

2026 MB-240 Pass Guaranteed Free PDF | Latest Latest MB-240 Test Preparation: Microsoft Dynamics 365 Field Service Functional Consultant



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Inventory & Purchasing Management: 5-10%

- Operating Purchasing & Product Returns: The examinees will be required to demonstrate competence in creating purchase orders, determining product return alternatives, explaining purchase order processes, as well as finalizing returns.
- Operating Inventory & Warehouses: This subtopic covers the learners' skills in viewing product inventory, setting up warehouses and inventory, adjusting inventory, and updating inventory manually with the use of inventory journals.
- Operating Customer Assets: The test takers should demonstrate their skills in creating child assets, configuring asset properties, 3D asset forms, and uses for the customer assets.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q219-Q224):

NEW QUESTION # 219

Your company uses Dynamics 365 for Field Service.

The company's inventory clerk goes to the bin location for electrical switches and discovers there are none in stock. However, the

Field Service Inventory shows a quantity of one.

In which order should the required fields be entered to adjust the inventory to the correct amount? To answer, move the three appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Fields	ORDER
Warehouse	
Bin location	
Unit	
Product	
Quantity	

Navigation icons: Right arrow, Left arrow, Up arrow, Down arrow.

Microsoft logo

Answer:

Explanation:

Fields	ORDER
Warehouse	Product
Bin location	Unit
Unit	Quantity
Product	
Quantity	

Navigation icons: Right arrow, Left arrow, Up arrow, Down arrow.



Product

Unit

Quantity

NEW QUESTION # 220

You are implementing Dynamics 365 Field Service at a landscape maintenance company.

You need to select the work order statuses in the correct order, from the creation of a work order to the delivered service at the customer location.

Which five statuses should you select in sequence? To answer, move the five statuses from the list of actions to the answer area.

Arrange the five statuses in the correct order.

Statuses

Ready for Dispatch
Unscheduled
Awaiting Parts
Scheduled
In Progress
On Break
Completed
Posted

Order



Answer:

Explanation:

Statuses	Order
Ready for Dispatch	Scheduled
Unscheduled	In Progress
Awaiting Parts	On Break
Scheduled	Completed
In Progress	Posted
On Break	
Completed	
Posted	

Explanation:

statuses

Ready for Dispatch
Unscheduled
Awaiting Parts

Order

1	Scheduled
2	In Progress
3	On Break
4	Completed
5	Posted

NEW QUESTION # 221

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are implementing Microsoft Dynamics 365 Field Service for a health care institution. Each day, the institution receives a large number of appointment requests for pediatricians.

You have the following requirements:

- create a daily schedule for pediatricians with a frequency of 30 minutes for each slot.

- provide a full-day schedule with start times and end times.

Solution: You create a fulfillment preference with interval details with a duration of 30 minutes for the whole day, associate it to a requirement, and then book the requirement with the schedule assistant.

Does this meet the goal?

- A. No
- B. Yes

Answer: A

NEW QUESTION # 222

You have configured Microsoft Dynamics 365 Customer Voice, along with Dynamics 365 Field Service. Your manager wants to add the customer's First Name, Last Name, and Work Order Number to the survey. In which two survey elements can you add these variables? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Survey header
- B. Footer text
- C. Section description
- D. Post-survey message heading

Answer: C,D

NEW QUESTION # 223

Your company's inventory clerk is using the Returning to Vendor feature in Dynamics 365 for Field Service to process a customer's request to return a wheel that is the wrong size.

The clerk needs to understand the different tracking options for returning to the vendor.

Which actions correspond with track the return and which actions correspond with another return to vendor option? To answer, drag the type of return to the action. Each type or return may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.



Answer Area

track the return
other return to vendor options

Mark when the return was approved.

--

Mark when the return was shipped.

--

Mark when the return was received.

--

Issue credit to the customer.

--

Issue a credit memo.

--

Answer:

Explanation:

Answer Area				
<table border="1"><tr><td>track the return</td></tr><tr><td>other return to vendor options</td></tr></table>	track the return	other return to vendor options	<p>Mark when the return was approved.</p> <table border="1"><tr><td>track the return</td></tr></table>	track the return
track the return				
other return to vendor options				
track the return				
	<p>Mark when the return was shipped.</p> <table border="1"><tr><td>track the return</td></tr></table>	track the return		
track the return				
	<p>Mark when the return was received.</p> <table border="1"><tr><td>track the return</td></tr></table>	track the return		
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	<p>Issue credit to the customer.</p> <table border="1"><tr><td>other return to vendor options</td></tr></table>	other return to vendor options		
other return to vendor options				
	<p>Issue a credit memo.</p> <table border="1"><tr><td>other return to vendor options</td></tr></table>	other return to vendor options		
other return to vendor options				

NEW QUESTION # 224

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