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CompTIA A+ Certification Exam: Core 2 (220-1102) is an essential certification exam for IT professionals who wish to validate their skills and knowledge in the field of IT support. It is the second part of the CompTIA A+ certification, which covers the fundamentals of computer technology, installation, and configuration of PCs, laptops, and related hardware, as well as basic networking concepts and security protocols. 220-1102 Exam is designed to test the candidates' ability to troubleshoot and solve problems related to hardware, operating systems, and software applications.

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CompTIA A+ certification is an essential credential for anyone seeking a career in IT support or technical assistance. CompTIA A+ Certification Exam: Core 2 certification validates the knowledge and skills required to perform a wide range of IT tasks, including troubleshooting, maintenance, and repair of computer hardware and software. CompTIA A+ Certification Exam: Core 2 certification is recognized by major IT companies, including Dell, HP, and Intel, and is often a requirement for entry-level IT jobs.

## CompTIA A+ Certification Exam: Core 2 Sample Questions (Q54-Q59):

NEW QUESTION # 54

Which of the following commands should be used to display current processor activity on a Linux workstation?

- **A. top**
- B. procmon
- C. taskmgr
- D. ls

**Answer: A**

Explanation:

Comprehensive and Detailed In-Depth

The top command in Linux provides real-time information about CPU usage, running processes, and memory usage. It is equivalent to the Task Manager in Windows.

B . ls - Incorrect. The ls command lists directory contents and does not display processor activity.

C . procmon - Incorrect. Process Monitor (procmon) is a Windows utility, not a Linux command.

D . taskmgr - Incorrect. taskmgr opens Task Manager in Windows but does not exist in Linux.

Reference:

CompTIA A+ 220-1102, Objective 1.9 - Basic Linux Commands

### NEW QUESTION # 55

A technician has been unable to remediate a persistent malware infection on a user's workstation. After the technician reinstalled the OS, the malware infection returned later that day. Which of the following is the most likely source?

- A. Trojan
- **B. Boot sector virus**
- C. Rootkit
- D. Spyware

**Answer: B**

Explanation:

A boot sector virus infects the master boot record (MBR) of a hard drive, the sector that contains information required to start the operating system after the computer is turned on. This type of virus is particularly insidious because it loads into memory immediately upon booting and before most antivirus programs start.

This makes it possible for the virus to evade detection and removal, and can easily reinfect a system even after the operating system is reinstalled if the boot sector is not cleaned.

Boot sector virus: Given that the malware infection returned after the OS reinstallation, it's likely that the virus was not removed from the boot sector during the reinstallation process. Reinstalling the OS without cleaning the boot sector won't remove the infection, allowing the virus to continue to affect the system.

Other options:

Trojan: A Trojan is a type of malware that disguises itself as legitimate software. While Trojans can be persistent, the reinstallation of the OS should remove any Trojans unless they are reintroduced after installation.

Spyware: Spyware is designed to gather information about a person or organization without their knowledge. Like Trojans, spyware should be removed with an OS reinstallation unless it is reintroduced in some way.

Rootkit: Rootkits are designed to enable continued privileged access to a computer while actively hiding their presence. While a rootkit could potentially survive an OS reinstall if it infects the firmware or certain areas outside the OS, the scenario described points more specifically to a boot sector virus, especially considering the immediate return of the infection after OS reinstallation.

### NEW QUESTION # 56

A user reports a virus is on a PC. The user installs additional real-time protection antivirus software, and the PC begins performing extremely slow. Which of the following steps should the technician take to resolve the issue?

- A. Launch Windows Update, and then download and install OS updates
- B. Enable the quarantine feature on both antivirus software programs.
- **C. Remove the user-installed antivirus software program**
- D. Activate real-time protection on both antivirus software programs
- E. Uninstall one antivirus software program and install a different one.

**Answer: C**

Explanation:

Explanation

Removing the user-installed antivirus software program is the best way to resolve the issue of extremely slow performance caused by installing additional real-time protection antivirus software on a PC. Having more than one antivirus software program running at the same time can cause conflicts, resource consumption and performance degradation. Uninstalling one antivirus software program and installing a different one, activating real-time protection on both antivirus software programs, enabling the quarantine feature on both antivirus software programs and launching Windows Update are not effective ways to resolve the issue. Verified References:

<https://www.comptia.org/blog/why-you-shouldnt-run-multiple-antivirus-programs-at-the-same-time>

<https://www.comptia.org/certifications/a>

#### NEW QUESTION # 57

A user contacts the help desk to request assistance with a program feature. The user is in a different building but on the same network as the help desk technician. Which of the following should the technician use to assist the user?

- A. RDP
- B. SSH
- C. AAA
- D. VPN

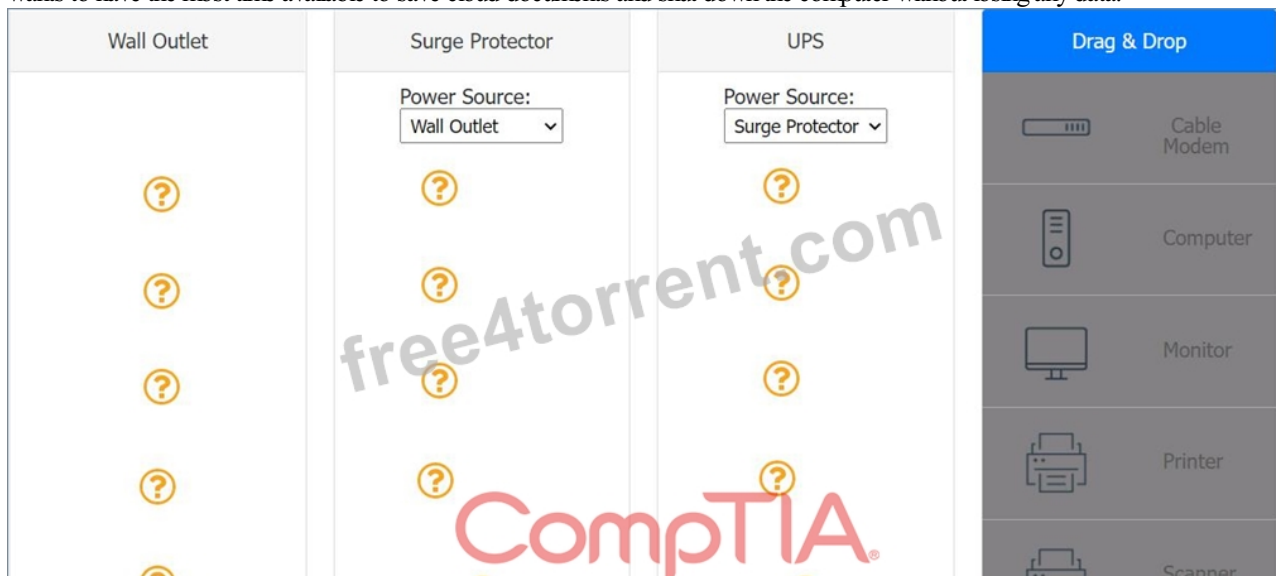
**Answer: A**

Explanation:

RDP stands for Remote Desktop Protocol and it is a protocol that allows a user to remotely access and control another computer over a network. A technician can use RDP to assist a user who is in a different building but on the same network by connecting to the user's computer and viewing their screen, keyboard, and mouse. AAA, SSH, and VPN are not protocols that can be used to assist a user with a program feature.

#### NEW QUESTION # 58

A customer recently experienced a power outage at a SOHO. The customer does not think the components are connected properly. A print job continued running for several minutes after the power failed, but the customer was not able to interact with the computer. Once the UPS stopped beeping, all functioning devices also turned off. In case of a future power failure, the customer wants to have the most time available to save cloud documents and shut down the computer without losing any data.



**Answer:**

Explanation:

