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SAP C_C4H32_2411 Certification Exam Syllabus and Exam Questions

SAP C_C4H32_2411 Exam Guide

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Are you preparing for the SAP Certified Associate - Business User - SAP Commerce Cloud (C_C4H32_2411) certification? This comprehensive guide covers everything you need to know, including the exam syllabus, key topics, question patterns, and practice tests to help you pass with confidence. Get familiar with SAP Commerce Cloud concepts like Product Content Management, Order Management, Web Content, and Integrations. Boost your preparation with sample questions and expert-recommended practice exams. Start your SAP Commerce Cloud journey today!

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Most of the candidates who plan to take the C-C4H32-2411 certification exam lack updated practice questions to ace it on the first

attempt. Due to this, they fail the SAP Certified Associate - Business User - SAP Commerce Cloud (C-C4H32-2411) test, losing money and time. And in some cases, applicants fail on the second attempt as well because they don't prepare with C-C4H32-2411 Actual Exam questions. This results in not only the loss of resources but also the motivation of the candidate.

SAP C-C4H32-2411 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Essential Foundations: This section of the exam covers essential concepts necessary for success in commerce-related roles. It emphasizes understanding core principles that underpin product content management, web management, and order processing. A critical skill evaluated is applying foundational knowledge to support business objectives.
Topic 2	<ul style="list-style-type: none"> Order Management and Customer Support: This section of the exam covers order management processes and customer support strategies. It includes understanding how to handle customer inquiries and manage order fulfillment efficiently.
Topic 3	<ul style="list-style-type: none"> Product Content Management: This section of the exam measures the skills of SAP Commerce Cloud Business Analyst and covers the principles of managing product content within commerce platforms. It emphasizes understanding how to create, organize, and maintain product information effectively.
Topic 4	<ul style="list-style-type: none"> Commerce: This section of the exam measures the skills of the target audience in the understanding of foundational concepts in online commerce. It emphasizes understanding the various components that contribute to successful e-commerce operations.

SAP Certified Associate - Business User - SAP Commerce Cloud Sample Questions (Q27-Q32):

NEW QUESTION # 27

Which out of the box features do Commerce Customizations provide? Note: There are 2 correct Answer to this question

- A. Personalized product bundles
- B. Personalized search results
- C. Personalized promotions
- D. Personalized prices

Answer: B,C

NEW QUESTION # 28

Which of the following can be viewed and edited out of the box in Omni Commerce Connect v2 (also known as OCCY)? Note: There are 2 correct Answer to this question

- A. Products
- B. Product interests
- C. Tickets
- D. Promotions

Answer: B,D

NEW QUESTION # 29

Which area in the user interface can you use to resolve a customer complaint ticket?

- A. Back office Collaboration Center
- B. On the storefront using the Assisted Service Module
- C. Feedback Icon at the top right of the Back office page
- D. Back office Customer Support Cockpit

Answer: D

NEW QUESTION # 30

You are setting up B2B permissions for evaluation during the order approval process (on the buyer side). Which of the following scenarios are covered by the B2B permission types that are available out of the box in SAP Commerce Cloud? Note: There are 2 correct answers to this question.

- A. A user exceeds the maximum number of orders per day, week, and so on (B2BOrderNumberTimespanPermission).
- B. A user applies for Cost Center access authorization (B2BAuthorizedCostCenterPermission).
- **C. A user exceeds their Cost Center's budget(s) (B2BBudgetExceededPermission).**
- **D. A user exceeds the maximum currency amount per order (B2BOrderThresholdPermission).**

Answer: C,D

NEW QUESTION # 31

You want to display products in a carousel on your storefront that can only be viewed by members of a special user group. What SAP Commerce Cloud user interface do you use to do this?

Note: There are 2 correct answers to this question.

- A. Backoffice Product Cockpit
- **B. SmartEdit Basic Edit perspective**
- C. Backoffice Adaptive Search perspective
- **D. SmartEdit Personalization perspective**

Answer: B,D

NEW QUESTION # 32

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