完整包括的AP-209熱門證照|第一次嘗試輕鬆學習並通過考試和一流的AP-209：Advanced Field Service Accredited Professional
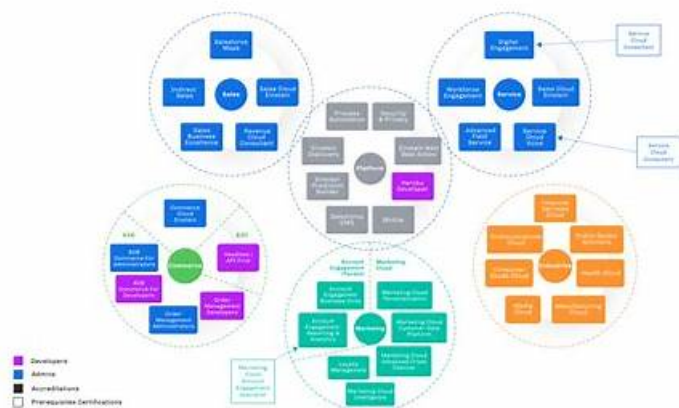

P.S. NewDumps在Google Drive上分享了免費的、最新的AP-209考試題庫：https://drive.google.com/open?id=1lpS_Y1Ng1YULe2vdnkes9hvcVu9hZwV7

在這個網路盛行的時代，有很多的方式方法以備你的Salesforce的AP-209認證考試，NewDumps提供了最可靠的培訓的試題及答案，以備你順利通過Salesforce的AP-209認證考試，我們NewDumps的Salesforce的AP-209考試認證有很多種，我們將滿足你所有有關IT認證。

Salesforce AP-209 考試大綱：

主題	簡介
主題 1	• Resource Management: This domain focuses on managing resource availability, Service Territory Management capabilities, handling different resource types, and implementing optimal scheduling strategies for field service personnel.
主題 2	• Optimization: This domain covers using service objectives for automated scheduling, global optimization engine capabilities, troubleshooting optimization issues, and strategies to improve scheduling quality and efficiency.
主題 3	• Implementation Strategies and Design: This domain covers the full consulting project lifecycle from planning and requirements gathering through deployment, and determining appropriate deployment strategies and licensing needs for Field Service implementations.

>> AP-209熱門證照 <<

AP-209學習資料，AP-209測試題庫

NewDumps題供了不同培訓工具和資源來準備Salesforce的AP-209考試，編制指南包括課程，實踐的檢驗，測試引擎和部分免費PDF下載，我們的考題及答案反應的問題問Salesforce的AP-209考試。

最新的 Accredited Professional AP-209 免費考試真題 (Q42-Q47):

問題 #42
What are the two related lists a consultant will need to pay attention to when viewing Assets that may have been replaced and/or upgraded by new Assets out in the field?

- A. Related Assets related list as it shows Assets that replaced the current Asset
- B. Primary Assets related list as it shows Assets that the current Asset replaced
- C. Related Assets related list as it shows Assets that the current Asset replaced
- D. Primary Assets related list as it shows Assets that replaced the current Asset

答案：**A,C**

解題說明：

Asset replacement and history in Salesforce are tracked using the Asset Relationship object.

* Options A and B are correct. The Asset Relationship object links two assets together (e.g., Old Asset -
> New Asset) with a relationship type like "Replacement" or "Upgrade." On the Asset page layout, this related list (often labeled "Asset Relationships" or "Related Assets") allows you to see the history in both directions:

* Forward: See the new asset that replaced this asset (Option A).

* Backward: See the old asset that this asset replaced (Option B).

* Options C and D are incorrect. "Primary Assets" is typically a concept associated with Service Contracts (covering the main asset) or Entitlements, not the history of physical swaps/upgrades between asset records.

(Note: The provided PDF source likely contains an error marking D as correct. "Primary Assets" is not the standard location for replacement history.)

問題 #43

Green Energy Solutions provide two types of services: 'New Installs' (high revenue, high priority with a 3 day SLA) and 'Inspections' (proactive, low priority activities due 3 months out). The company incurs a penalty for missing due dates which the service manager would like to avoid. However, not at the expense of a new install.
What should the consultant's recommendation be in such a case?

- A. Set up an automation that sets the priority value to '1' for all inspections that are due tomorrow, and set the priority of the New install jobs to '1' as well
- B. Add the 'ASAP' Service Objective to the Scheduling Policy, with a 'Relevance Group' that only considers new installs. Set the weight of that Service Objective to be higher than the 'Priority' Service Objective
- C. Use a 'Dynamic Priority' formula field that increases the value of the priority each day, up to a value of '2' (using the 1-100 scale) and set the priority of the new install jobs to '1'
- D. For inspections with a due date taking place in the next 7 days, set the 'Schedule Over Lower Priority' Boolean to 'True'

答案：**A**

解題說明：

The goal is to prevent low-priority "Inspections" from being ignored indefinitely until they miss their deadline, without permanently ranking them above high-value "New Installs."

* Option B is correct (based on the scenario's specific constraints). By using automation to elevate the Inspection's priority to '1' (High) only when it is due "tomorrow," the system treats it as urgent only when necessary to avoid the penalty. Since "New Installs" are also Priority '1', the two will compete on equal footing on that final day, ensuring the Inspection has a fighting chance to be scheduled alongside high- value work.

* Option C (Dynamic Priority) is a standard solution for "aging" work. However, the option states it caps the value at '2'. In standard SFS priority (where 1 is highest), a '2' will never beat a '1'. Therefore, the inspection would still likely be bumped by a New Install (Priority 1) even on its due date, leading to a penalty.

* Option D ("Schedule Over Lower Priority") is used for emergency reshuffling, but does not inherently solve the prioritization logic between these two specific task types.

問題 #44

Which consideration should a consultant take when advising a customer on their Field Service Mobile App strategy, in a case where the Service Resources are named contractors who provide their own mobile devices?

- A. Contractor licenses do not include access to the Field Service Mobile App
- B. Set all records to private to ensure customer data confidentiality
- C. Since all Service Resources are named contractors, 'Collect Service Resource Geolocation History' should be disabled
- D. Field Service Mobile App is optimized for a handful of Android and iOS devices. Refer to 'Salesforce Help and Training' for the latest update

答案：**D**

解題說明：
When dealing with a Bring Your Own Device (BYOD) strategy (common with contractors), device compatibility is the biggest technical hurdle.
* Option B is correct.Salesforce explicitly publishes a list ofsupported devices and operating systems (iOS and Android versions)6.
Since the company does not own the phones, they cannot guarantee every contractor has a compatible device. The consultant must warn the client to check these specs against their contractors' hardware.
* Option Ais a policy decision, not a technical constraint. Youcantrack contractor location if they agree to it.
* Option Cis false; Contractor licenses (Community Plus)doinclude access to the Field Service Mobile App.

問題 #45
Universal Containers sells capital equipment that includes a 90-day warranty for repairs. They also offer a
'Preventative Maintenance Service Contract' for the purchase.
What data model and solution approach should a Field Service consultant recommend?

- A. Use 'Opportunity Products' that will create 'Assets' when the 'Opportunity' is 'Won' with automation.
That automation can also create a 'Warranty' record for the 90 day period. If a 'Preventative Maintenance Service Contract' is purchased, have an automation to create a 'Service Contract' record,
'Maintenance Plan' record, and 'Maintenance Asset' records
- B. Establish a new customer on-boarding administration role and have that Service Resource manually create the 'Asset' records and create custom checkbox fields to determine if the 'Asset' is under
'Warranty' and signed up for the 'Preventative Maintenance Service Contract'
- C. Set the 'Warranty' and 'Maintenance Plan' as related lists on the 'Account' Record. Create an Automation that will trigger the creation of 'Preventive Maintenance Service Appointments' based on the related 'Maintenance Plan' if a 'Warranty' record is added as well
- D. Create a custom object called 'Capital Equipment' and create these records from 'Opportunity Products' when an 'Opportunity' is 'Won'. That record will have a formula checkbox field if it is under 'Warranty'.
Create a 'Maintenance Plan' record if the customer signs up for a 'Preventative Maintenance Service Contract'

答案：A

解題說明：
This option follows the standard Salesforce Field Service data model and best practices for the "Lead-to-Cash- to-Service" lifecycle.
* Option C is correct.
* Assets:Standard automation (or CPQ) converts Opportunity Line Items intoAssetrecords.
* Warranties:StandardAsset WarrantyorEntitlementrecords track the 90-day coverage.
* Maintenance:If a recurring service contract is sold, the correct objects areService Contract(the agreement) andMaintenance Plan(the schedule/generation engine). The specific assets covered are linked viaMaintenance Assets.
* Option Ais manual and error-prone.
* Option Brecommends a custom object ("Capital Equipment") when the standardAssetobject exists specifically for this purpose.
* Option Dputs lists on the Account, losing the granularity ofwhich specific assetis covered.

問題 #46
A division of Green Energy Solutions has different work hours for each day, and the daily hours are inconsistent from one week to another (example: this Monday 9 am-4 pm, this Tuesday 8 am-6 pm, next Monday 8 am-3 pm, next Tuesday 9 am-2 pm). This creates a lot of overhead.
What can an administrator configure to add efficiencies into their scheduling process and mitigate administrative overhead?

- A. Create Operating Hours with no availability, and use Shifts to define the daily changing availability
- B. Create a Service Territory with Operating Hours that encompasses all the hours, then create jobs for the specific hours needed to be covered
- C. Create Operating Hours for all combinations and build a workflow to change the Service Territory Operating Hours every week
- D. Create Operating Hours that encompasses all the hours, then create non availabilities for the hours that are off on a given day

答案：A

解題說明：

This addresses the "Shift vs. Operating Hours" architecture.

* Option B is correct.When a schedule hasno consistent weekly pattern, using standard Operating Hours (which repeat Mon-Sun indefinitely) is inefficient. The best practice is to assign the Service Territory Member (the resource) a "Shell" Operating Hours record that haszero time slots(No Availability).

* You then useShiftsto define the specific working times for specific dates (e.g., "Nov 1st: 9am-2pm").

* Because the base Operating Hours are empty, the Scheduling Engine looksonlyat the Shifts to determine availability. This avoids the conflict of having to "subtract" time from a standard day or constantly update the base record.

問題 #47

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NewDumps已經獲得了很多認證行業的聲響，因為我們有很多的Salesforce的AP-209考古題，AP-209學習指南，AP-209考古題，AP-209考題答案，目前在網站上作為最專業的IT認證測試供應商，我們提供完善的售後服務，我們給所有的客戶買的跟蹤服務，在你購買的一年，享受免費的升級試題服務，如果在這期間，認證測試中心Salesforce的AP-209試題顯示修改或者別的，我們會提供免費為客戶保護，顯示Salesforce的AP-209考試認證是由我們NewDumps的IT產品專家精心打造，有了NewDumps的Salesforce的AP-209考試資料，相信你的明天會更好。

AP-209學習資料：https://www.newdumpspdf.com/AP-209-exam-new-dumps.html

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