

# C-TS470-2412 Reliable Exam Sims - C-TS470-2412 Latest Test Prep

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SAP C\_TS470\_2412 Exam Guide

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### SAP C-TS470-2412 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.</li> </ul>

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## Exam Questions For SAP C-TS470-2412 [Revised] - The Best Method To Pass The Exam

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## SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q44-Q49):

### NEW QUESTION # 44

After confirming a repair object in an in-house repair, which status is displayed?

- A. Accepted
- B. Confirmed
- C. Decision Pending
- **D. In Process**

**Answer: D**

Explanation:

In the in-house repair process within SAP S/4HANA Cloud Private Edition, Service (scope item 3XK), the status of a repair object evolves through its lifecycle, managed via a status profile assigned to the repair item category (e.g., REPI). According to the SAP Learning Journey "Planning and Performing In-House Repairs," after a repair object is confirmed via a repair confirmation (transaction type REPC), the status does not immediately transition to "Confirmed" as a final state. Instead, the confirmation indicates that the repair work has been documented, and the object remains in an active processing state, reflected as "In Process".

\* In Process: This status signifies that the repair object is still undergoing activities post-confirmation, such as additional checks, billing preparation, or logistics handling (e.g., preparing the object for return).

The SAP system uses this status to indicate ongoing work within the repair order, even after confirmation activities are recorded.

\* Decision Pending: This status typically applies earlier, after a pre-check, when a decision (e.g., repair, reject) is still under review, not after confirmation.

\* Accepted: This status may be set when the repair request is initially accepted, prior to confirmation.

\* Confirmed: While "Confirmed" might intuitively seem correct due to the confirmation step, SAP documentation clarifies that this is not the displayed status post-REPC; it's a system status reflecting the confirmation action, but the user-facing status remains "In Process" until further steps (e.g., completion or closure) are finalized.

The Learning Journey emphasizes that "All In-House Repairs have the initial status Open after they've been created in the Manage In-House Repairs app," and subsequent steps like confirmation shift the status to reflect ongoing processing rather than a terminal state.

like "Confirmed." This aligns with the process flow where confirmation is an intermediate step, not the end of the repair lifecycle. Extract from SAP Documentation: "After confirming a repair object, the repair remains in process as additional steps such as billing or return logistics are completed." (SAP Learning Journey, Planning and Performing In-House Repairs, Lesson Content, 2023).

#### NEW QUESTION # 45

In the service order, which reference objects can you assign on service item level? Note: There are 2 correct answers to this question.

- A. Installed base
- B. Product
- C. Serial number
- D. Counter

**Answer: A,C**

Explanation:

In a service order, reference objects at the item level specify what's being serviced. The correct answers are installed base (B) and serial number (C).

\* Installed base (B): An installed base (IBASE) groups technical objects (e.g., a customer's system), assignable to a service item for context.

\* Serial number (C): Identifies a specific instance of a material/equipment, linked to the item for tracking.

Why Not the Others?

\* Counter (A): Used for measurements, not a reference object.

\* Product (D): A material, not a reference object like IBASE or serial.

"Reference objects at the service item level include installed base and serial number."

#### NEW QUESTION # 46

In a service confirmation, what is the actual duration used for? Note: There are 3 correct answers to this question.

- A. Capturing the technician's working time
- B. Calculation of internal costs
- C. Calculation of the customer price
- D. Updating the technician's capacity
- E. Creation of a CATS entry

**Answer: A,B,E**

Explanation:

The actual duration in a service confirmation (e.g., IW41) records time spent on a task. The correct answers are A, C, D.

\* Capturing the technician's working time (A): Actual duration (e.g., 5 hours) logs the technician's effort.

\* Creation of a CATS entry (C): Transfers time to CATS for payroll/HR integration.

\* Calculation of internal costs (D): Multiplies duration by rate (e.g., \$50/hour) for cost posting.

Why Not the Others?

\* B: Capacity updates are planning-based, not from confirmations.

\* E: Customer price uses billing rates, not just duration.

"Actual duration in a service confirmation captures working time, creates CATS entries, and calculates internal costs."

#### NEW QUESTION # 47

In the Event-Based Revenue Recognition - Service Documents app, which of the following can you review?

- A. Billed margin
- B. Billed revenue
- C. Planned margin
- D. Actual revenue

**Answer: D**

Explanation:

The Event-Based Revenue Recognition - Service Documents app tracks revenue based on events (e.g., confirmation). The correct answer is actual revenue (B).

Why Actual Revenue?

The app shows revenue posted to the general ledger as events occur (e.g., \$500 from a confirmation), reflecting real-time financials.

Why Not the Others?

\* A & D: Margins are in profitability apps.

\* C: Billed revenue is in billing apps, not recognition.

"The Event-Based Revenue Recognition app allows review of actual revenue from service documents."

#### NEW QUESTION # 48

What are steps included in the planning and execution of a recurring inspection? Note: There are 2 correct answers to this question.

- A. A service order is automatically generated by scheduling the maintenance plan for the inspection.
- B. When accepting a service order quotation, the system automatically creates a maintenance plan.
- C. A service order is automatically generated when activating the maintenance plan for the inspection.
- D. A completion marks a service order and its corresponding planned date in the maintenance plan as finished.

**Answer: A,D**

Explanation:

A recurring inspection in SAP S/4HANA Cloud Private Edition, Service uses a maintenance plan to schedule periodic checks. The correct steps are A and B. Let's explore this in detail.

Recurring Inspection Overview:

This process involves scheduling inspections via a maintenance plan, generating service orders, and completing them to update the plan.

\* A completion marks a service order and its corresponding planned date in the maintenance plan as finished (A): When a service order (the call object) is completed (e.g., status "Technically Completed"), the system updates the maintenance plan, marking the corresponding planned date as finished. This shifts the scheduling to the next cycle (e.g., via transaction IP10).

\* A service order is automatically generated by scheduling the maintenance plan for the inspection (B): Scheduling the maintenance plan (e.g., via IP10 or a background job) generates a service order based on the plan's cycle and call horizon. This order contains the inspection tasks.

Why Not the Others?

\* C: Accepting a quotation creates a contract or order, not a maintenance plan, which is a separate planning object.

\* D: Activating a maintenance plan sets it up but doesn't generate orders; scheduling does that.

Detailed Flow:

\* Maintenance plan created with inspection cycle (e.g., every 6 months).

\* Scheduling (IP10) generates a service order when the call date is reached.

\* Order completed # Plan updated, next call scheduled.

"Recurring inspections involve scheduling a maintenance plan to automatically generate service orders, with completion updating the plan's planned dates."

#### NEW QUESTION # 49

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