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VCESoft的產品不僅幫助客戶100%通過第一次參加的ITIL ITIL-4-Foundation 認證考試，而且還可以為客戶提供一年的免費線上更新服務，第一時間將最新的資料推送給客戶，讓客戶瞭解到最新的考試資訊。所以VCESoft不僅是個產品品質很好的網站，還是個售後服務很好的網站。

獲得 ITIL 4 Foundation 認證是 ITSM 領域專業人員向雇主和同行展示其知識和技能的絕佳方式。此認證在全球範圍內得到認可，並受到將 ITIL 作為其 ITSM 實踐框架的組織高度重視。此外，ITIL 4 Foundation 認證是獲取更高級別 ITIL 認證（如 ITIL 4 Managing Professional 和 ITIL 4 Strategic Leader 認證）的先決條件。

ITIL 4 基礎考試是一個多選題考試，共有 40 個問題，候選人有 60 分鐘完成考試。考試的及格分數為 65%，這意味著候選人必須正確回答至少 26 個問題才能通過考試。該考試提供多種語言版本，並可在線或在認可的測試中心親自參加。

>> ITIL-4-Foundation認證 <<

有效的ITIL-4-Foundation認證和最佳的ITIL認證培訓 - 權威的ITIL ITIL 4 Foundation Exam

通過擁有技術含量的ITIL ITIL-4-Foundation認證資格，您可以使自己在一家新公司獲得不錯的工作機會，來提升你的IT技能，有一個更好的職業發展道路。我們的ITIL-4-Foundation考古題是可靠，經濟實惠，品質最高的題庫資料，以幫助考生解決如何通過ITIL ITIL-4-Foundation考試的問題。我們還會不定期的更新所有考試的考古題，想獲得最新的ITIL-4-Foundation考古題就在我們的網站，確保你成功通過ITIL-4-Foundation考試，實現夢想！

ITIL-4基礎（ITIL 4 Foundation）考試是IT專業人士的必備資格考試，他們希望展示對ITIL 4框架的知識和理解。通過此考試，候選人可以證明自己在ITIL 4框架方面的熟練程度，並提高他們在IT服務管理行業的職業前景。

最新的 ITIL 4 ITIL-4-Foundation 免費考試真題 (Q116-Q121):

問題 #116

Which guiding principle recommends assessing the current state and deciding what can be reused?

- A. Collaborate and promote visibility
- B. Focus on value
- C. Progress iteratively with feedback
- **D. Start where you are**

答案: D

問題 #117

Which of the four dimensions focuses on managing data in compliance with industry regulations?

- A. Value streams and processes
- B. Organizations and people
- C. Partners and suppliers
- **D. Information and technology**

答案: D

解題說明:

Explanation

ITIL has defined four dimensions that collectively are critical to the effective and efficient delivery of value to customers and other stakeholders in the form of products and services. These dimensions are:

Organizations and People

Information and Technology

Partners and Suppliers

Value Streams and Processes

<https://www.bmc.com/blogs/itil-four-dimensions-service-management/>

問題 #118

Which is a low risk change that has been pre-approved so that no additional authorization is needed?

- A. A normal change
- B. An emergency change
- C. A change model
- **D. A standard change**

答案: D

問題 #119

Which is a use of a continual improvement register?

- A. Planning changes, assisting in communication, avoiding conflicts, and assigning resources
- **B. Tracking and managing improvement ideas from identification through to final action**
- C. Selecting the right method, model or technique for identifying improvements
- D. Describing the services designed to meet the needs of a consumer group

答案: B

問題 #120

Which statement about outcome is CORRECT?

- A. Outcomes give service consumers assurance of products or services
- **B. Outcomes rely on outputs to deliver results for a stakeholder**
- C. Outcomes help a service consumer to assess the cost of a specific activity

- D. Outcomes use activities to produce tangible or intangible deliverables

答案： B

問題 #121

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