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Salesforce Certified Platform Integration Architect Sample Questions (Q11-Q16):

NEW QUESTION # 11

Northern Trail Outfitters (NTO) has recently changed its Corporate Security Guidelines. The guidelines require that all cloud applications pass through a secure firewall before accessing on-premise resources. NTO is evaluating middleware solutions to integrate cloud applications with on-premise resources and services. Which consideration should an integration architect evaluate before choosing a middleware solution?

- **A. An API Gateway component is deployable behind a Demilitarized Zone (DMZ) or perimeter network.**
- B. The middleware solution enforces the OAuth security protocol.
- C. The middleware solution is able to interface directly with databases via an Open Database Connectivity (ODBC) connection string.

Answer: A

Explanation:

In modern enterprise architecture, securing the boundary between cloud environments like Salesforce and on-premise data centers is a critical responsibility of the Integration Architect. When Corporate Security Guidelines mandate that all traffic must pass through a secure firewall, the architecture must support a Demilitarized Zone (DMZ) or "Perimeter Network" strategy.

An API Gateway or a specialized middleware connector acts as the "front door" for these on-premise resources. The architect must evaluate whether the chosen middleware solution supports a distributed deployment model where the gateway component can reside within the DMZ. This setup allows the organization to terminate external (cloud) connections in a hardened environment before the traffic is inspected and proxied to the internal, trusted network.

While supporting OAuth (Option C) is essential for modern authentication, it does not satisfy the specific network-level firewall requirement described. Similarly, ODBC connections (Option B) are low-level database protocols that usually operate deep within the internal network and would typically be considered a security risk if exposed directly to a firewall.

By ensuring the middleware has an architecturally compatible gateway for the DMZ, the architect provides a solution that allows for deep packet inspection, IP whitelisting, and rate limiting at the edge of the corporate network. This approach aligns with the "Defense in Depth" principle, ensuring that Salesforce can securely communicate with legacy systems (like SAP or internal databases) without exposing those systems directly to the public internet, thereby satisfying the new Corporate Security Guidelines.

NEW QUESTION # 12

Northern Trail Outfitters is creating a distributable Salesforce package. The package needs to call into a Custom Apex REST endpoint in the central org. The security team wants to ensure a specific integration account is used in the central org that they will authorize after installation. Which item should an architect recommend?

- A. Contact Salesforce Support and create a case to temporarily enable API access for managed packages.
- **B. Create a connected app in the central org and add the callback URL for each org in the package it is installed in to redirect after a successful authentication.**
- C. Use an encrypted field to store the password that the security team enters.

Answer: B

Explanation:

For a distributable package to securely access a central "Hub" org, the architecture must support the OAuth 2.0 Web Server Flow. This flow is designed for applications (like the package installed in a "Spoke" org) that can securely store a Client Secret and need to act on behalf of a specific user.

The Connected App in the central org acts as the "Identity and Access" gatekeeper. A critical component of the Connected App configuration is the Callback URL (Redirect URI). When a user in the "Subscriber" org clicks "Authorize," Salesforce redirects them to the central org to log in. After successful authentication, the central org needs to know where to send the "Authorization Code" back to.

In a multi-org packaging scenario, each subscriber org will have a unique instance URL (e.g., na15.salesforce.com). The architect must ensure that the Connected App's callback URLs are correctly configured to handle these redirects.

Option C (Encrypted Passwords) is a major security risk and is considered an "anti-pattern" in modern integration. Option A is

unnecessary, as API access is a standard feature. By using the Connected App with correct Callback URLs, the architect allows the security team in the central org to oversee exactly which "Spoke" orgs have authorized access. They can use the "Connected Apps OAuth Usage" page to monitor, rotate secrets, or revoke access for individual orgs, providing the granular security control required for an enterprise-grade distributed Salesforce architecture.

NEW QUESTION # 13

Service agents at Northern Trail Outfitters use Salesforce to manage cases and B2C Commerce for ordering. Which integration solution should an architect recommend in order for the service agents to see order history from a business-to-consumer (B2C) Commerce system?

- A. MuleSoft Anypoint Platform
- **B. Salesforce B2C Commerce to Service Cloud Connector**
- C. REST API offered by Commerce Platform

Answer: B

Explanation:

For organizations using both Salesforce Service Cloud and B2C Commerce (formerly Demandware), Salesforce provides a specialized, pre-built integration known as the Salesforce B2C Commerce to Service Cloud Connector. This connector is part of the Salesforce B2C Solution Architecture and is the recommended choice because it offers "out-of-the-box" cross-cloud functionality.

The connector enables several critical business processes for service agents:

Unified Customer Profile: Synchronizes customer data between the two platforms, ensuring agents have the most current contact information.

Order History Visibility: Allows agents to view real-time order data and status from the Commerce system directly within the Service Console.

Service Actions: Enables agents to perform commerce-related tasks, such as "Order on Behalf Of," without leaving the Salesforce interface.

While an architect could build a custom integration using the Commerce REST API (Option A) or MuleSoft (Option C), these approaches require significant development, testing, and long-term maintenance effort. The B2C Connector reduces time-to-market and leverages Salesforce's own engineering to handle complex synchronization logic and API versioning. Recommending the standard connector aligns with the architectural principle of "clicks before code" and ensures that the integration remains supported by Salesforce as both platforms evolve.

NEW QUESTION # 14

A subscription-based media company's system landscape forces many subscribers to maintain multiple accounts and to log in more than once. An Identity and Access Management (IAM) system, which supports SAML and OpenID, was recently implemented to improve the subscriber experience through self-registration and single sign-on (SSO). The IAM system must integrate with Salesforce to give new self-service customers instant access to Salesforce Community Cloud.

- A. OpenID Connect Authentication Provider and Just-in-Time (JIT) provisioning
- **B. OpenID Connect Authentication Provider and Registration Handler**
- C. SAML SSO and Registration Handler

Answer: B

Explanation:

To provide "instant access" and a seamless experience for Community (Experience Cloud) users, the architect must choose an authentication and provisioning strategy that handles user creation on-the-fly. While both SAML and OpenID Connect (OIDC) are viable for SSO, OpenID Connect is the modern standard for consumer-facing "Social" or external identity integrations because it is built on OAuth 2.0.

The critical component for "self-service" is the Registration Handler. When an OpenID Connect Authentication Provider is configured in Salesforce, you must associate it with an Apex class that implements the `Auth.RegistrationHandler` interface. This handler is executed during the SSO flow if the user does not already exist. It provides the architect with full programmatic control to: Match the incoming identity to an existing Contact or Account.

Create a new Contact record if one doesn't exist.

Provision a new User record with the correct Profile, Permission Sets, and Locale settings.

Link the User to the correct Account hierarchy, which is vital for Community security models.

Option A suggests Just-in-Time (JIT) provisioning, which is a declarative way to create users. However, JIT is often too rigid for

Experience Cloud requirements, as it has limited ability to perform complex data lookups or handle the specific linking of Contacts to Accounts required for external users. Option C is technically mismatched in common Salesforce terminology; while SAML uses JIT, the Registration Handler is the native, specific mechanism designed to work with Authentication Providers (like OIDC). By using B, the company ensures that a subscriber logging in for the first time via the IAM system is instantly and accurately provisioned in Salesforce, eliminating the need for multiple accounts.

NEW QUESTION # 15

Northern Trail Outfitters (NTO) is planning to create a native employee-facing mobile app with the look and feel of Salesforce Lightning Experience. The mobile app needs to integrate with NTO's Salesforce org. Which Salesforce API should be used to implement this integration?

- A. User Interface API
- B. REST API
- C. Connect REST API

Answer: A

Explanation:

When building custom mobile or web applications that aim to replicate the look and feel of Salesforce Lightning Experience, the User Interface (UI) API is the architecturally recommended choice.

The UI API is specifically designed to provide the metadata and data needed to build high-fidelity user interfaces. Unlike the standard REST API (Option B), which returns raw record data, the UI API returns both data and metadata in a single response. This includes information about page layouts, field-level security, picklist values, and localized labels. By using the UI API, the mobile app can dynamically render fields according to the user's permissions and the organization's layout configurations, ensuring that the custom app stays in sync with changes made in Salesforce Setup without requiring code updates in the mobile app. Connect REST API (Option A) is primarily used for Chatter, Communities (Experience Cloud), and CMS content, and while it is useful for those specific social features, it does not provide the layout and record-level metadata required for a full CRM interface. The UI API is the same underlying technology that powers the Salesforce mobile app and Lightning Experience itself. Therefore, utilizing this API allows NTO's developers to build a native app that perfectly mimics the Lightning Experience while reducing the amount of custom logic needed to handle complex Salesforce UI requirements.

NEW QUESTION # 16

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