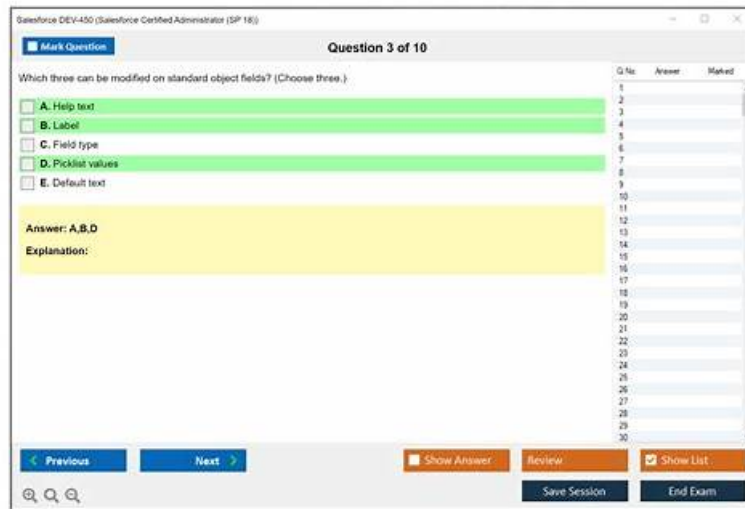


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## Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• <b>Fundamentals:</b> This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• <b>Workspace Administration:</b> This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>Security:</b> This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>App Administration:</b> This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• <b>Enabling Slack Success:</b> This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.</li> </ul>

## Valid Salesforce-Slack-Administrator Exam Tips, Salesforce-Slack-Administrator Free Sample

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### Salesforce Certified Slack Administrator Sample Questions (Q32-Q37):

#### NEW QUESTION # 32

You're the Primary Org Owner for your university's Slack Enterprise Grid. You're responsible for launching Slack to first-year students and faculty members.

What is the most efficient way to set up students as full members and faculty members as Workspace Admins? (Select the best answer.)

- A. Use either "Just-in-time" or SCIM provisioning to invite students and faculty members to Slack. Then, create a user group of faculty members and promote that user group in bulk to Workspace Admins.
- B. Use SCIM provisioning to create accounts for students and faculty members. Then, update their profile fields to reflect their title by syncing with the SCIM API.
- C. Use SCIM provisioning to create accounts for students and faculty members, and create an identity provider (IdP) group for all faculty members. Then, promote the members of the IdP group .. bulk to Workspace Admins.
- D. Use "Just-in-time" provisioning to allow students and faculty members to create an account upon first login, eliminating the time and effort with onboarding new accounts. Then, promote each faculty member to Workspace Admin.

**Answer: C**

#### NEW QUESTION # 33

You are a Workspace Owner and the product manager for a snowboard manufacturing company based in Vancouver, Canada. As product manager for the company's RebelX line, you are responsible for all aspects of production, including managing your supplier relationships. You have a connected channel called #supplier-bindings with one of your suppliers based in Osaka, Japan, and you use this channel to plan shipments of bindings and manage all interactions with this supplier.

Unfortunately, one of the supplier's deliveries has not arrived, and if you don't receive it by next week, your inventory and sales will be negatively affected.

Because of the timezone difference, you need to notify all channel members about the delay so they are aware as soon as possible or tomorrow morning at the start of the business day.

What should you do?

- A. Send a message that includes an @channel and @here to #supplier-bindings.
- B. Send a message that includes an @channel and @everyone to #supplier-bindings.
- C. Direct message your key contact who belongs to the connected channel, so they are directly informed.
- D. Send an @everyone in a message to your workspace-wide #general channel.

**Answer: C**

#### NEW QUESTION # 34

You work with a team of developers who are responsible for creating a custom ticketing app at your organization.

What should you do to ensure subject matter experts (SMEs) from the developer team are able to continuously manage settings for the custom app?

- A. Create a channel where the SMEs can submit suggested changes, and Org Admins can review and decide whether to apply the suggestions.
- B. Promote the SMEs to Org Admin so they can manage the custom app as well as all other apps installed at your organization.

- C. Encourage the developer team to use Workflow Builder to automate ticketing instead of creating a custom app.
- **D. Add the SMEs as internal app collaborators so they can directly manage the app's settings.**

**Answer: D**

Explanation:

Slack's internal app management documentation states:

"Adding internal app collaborators allows trusted users to manage an app's configuration, including OAuth settings, scopes, and other integration behaviors without needing Org Admin privileges." There is no need to promote SMEs to Org Admins (B) - which would give them excessive permissions across the entire Slack environment. A and C do not enable them to manage the app directly.

(Reference: Slack Administration Study Guide - Managing Internal Apps and App Collaborators)

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### NEW QUESTION # 35

You're a Workspace Admin on the Slack Business+ plan. Your company, Hurricane Inc., recently acquired another company, Tidepool Ltd., that uses the Slack Pro plan. You need to consolidate Tidepool's Slack workspace into Hurricane's workspace. What is the best option for moving Tidepool's channels?

(Select the best answer.)

- A. Create new channels in Hurricane's workspace to mirror the channels in Tidepool's workspace.
- B. Copy all of Tidepool's channels into Hurricane's workspace using Copy Channels on the Channel Management page.
- C. Use the Move Channels page in the admin dashboard to move channels to Hurricane's workspace.
- **D. Export all public channels from Tidepool's Pro workspace, then import them into Hurricane's Business workspace.**

**Answer: D**

Explanation:

For consolidating workspaces across Slack plans (Pro to Business+), the official process is:

"Export the public channel history from the source workspace and import it into the target workspace." The "Move Channels" tool (B) only exists in Slack Enterprise Grid, not between standard workspaces. There's no Copy Channels feature (D). Manually recreating channels (A) would lose message history.

(Reference: Slack Administration Study Guide - Workspace Consolidation via Exports and Imports)

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### NEW QUESTION # 36

You're a Workspace Owner for an financial organization on the Slack Business+ plan. Your Security and Compliance team requires all historical files to always be discoverable. These deleted files may need to be produced to ensure compliance for regulatory and auditing purposes.

which file retention setting should you enable for your workspace? (Select the best answer.)

- **A. Keep all files, including deleted files**
- B. Keep all files, only for a set number of days
- C. Keep all files
- D. Keep all files, including deleted files, for a set number of days
- E. Keep all files, including all file versions

**Answer: A**

### NEW QUESTION # 37

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