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The Salesforce Certified Slack Administrator Slack-Admn-201 Questions lead to Salesforce Slack-Admn-201 certification. The Slack-Admn-201 certification is for anyone new to the industry. Whether you have just graduated from college, making a career change, already working in the sector, or searching for new ways to progress, the Salesforce Slack-Admn-201 Certification is ideal for you. If you want to appear in the Slack-Admn-201 test of Salesforce Slack-Admn-201 certification, you should have basic hands-on experience.

Salesforce Certified Slack Administrator Sample Questions (Q194-Q199):

NEW QUESTION # 194

You're the Org Admin for a company's Slack Enterprise Grid organization. Currently, Workspace Admins can decide how guest invitations are managed within their workspace. You want to lock this policy so that guest invitations can only be approved by Org Owners and Admins.

What action should you take to make this change?

(Select the best answer)

- **A. Lock guest invitations from the org admin dashboard.**
- B. Notify users that guest invitations must be submitted at the org level in the announcements channel.
- C. Lock guest invitations from each workspace's setting page.
- D. Ask the Org Owner to make this change because only Org Owners can change org-level policies and settings.

Answer: A

Explanation:

According to Slack's Enterprise Grid admin settings:

"Org Admins and Org Owners can lock the guest invitation setting at the organization level from the Org Admin dashboard to prevent Workspace Admins from controlling it independently." Option A only applies to workspace-level settings (not sufficient). Option B is unnecessary because Org Admins also have permission. Option C is just communication without any enforcement. (Reference: Slack Administration Study Guide - Managing Guest Access in Enterprise Grid)

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NEW QUESTION # 195

You're a Workspace Owner for a Slack Business+ workspace.

The sales team wants to work with customers in Slack, but sales representatives change accounts frequently.

Which best practice process should you establish?

- **A. Create new account channels and share them with the respective customers using Slack Connect.**
- B. Create new account channels and add the respective customers as Single Channel Guests with an expiration date of 1 year.
- C. Invite the customers to the respective existing account channels as Single Channel Guests and archive the channels when the relationship ends.
- D. Create a new free Slack workspace and invite the sales and customer care teams as full members.

Answer: A

Explanation:

Slack recommends for external collaboration:

"Use Slack Connect to collaborate with external partners in shared channels rather than relying on guest accounts, especially for long-term relationships." Guests (A, C) require manual account management. A new Slack workspace (D) would fragment communication unnecessarily.

(Reference: Slack Administration Study Guide - Using Slack Connect for External Collaboration)

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NEW QUESTION # 196

When a workspace's settings are changed to make single sign-on (SSO) mandatory, which series of events will members experience?

(Select the best answer.)

- A. They'll be immediately logged out and be required to authenticate their identity using SSO before logging back in.
- B. They'll receive a notification from their SSO provider and be logged out immediately from the Slack workspace.
- C. They'll receive a Slackbot message in the workspace requiring them to click an authentication link to validate SSO.
- **D. They'll receive an email that contains a link they'll use to connect and authenticate their Slack account with their account in their SSO provider.**

Answer: D

Explanation:

When SSO is made mandatory in Slack:

"Members will receive an email containing a link to connect their Slack account with their identity provider account. They must

complete the connection by following the link and authenticating via the SSO provider." Members are not immediately logged out or forced to reauthenticate before they complete the linking process (which rules out B and C). The correct and supported flow involves an email-based linking process.

(Reference: Slack Administration Study Guide - Managing Single Sign-On (SSO) Settings)

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NEW QUESTION # 197

You're an Org Owner at a 10,000-person company that uses Slack across the organization.

In a recent feedback survey, employees have expressed frustrations about silos, lack of transparency, and difficulty locating information.

IT leadership asks you to provide metrics that can be tracked over the course of the next year to measure progress toward increasing transparency.

What type of data would you recommend the team track?

(Select the best answer.)

- A. Number of weekly active members (i.e., active in the last 7 days)
- B. Number of multi-workspace channels across the organization
- C. Percentage of message engagement in org-wide announcements channels in the last six months
- **D. Percentage of messages viewed in public channels vs. in private channels and direct messages (DMs)**

Answer: D

Explanation:

Slack recommends measuring transparency by:

"Tracking the percentage of messages sent or viewed in public channels versus private channels and DMs. An increase in public activity correlates to increased organizational transparency." While engagement and activity metrics (A, C, D) are useful for other goals, measuring the public vs. private messaging ratio directly addresses transparency concerns.

(Reference: Slack Administration Study Guide - Analytics for Measuring Transparency and Collaboration)

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NEW QUESTION # 198

A 5,000-employee company with multiple international offices is planning to launch Slack to its entire organization. Their goal is to increase collaboration and build a stronger company culture. The CIO is hesitant to allow members to upload custom emoji to Slack, but she doesn't want to burden her Workspace Admin team with requests for custom emoji uploads.

Which solution addresses the CIO's concerns?

- A. Restrict custom emoji uploads to Workspace Owners and Admins, and do not allow anyone to request custom emoji uploads.
- B. Prior to launch, pre-load a set of custom emoji voted on by a council of leaders, and do not allow anyone to request custom emoji uploads.
- **C. Allow all members access to upload custom emoji, but communicate and document the appropriate emoji use and uploads.**
- D. Do not allow any custom emoji creation to minimize the risk of members uploading inappropriate imagery.

Answer: C

Explanation:

To balance security, culture building, and minimize admin burden, the best practice is to allow members to upload emojis with clear guidelines.

Slack documentation recommends:

"Allowing users to upload custom emoji fosters creativity and engagement. Setting clear policies and communicating acceptable use ensures that the benefits are realized while minimizing the risk." Restricting uploads entirely or centralizing all requests would hinder the cultural goal of promoting collaboration.

(Reference: Slack Administration Study Guide - Change Management and Culture Building with Slack)

NEW QUESTION # 199

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