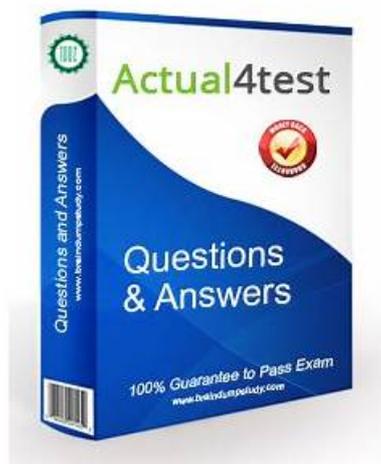


# AP-219 Practice Braindumps - AP-219 Quiz



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## Salesforce Order Management Administrator Accredited Professional Sample Questions (Q35-Q40):

### NEW QUESTION # 35

How can an administrator quickly examine the relationships between several objects?

- A. Download it from the Partner Community
- B. Generate an Entity Relationship Diagram by going to Data in Setup
- C. File a support case asking for a data relationship diagram
- **D. Goto SchemaBuilder and check the boxes next to the objectnames**

**Answer: D**

Explanation:

The best way for an administrator to quickly examine the relationships between several objects is to go to Schema Builder and check the boxes next to the object names. Schema Builder is a tool that allows administrators to view and modify the data model of their org in a graphical interface. Schema Builder shows the objects and fields in the org, as well as the relationships between them. The administrator can use Schema Builder to select the objects that they want to examine, and see how they are connected to each other. Verified Reference:[https://help.salesforce.com/s/articleView?id=sf.schema\\_builder.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder.htm&type=5)

### NEW QUESTION # 36

What are two reasons an admin should choose an Event over a Trigger when it comes to building out a solution?

- **A. Events are asynchronous**
- B. Events cannot be subscribed to in a batch for bulk operations
- **C. Events do not participate in a transaction scope**
- D. Event order is not guaranteed within a topic

**Answer: A,C**

Explanation:

Two reasons an admin should choose an Event over a Trigger when it comes to building out a solution are:

Events are asynchronous. This means that events are processed in the background, without blocking the main execution thread. This can improve the performance and user experience of the solution, as well as avoid governor limits and timeouts.

Events do not participate in a transaction scope. This means that events are independent of the transaction that publishes them, and they do not affect the rollback or commit behavior of the transaction. This can avoid unwanted side effects and errors in the solution, as well as decouple the logic from the data.

Verified Reference: [https://developer.salesforce.com/docs/atlas.en-us.platform\\_events.meta/platform\\_events/platform\\_events\\_intro.htm](https://developer.salesforce.com/docs/atlas.en-us.platform_events.meta/platform_events/platform_events_intro.htm) [https://developer.salesforce.com/docs/atlas.en-us.platform\\_events.meta/platform\\_events/platform\\_events\\_considerations.htm](https://developer.salesforce.com/docs/atlas.en-us.platform_events.meta/platform_events/platform_events_considerations.htm)

### NEW QUESTION # 37

For what use case would an administrator enable Person Accounts during Order Management setup?

- A. Person Accounts are always enabled for Order Management
- B. Connecting Order Management to B2B Commerce
- **C. Connecting Order Management to B2C Commerce**
- D. Connecting to an external ERP system

**Answer: C**

Explanation:

An administrator would enable Person Accounts during Order Management setup for the use case of connecting Order Management to B2C Commerce. B2C Commerce is a cloud-based platform that enables businesses to create and manage online storefronts for consumers. B2C Commerce uses Person Accounts to represent individual shoppers who place orders on the storefronts. Person Accounts are a type of account that combines account and contact information into a single record. To connect Order Management to B2C Commerce, an administrator needs to enable Person Accounts in Order Management and install the B2C Commerce Integration package from AppExchange. Reference: B2C Commerce Integration, [Person Accounts]

### NEW QUESTION # 38

An administrator is attempting to automatically create process exceptions for the Fulfillment Order object. When does the Create

Process Exception flow get triggered?

- A. A Fulfillment Order or Order Summary object are modified and any modification meets the error criteria
- **B. A Process Exception Event is fired**
- C. On a daily basis using Schedule Jobs in Setup

**Answer: B**

#### **NEW QUESTION # 39**

A customer orders a product through B2C Commerce but changes the quantity ordered after the Order Summary record is created in Order Management. Later, the customer returns one of the products. Which objects will be created in Order Management?

- A. The Order Summary object and Change Order object
- **B. A Return Order object and Change Order object**
- C. A Change Order object and Cancel Order Object
- D. A Cancel Order object and Return Order object

**Answer: B**

Explanation:

The objects that will be created in Order Management when a customer orders a product through B2C Commerce but changes the quantity ordered after the Order Summary record is created in Order Management, and then returns one of the products are:

A Return Order object. A Return Order is a record that represents a return request for an order or part of an order. A Return Order has a lookup relationship to both Order Summary and Change Order objects, and it contains information such as the return reason, status, date, etc.

A Change Order object. A Change Order is a record that represents a change request for an order or part of an order. A Change Order has a lookup relationship to the Order Summary object, and it contains information such as the change type, status, date, etc.

Verified Reference: [https://help.salesforce.com/s/articleView?id=sf.order\\_management\\_return\\_order.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.order_management_return_order.htm&type=5)

[https://help.salesforce.com/s/articleView?id=sf.order\\_management\\_change\\_order.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.order_management_change_order.htm&type=5)

#### **NEW QUESTION # 40**

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