

# Quiz 2026 Professional Salesforce AP-222: Test Certification Public Sector Solutions Accredited Professional Cost



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It can be difficult to prepare for the Salesforce AP-222 exam successfully, but with actual and updated Public Sector Solutions Accredited Professional (AP-222) exam questions, it can be much simpler. The difference between successful and failed AP-222 Certification Exam attempts can be determined by studying with real AP-222 exam questions.

## Salesforce Public Sector Solutions Accredited Professional Sample Questions (Q37-Q42):

### NEW QUESTION # 37

A Technical Consultant at the Department of Disaster Assistance is designing a solution for the eSignature related use cases. As part of the research, the architect discovered that Public Sector Solutions provide DocuSign integration without custom coding. Which of the three functionalities is readily available with this functionality?

- A. Ability/Request to update the contents of the documents before signing by the reviewer

- B. Send a contract document for review and signatures.
- C. Approval process to invalidate a contract document that is pending signatures if a new contract document supersedes it.
- D. Track the signed contract document and update the contract record status.
- E. Automatically invalidate a contract document that is pending signatures if a new contract document supersedes it.

**Answer: B,D,E**

Explanation:

Sending a contract document for review and signatures, tracking the signed contract document and updating the contract record status, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it are three functionalities that are readily available with DocuSign integration. DocuSign is an eSignature solution that can be integrated with Public Sector Solutions without custom coding. It can help public sector agencies to send, sign, and manage contracts and agreements electronically. DocuSign integration can provide features such as sending a contract document for review and signatures to multiple recipients, tracking the signed contract document and updating the contract record status in Salesforce, and automatically invalidating a contract document that is pending signatures if a new contract document supersedes it using DocuSign PowerForms.

Reference: [https://help.salesforce.com/s/articleView?id=psc\\_admin\\_setup\\_docusign.htm&type=5&language=en\\_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_docusign.htm&type=5&language=en_US)

#### NEW QUESTION # 38

The City of Snaxboro has several License and Permit forms that are long and complex. Applicants often fill out these forms incorrectly and forget to submit key pieces of information, resulting in requests for more information on their applications. The city wants to use Public Sector Solutions and digitize these forms to increase the accuracy of information submitted by applicants and reduce processing times.

What three recommendations should a Technical Consultant provide to the city to achieve this?

- A. (Analyze all the application forms and create simple, reusable OmniScripts for processes that are repeatable.
- B. Review the application forms and try to replicate them as much as possible in a single step using OmniScripts.
- C. Create a PDF form and integrate it with the Public Sector Solutions application intake form process
- D. Review the application forms and find logical points in the process that can be broken into shorter steps.
- E. Add spaces in the names of each of the elements. This ensures improvement to OmniScript's load time.

**Answer: A,B,D**

Explanation:

To help the City of Snaxboro enhance the accuracy of submissions and reduce processing times for complex license and permit forms, here are three recommendations using Salesforce Public Sector Solutions:

\* Review the application forms and find logical points in the process that can be broken into shorter steps (Option C). This approach helps simplify the application process by breaking lengthy forms into more manageable parts, reducing the cognitive load on applicants and decreasing the likelihood of errors. This is a best practice in user experience design, especially for complex form processes.

\* Review the application forms and try to replicate them as much as possible in a single step using OmniScripts (Option D). For parts of the form that are straightforward and do not necessarily benefit from being broken down, using OmniScripts to replicate the process in a single step can streamline data entry and make the process faster for users. This approach should be used judiciously to avoid overwhelming users and should be balanced with breaking down more complex sections.

\* Analyze all the application forms and create simple, reusable OmniScripts for processes that are repeatable (Option E). OmniScripts allow for creating dynamic, guided experiences that can simplify complex processes and ensure data is captured accurately. By creating reusable scripts for common processes across different forms, the city can maintain consistency and efficiency, reducing the administrative burden and improving the user experience.

Options A and B were not selected because:

\* Option A suggests adding spaces in element names to improve OmniScript's load time, which is not a recognized or effective practice for this purpose.

\* Option B proposes using a PDF form integrated with the application intake process, which would counteract efforts towards digital transformation by relying on a less interactive and less flexible format.

The chosen options (C, D, E) leverage Salesforce's capabilities to digitize and streamline complex forms effectively, thus enhancing the quality of submissions and operational efficiency. These practices are supported by Salesforce's guidelines for designing user-friendly digital forms and processes within its Public Sector Solutions framework.

#### NEW QUESTION # 39

Bobahaven wants to implement the Grants Management module of Public Sector Solutions. They would like to allow constituents to

apply online for grants and check the progress of grant applications. The Chief Marketing Officer and Head of Constituent Services have expressed their concerns about the security of the solution. They want to ensure they comply with privacy regulations around the storage and use of constituent's data, and they are wondering how to protect against bots potentially spamming the application forms.

What should the Technical Consultant suggest to Bobahaven to protect the application forms?

- A. Set the external organization-wide default sharing settings for grant applications objects to Private.
- B. Enable the Salesforce Spam Check for Experience Sites.
- C. Deploy grant application OmniScripts on Bobahaven's Experience Site pages set to 'Requires Login.'
- D. Implement spam checking for Bobahaven's Experience Site forms using CAPTCHA.
- E. Provide constituents with a search page on Bobahaven's website to look up application reference numbers and check the applications progress.

**Answer: A,D**

Explanation:

Implementing spam checking for Bobahaven's Experience Site forms using CAPTCHA can help prevent bots from submitting fake or malicious grant applications. CAPTCHA is a feature that requires users to prove that they are human by solving a simple challenge before submitting a form. Setting the external organization-wide default sharing settings for grant applications objects to Private can help protect the privacy of the constituents' data. This means that external users cannot see any grant applications by default, unless they are explicitly shared with them. Reference: <https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-digital-forms-with-omniscipt>

#### NEW QUESTION # 40

A customer has specific steps/tasks that need to be performed every time a new Business License Application comes in. The following actions must be completed:

- \*The applicant must upload an image of their driver's license
- \*The license reviewer must perform a background check within five business/working days
- \*The license reviewer must enter the background check results into an external system manually within two business days of completing the background check
- \*The license reviewer must provide a recommendation to the approver to approve/reject the application & submit it for review
- \*The license reviewer may add additional steps/tasks for a particular application as needed Which statement is true regarding Action Plan Templates relative to the business requirements above?

- A. Action plans cannot have tasks with due dates dependent upon prior tasks within the action plan
- B. A document checklist item for an action plan template cannot be created
- C. The reviewer users cannot create their own tasks within a predefined action plan template
- D. An action plan template can be created (or the business license application object, and a document checklist item for the Image upload can be created

**Answer: D**

Explanation:

An action plan template can be created for the business license application object, and a document checklist item for the Image upload can be created is a true statement regarding Action Plan Templates relative to the business requirements above. An action plan template is a predefined set of tasks and subtasks that can be applied to records such as cases or permits. An action plan template can be created for any custom or standard object that supports activities, such as the business license application object. A document checklist item is a type of task that can require users to upload documents or images as part of an action plan template. Reference: [https://help.salesforce.com/s/articleView?id=psc\\_admin\\_setup\\_action\\_plan\\_templates.htm&type=5&language=en\\_US](https://help.salesforce.com/s/articleView?id=psc_admin_setup_action_plan_templates.htm&type=5&language=en_US)

#### NEW QUESTION # 41

A government agency plans to implement Public Sector Solutions to manage their grant programs. The agency has decided to use its existing public-facing portal that resides outside the Salesforce platform. The agency needs to allow constituents to submit their grant applications from their existing portal and integrate submitted application data into the appropriate Public Sector Solutions objects in Salesforce.

What OmniStudio feature can be leveraged to meet this requirement?

- A. OmniOut

- B. FlexCards
- C. Integration Procedure
- D. DataRaptor

#### Answer: D

Explanation:

For integrating data from an external portal into Salesforce's Public Sector Solutions objects, the most effective OmniStudio feature is DataRaptor (Option C). DataRaptors are a tool within OmniStudio designed to streamline and simplify data integration, transformation, and loading processes between external systems and Salesforce. They provide a no-code solution that allows complex data manipulation and integration without the need for extensive programming, making them ideal for scenarios where external data from an agency's public-facing portal needs to be accurately and efficiently mapped to Salesforce objects. OmniOut (Option A) is not a recognized OmniStudio tool; FlexCards (Option B) are used for data visualization and user interaction rather than data integration; Integration Procedure (Option D) could theoretically be used for integrating data but is more complex and less specific to data integration tasks compared to DataRaptors.

#### NEW QUESTION # 42

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