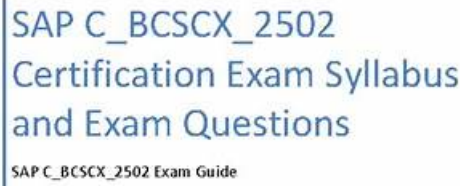


# C-BCSCX-2502 training exam pdf & C-BCSCX-2502 real valid dumps



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The SAP C\_BCSCX\_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

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## SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Integration Across CX Solutions:</b> This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li> </ul>
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>> C-BCSCX-2502 New Study Plan <<

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### SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q21-Q26):

#### NEW QUESTION # 21

What are some of the aspects that help differentiate SAP Customer Experience solutions in the market?

Note: There are 3 correct answers to this question.

- A. Including integration capabilities
- B. Offering scalability and flexibility
- C. Providing expertise in purchase processes
- D. Providing industry expertise

**Answer: A,B,D**

#### NEW QUESTION # 22

Which application would you recommend to manage the customer consent and preference lifecycle?

- A. SAP Customer Data
- B. SAP Commerce Cloud
- C. SAP Sales Cloud Version 2
- D. SAP Emarsys

**Answer: A**

#### NEW QUESTION # 23

How does SAP Customer Experience support end-to-end processes?

Note: There are 3 correct answers to this question.

- A. It provides permanent awareness of customer expectations.
- B. It enables organizations to deliver personalized customer engagement data.
- C. It provides permanent transparent and personalized data related to maintenance plants.
- D. It provides seamless connectivity to teams with the correct information at the right time.
- E. It enables processing of accounting data.

**Answer: A,B,D**

#### NEW QUESTION # 24

What are some of the features of SAP Commerce Cloud?

Note: There are 3 correct answers to this question.

- A. Delivery of an e-commerce platform
- B. Customer credit scoring
- C. Checkout and payment modules
- D. Support end-to-end e-commerce processes
- E. Management of opportunities

Answer: A,C,D

#### NEW QUESTION # 25

Which of the following is a feature of SAP Customer Data Platform?

- A. AI customer overview
- B. Product Workbench
- C. Unique customer database
- D. Payload customer error messages

Answer: C

#### NEW QUESTION # 26

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