

C-TS470-2412 Valid Test Pattern & C-TS470-2412 Valid Torrent

Complete Guide to Preparing for the SAP C_TS470_2412 Exam

SAP C_TS470_2412 Exam Guide

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SAP C-TS470-2412 Exam Syllabus Topics:

Topic	Details
Topic 1	Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.
Topic 2	Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.
Topic 3	Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.
Topic 4	Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.

SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q23-Q28):

NEW QUESTION # 23

What are possible steps in an in-house repair process in SAP S/4HANA Cloud Private Edition, Service? Note: There are 3 correct answers to this question.

- A. Perform a pre-check for an in-house repair and make a decision.
- B. Generate a repair object based on the repair order status.
- C. Create an in-house repair after a pre-check for a repair object.
- D. Post a goods receipt for a returned object.
- E. Create an in-house repair for a repair request from a customer.

Answer: A,D,E

Explanation:

The in-house repair process (scope item 3XK) in SAP S/4HANA Cloud Private Edition, Service involves handling customer repair requests and processing returned objects. Key steps include:

- * Perform a pre-check for an in-house repair and make a decision: A pre-check assesses the repair object's condition to decide whether to proceed with repair, reject it, or take other actions. This is a standard initial step.
- * Post a goods receipt for a returned object: When a customer returns a defective item, a goods receipt is posted (e.g., via transaction MIGO or a service order), creating a repair object in the system.
- * Create an in-house repair for a repair request from a customer: This step involves creating a repair order (e.g., transaction type REPA) based on a customer's request, initiating the process.
- * Generate a repair object based on the repair order status: Repair objects are not generated from order status; they are created upon goods receipt or manually.
- * Create an in-house repair after a pre-check for a repair object: While a pre-check precedes repair, the repair order is typically

created first, not after the pre-check as a separate step. These steps align with the SAP Best Practices for in-house repair. "The in-house repair process includes performing a pre-check, posting goods receipt for returns, and creating a repair order based on customer requests." (SAP Signavio Process Navigator, In-House Repair).

NEW QUESTION # 24

When extending a functional location hierarchy, how is a new functional location initially assigned to it?

- A. Manually by using the list editing transaction
- B. Automatically based on the functional location category
- **C. Automatically based on the structure indicator**
- D. Manually by using the install function

Answer: C

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, a functional location hierarchy organizes technical objects in a structured manner. When adding a new functional location, it is automatically assigned based on the structure indicator (Option B).

The structure indicator defines the naming convention and hierarchy levels (e.g., A-B-C for a three-level structure). When a new functional location is created, the system uses this indicator to place it in the hierarchy automatically, based on its ID (e.g., A-B becomes a child of A).

* A: The category defines properties, not the hierarchy position.

* C: List editing is for mass changes, not initial assignment.

* D: The install function is for equipment, not functional locations.

"A new functional location is automatically assigned to the hierarchy based on the structure indicator, which governs the hierarchical naming and positioning."

NEW QUESTION # 25

What are characteristics of recurring services when using Service with Advanced Execution? Note: There are 3 correct answers to this question.

- **A. The maintenance confirmation describes the actual effort and spare parts used**
- **B. Both resource-related and fixed-price billing are available**
- C. An invoice is generated for each call object as soon as it is set to completed
- D. Customer Service orders are generated
- **E. Billable maintenance orders are generated**

Answer: A,B,E

Explanation:

Service with Advanced Execution enhances recurring service processes with detailed execution and billing.

The correct answers are A, B, D. Let's unpack this.

* Both resource-related and fixed-price billing are available (A): This scenario supports flexible billing-resource-related (based on actual effort/materials) or fixed-price (predefined rates), configured via the dynamic item processor profile.

* The maintenance confirmation describes the actual effort and spare parts used (B): Confirmations (e.g., via IW41) detail hours worked and parts consumed, feeding into billing and cost tracking.

* Billable maintenance orders are generated (D): Recurring services generate maintenance orders (mapped to service order types) that are billable, unlike simpler Customer Service orders.

Why Not the Others?

* C: "Customer Service orders" is a legacy term; advanced execution uses maintenance orders.

* E: Invoices are created via billing runs, not automatically per call object completion.

Example:

A maintenance plan generates a billable order, confirmed with 5 hours and parts, billed resource-related.

"Recurring services in Advanced Execution feature resource-related and fixed-price billing, maintenance confirmations for effort/parts, and billable maintenance orders."

NEW QUESTION # 26

In the advanced execution scenario, what is the dynamic item processor profile used for? Note: There are 3 correct answers to this

question.

- A. To combine billing documents into one customer invoice
- **B. To bill a service as a list of subitems**
- **C. To summarize dynamic items into a single debit memo item**
- D. To determine the service confirmation items
- **E. To enable resource-related billing**

Answer: B,C,E

Explanation:

In the Service with Advanced Execution scenario (scope item 63Q), the dynamic item processor (DIP) profile is used for resource-related billing:

- * To summarize dynamic items into a single debit memo item: The DIP profile can aggregate confirmed resources (e.g., time, materials) into a single billing item.
- * To bill a service as a list of subitems: Alternatively, it can itemize resources as separate subitems for detailed billing.
- * To enable resource-related billing: The DIP profile processes dynamic data from confirmations (e.g., time, parts) to generate billing documents.
- * To determine the service confirmation items: This is part of confirmation, not the DIP profile's role.
- * To combine billing documents into one customer invoice: This is a billing process step, not a DIP function. The DIP profile is configured in Customizing under Sales and Distribution # Billing. "The dynamic item processor profile supports summarizing items, listing subitems, and enabling resource-related billing in advanced execution." (SAP Help Portal, Resource-Related Billing).

NEW QUESTION # 27

What happens when you execute the step "Release for Billing" in an in-house repair process?

- **A. The system creates a billing document request for each selected repair confirmation item.**
- B. Billing due list entries are created for each repair object.
- C. A billing document is created for each repair order item.
- D. The repair confirmation items are automatically set to completed.

Answer: A

Explanation:

In the in-house repair process in SAP S/4HANA Cloud Private Edition, Service, the "Release for Billing" step initiates the billing process for repair activities. The correct answer is C: "The system creates a billing document request for each selected repair confirmation item." A repair confirmation (e.g., transaction type REPC) records the work done, and when released for billing, the system generates a billing document request (BDR) for each confirmed item that is billable. The BDR is a preliminary document that can later be converted into a billing document (e.g., an invoice) via the billing due list.

* A: Billing due list entries are an outcome of BDRs, not directly created per repair object.

* B: Billing documents are not created immediately; BDRs are created first.

* D: Completion status is separate from billing release.

"Upon executing 'Release for Billing' in an in-house repair process, the system generates a billing document request for each selected repair confirmation item, enabling subsequent invoicing."

NEW QUESTION # 28

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