

# Pass Guaranteed 2026 SAP C\_BCSCX\_2502 Marvelous Practical Information



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## SAP C\_BCSCX\_2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant’s understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant’s ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Articulating Value and Business Outcomes: This subtopic evaluates the Consultant’s skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li> </ul>

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## 100% Pass Quiz Newest SAP - C\_BCSCX\_2502 - Practical SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Information

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## SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q19-Q24):

### NEW QUESTION # 19

Which of the following are associated with SAP Sales Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Service orders
- B. Coupon campaigns
- C. Opportunities
- D. Pricing conditions

Answer: A,D

### NEW QUESTION # 20

What are some of the actions you can perform using SAP Emarsys?

Note: There are 2 correct answers to this question.

- A. Route sales orders
- B. Generate product recommendations
- C. Deliver personalized content
- D. Create quotation versions

Answer: B,C

### NEW QUESTION # 21

Which SAP Customer Experience solution helps accelerate sales cycles and boost conversion rates by leveraging a powerful deal prediction engine?

- A. SAP Customer Data Cloud
- B. SAP Customer Data Platform
- C. SAP Sales Cloud Version 2
- D. SAP Emarsys

Answer: C

### NEW QUESTION # 22

How does SAP Customer Experience support end-to-end processes?

Note: There are 3 correct answers to this question.

- A. It enables organizations to deliver personalized customer engagement data.
- B. It provides permanent transparent and personalized data related to maintenance plans.
- C. It enables processing of accounting data.
- D. It provides seamless connectivity to teams with the correct information at the right time.
- E. It provides permanent awareness of customer expectations.

Answer: A,D,E

### NEW QUESTION # 23

Which of the following KPIs are success metrics for the Chief Revenue Officer (CRO) persona?

Note: There are 3 correct answers to this question.

- A. Optimize buying lifecycle
- B. Improved customer satisfaction and retention
- C. Lower customer acquisition costs

