC medications, receive potential drug-drug interaction alerts, and use this data to provide recommendations and clinical guidance." Administer Health Cloud - Medication Management Medication Interactions and RxNorm DDI Connectivity are not standalone Salesforce Health Cloud add-ons; the capability is delivered as part of the broader Medication Management feature set.

Allergy Intolerance is used to track allergy data, not drug interactions.

## NEW QUESTION # 28

Bloomington Caregivers uses Health Cloud and has an integration setup with an external payer system.

Which three business level APIs should a consultant recommend to help the payer organization electronically receive requests for care services?

Choose 3 answers

- A. Referral Request
- B. Benefit Verification
- C. Admission, Discharge, and Transfer (ADT)
- D. Prior Authorization
- E. Care Services

**Answer: A,B,D**

## NEW QUESTION # 29

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