

最新的CITM認證考古題



順便提一下，可以從雲存儲中下載KaoGuTi CITM考試題庫的完整版：<https://drive.google.com/open?id=1eVKszH4iup0OP1OgBmsJ2WxHdBUmPyYq>

作為IT認證考試相關資料的專業提供者，KaoGuTi一直在為考生們提供優秀的參考資料，並且幫助了數不清的人通過了考試。KaoGuTi的CITM考古題可以給你通過考試的自信，讓你輕鬆地迎接考試。利用這個考古題，只要你經過很短時間段額準備你就可以通過考試。覺得不可思議嗎？但是，這是真的。只要你用，KaoGuTi就可以讓你看到奇跡的發生。

EXIN CITM 考試大綱：

主題	簡介
主題 1	<ul style="list-style-type: none">• Business Continuity Management: This section measures the skills of a Business Continuity Manager and covers planning and implementing strategies to ensure IT availability and resilience during disruptions. It includes risk assessment, disaster recovery planning, backup procedures, and testing to minimize business impact.
主題 2	<ul style="list-style-type: none">• Project Management: This domain is aimed at an IT Project Manager and encompasses planning, executing, and controlling IT projects. It includes managing scope, time, cost, quality, and risks, applying project methodologies, engaging stakeholders, and delivering projects that meet business requirements.
主題 3	<ul style="list-style-type: none">• Risk Management: This domain evaluates the capabilities of an IT Risk Manager and involves identifying, assessing, and mitigating IT-related risks. It addresses developing risk frameworks, compliance management, and proactive measures to safeguard IT assets and operations.
主題 4	<ul style="list-style-type: none">• IT Strategy: This section of the exam measures the skills of an IT Strategy Manager and covers the development and alignment of IT strategy with business objectives. It emphasizes creating strategic plans to support organizational goals, understanding emerging technologies, and ensuring that IT investments contribute to competitive advantage and operational efficiency.

>> CITM熱門題庫 <<

全面的CITM熱門題庫，最新的考試資料幫助妳壹次性通過CITM考試

如果你有夢想就去捍衛它。高爾基曾說過，信仰是一個偉大的情感，是一種創造的力量。我的夢想是成為一個最頂級的IT專家，如果想就這樣努力達到我夢想的彼岸，我想那對我來說是遙遙無期的努力，成功可以走捷徑，只要你選擇得當，我利用了KaoGuTi EXIN的CITM考試培訓資料，才順利通過 EXIN的CITM考試認證，KaoGuTi EXIN的CITM考試培訓資料是性價非常高的培訓資料，如果你和我一樣，也有一個IT夢，那就來找KaoGuTi EXIN的CITM考試培訓資料，它會幫助你實現你的夢想。

最新的 EPI IT Management CITM 免費考試真題 (Q23-Q28):

問題 #23

The project brief/project charter is created. Which of the following is not part of it?

- A. Quality expectations
- B. High-level risk
- C. Detailed planning
- D. Summary budget

答案: C

解題說明:

The project charter (or project brief) is a high-level document created during the initiation phase of a project, as defined by PMBOK (Project Management Body of Knowledge). It outlines the project's purpose, objectives, scope, and key elements but does not include detailed planning (A), which occurs during the planning phase after the charter is approved. The charter typically includes:

- * High-level risks (B): Identifies major risks to provide early awareness.
- * Summary budget (C): Provides an initial cost estimate for approval.
- * Quality expectations (D): Defines high-level quality requirements or standards.

Detailed planning, such as creating a detailed Work Breakdown Structure (WBS) or schedule, is part of the project management plan developed later, not the charter.

Reference: EPI CITM study guide, under Project Management, likely references PMBOK's project initiation processes, detailing the components of a project charter. Refer to sections on project initiation or project charter development.

問題 #24

Whilst creating the budget for the project, stakeholders demand that the project manager submits a budget proposal as accurate as possible, supported by a Work/Product Breakdown Structure (WBS/PBS). What is the preferred budget estimation?

- A. Analogous estimate
- B. Rough Order of Magnitude (ROM)
- C. Budget estimate
- D. Bottom-up estimate

答案: D

解題說明:

For a budget proposal that must be as accurate as possible and supported by a Work Breakdown Structure (WBS) or Product Breakdown Structure (PBS), the bottom-up estimate (A) is preferred. This method involves estimating costs for each task or deliverable in the WBS/PBS, then aggregating them to calculate the total budget. According to PMBOK, bottom-up estimation leverages detailed data, ensuring high accuracy, especially when a WBS is available.

- * Rough Order of Magnitude (ROM) (B): A high-level estimate with low accuracy ($\pm 50\%$), used early in projects, not suitable for detailed budgeting.
- * Analogous estimate (C): Relies on historical data from similar projects, less accurate than bottom-up when detailed WBS data exists.
- * Budget estimate (D): A general term, not a specific technique, and less precise than bottom-up.

Reference: EPI CITM study guide, under Project Management, likely references PMBOK's cost estimation techniques, emphasizing bottom-up for accurate budgeting. Refer to sections on project cost management or budgeting.

問題 #25

What is the Critical Success Factor (CSF) in IT services review?

- A. Suitable location for the IT service review meeting to take place
- B. Explain shortcomings and bottlenecks during IT services review meeting with the customer
- C. Inform customers on improvements made
- D. Evaluate deliverables before meeting the customer for an IT service review

答案: D

解題說明:

A Critical Success Factor (CSF) in IT services review, as per ITIL's service management framework, is to evaluate deliverables before meeting the customer for an IT service review (A). This ensures that the IT service provider has thoroughly assessed service performance, identified issues, and prepared actionable insights or recommendations to discuss with the customer. Pre-evaluating deliverables enables a productive review meeting, ensuring alignment with customer expectations and service level agreements (SLAs).

* Suitable location (B): Logistical factors like location are not critical to the success of the review process.

* Explain shortcomings and bottlenecks (C): While transparency is important, focusing only on issues without prior evaluation may undermine the review's effectiveness.

* Inform customers on improvements (D): Informing about improvements is part of the review but not the CSF; evaluation of deliverables is the foundation for meaningful discussions.

Reference: EPI CITM study guide, under Service Management, likely references ITIL's service review processes, emphasizing preparation and evaluation. Check sections on service level management or service review.

問題 #26

During financial year closing, a processing error in a critical financial system occurs. Senior management demands a change to be implemented in order to not further delay the business processes. Which sort of change is applied?

- A. Standard
- B. Normal
- C. Exceptional
- **D. Emergency**

答案: D

解題說明:

In ITIL (Information Technology Infrastructure Library), an emergency change is implemented to address urgent issues that significantly impact business operations, such as a processing error during financial year closing. Emergency changes are fast-tracked to restore service or prevent further disruption, bypassing some standard change management processes while still requiring approval.

Normal changes (A) follow the full change management process, standard changes (B) are pre-approved and routine, and exceptional (C) is not a standard ITIL term. Emergency change (D) fits the scenario of urgent action to avoid business delays.

Reference: EPI CITM study guide, under Service Management, likely references ITIL's change management processes, specifically emergency changes. Refer to the section on ITIL change management or service operation.

問題 #27

From the list below, which activity is not considered to be an activity in the software development phase?

- A. Testing
- **B. Implementation**
- C. Code writing
- D. Documenting

答案: B

解題說明:

In the Software Development Life Cycle (SDLC), the development phase typically includes code writing (A), testing (B), and documenting (C) to build and verify the software. Implementation (D) is part of the deployment phase, where the software is installed and made operational in the production environment, not part of development.

Reference: EPI CITM study guide, under Application Management, likely covers SDLC phases, distinguishing development from implementation. Refer to sections on software development or application lifecycle management.

問題 #28

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