

# ITILFND\_V4 Reliable Test Sample & ITILFND\_V4 Actual Exam Dumps



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The exam outline will be changed according to the new policy every year, and the ITILFND\_V4 questions torrent and other teaching software, after the new exam outline, we will change according to the syllabus and the latest developments in theory and practice and revision of the corresponding changes, highly agree with outline. The ITILFND\_V4 Exam Questions are the perfect form of a complete set of teaching material, teaching outline will outline all the knowledge points covered, comprehensive and no dead angle for the ITILFND\_V4 candidates presents the proposition scope and trend of each year.

The ITIL 4 Foundation certification exam is ideal for IT professionals who want to enhance their knowledge and skills in the IT service management domain. ITIL 4 Foundation certification exam emphasizes the importance of collaboration and teamwork in delivering efficient and effective IT services. It also provides candidates with an understanding of the key ITIL 4 concepts and practices, such as the service value system and the four dimensions of service management.

The ITIL 4 Foundation exam covers a range of topics related to ITSM, including service management principles, service value system, service value chain, and key ITIL practices. ITILFND\_V4 Exam is designed to test candidates' knowledge and understanding of these topics, as well as their ability to apply them in real-world scenarios.

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### EXIN ITIL 4 Foundation Sample Questions (Q156-Q161):

#### NEW QUESTION # 156

Which are elements of the service value system?

- A. Governance, service value chain, practices
- B. Outcomes, utility, warranty
- C. Customer value, stakeholder value, organization
- D. Service provision, service consumption, service relationship management

Answer: A

**NEW QUESTION # 157**

Which is a key requirement for a successful service level agreement (SLA)?

- A. Using individual metrics that relate to the service catalogue
- **B. Using bundled metrics to relate performance to outcomes**
- C. Using single-system-based metrics that relate to outputs
- D. Using an agreement between the service provider and service supplier

**Answer: B**

Explanation:

Explanation/Reference:

**NEW QUESTION # 158**

What is the purpose of the 'monitoring and event management' practice?

- **A. To systematically observe services and service components**
- B. To capture demand for incident resolution and service requests
- C. To restore normal service operation as quickly as possible
- D. To manage workarounds and known errors

**Answer: A**

**NEW QUESTION # 159**

In which step of the 'continual improvement model' is an improvement plan implemented?

- A. Did we get there?
- **B. Take action**
- C. What is the vision?
- D. How do we get there?

**Answer: B**

**NEW QUESTION # 160**

Which is an important principle of communication in service operation?

- A. Meetings are always the best method of communication
- **B. It has an intended purpose or a resultant action**
- C. It is stored in the configuration management system
- D. Information should always be communicated

**Answer: B**

**NEW QUESTION # 161**

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