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SAP C_BCSCX_2502 Certification Exam Syllabus and Exam Questions

SAP C_BCSCX_2502 Exam Guide

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The SAP C_BCSCX_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

Are you planning to attempt the SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) exam of the C-BCSCX-2502 certification? The first hurdle you face while preparing for the SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) exam is not finding the trusted brand of accurate and updated C-BCSCX-2502 exam questions. If you don't want to face this issue then you are at the trusted ITexamReview is offering actual and latest SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) Exam Questions that ensure your success in the SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C-BCSCX-2502) certification exam on your maiden attempt.

SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	• Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.
Topic 2	• Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.

Topic 3	Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.
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SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q19-Q24):

NEW QUESTION # 19

Which of the following are solution capabilities of SAP Emarsys?

Note: There are 3 correct answers to this question.

- A. Smart Analytics
- B. Processing Leads and Opportunities
- C. Advanced Segmentation
- D. Automation Programs
- E. Web Page Creation and Generation

Answer: A,C,D

NEW QUESTION # 20

Which SAP solutions help to drive profitable growth by pairing SAP Customer Experience and SAP Business Technology Platform?

Note: There are 3 correct answers to this question.

- A. SAP Successfactors
- B. SAP Customer Data Cloud
- C. SAP Analytics Cloud
- D. SAP Cloud ALM

Answer: B,C,D

NEW QUESTION # 21

Your customer is looking for a solution that can be used on a mobile device to execute a guided selling process.

Which SAP Customer Experience solution would you recommend?

- A. SAP Emarsys
- B. SAP Customer Data Platform
- C. SAP Sales Cloud Version 2
- D. SAP Commerce Cloud

Answer: C

NEW QUESTION # 22

Which of the following actions can you perform in SAP Customer Data Cloud?

- A. You can record all master data (customer, products, organization) in a central database.
- **B. You can analyze customer preferences for communication.**
- C. You can migrate data using the Data Workbench.
- D. You can manage customer segments.

Answer: B

NEW QUESTION # 23

Which SAP Customer Experience solution helps accelerate sales cycles and boost conversion rates by leveraging a powerful deal prediction engine?

- A. SAP Emarsys
- B. SAP Customer Data Cloud
- C. SAP Customer Data Platform
- **D. SAP Sales Cloud Version 2**

Answer: D

NEW QUESTION # 24

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