

# Certification ITIL ITIL-4-Transition Test Questions & ITIL-4-Transition Guaranteed Success



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This confusion leads to choosing outdated material and ultimately failure in the test. The best way to avoid failure is using updated and real questions. Dumpleader has come up with real ITIL ITIL-4-Transition Questions for students so they can pass ITIL 4 Managing Professional Transition (ITIL-4-Transition) exam in a single try and get to their destination. Dumpleader has made this study material after consulting with the professionals and getting their positive feedback.

To prepare for the ITIL 4 Managing Professional Transition certification exam, IT professionals should review the ITIL 4 guidance and take a training course that covers the new framework. They should also take practice exams to assess their knowledge and identify areas where they need to improve. With the right preparation, IT professionals can successfully pass the ITIL 4 Managing Professional Transition exam and demonstrate their expertise in IT service management.

**>> Certification ITIL ITIL-4-Transition Test Questions <<**

## Latest Released ITIL Certification ITIL-4-Transition Test Questions: ITIL 4 Managing Professional Transition - ITIL-4-Transition Guaranteed Success

Facing the incoming ITIL ITIL-4-Transition Exam, you may feel stained and anxious, suspicious whether you could pass the exam smoothly and successfully. Actually, you must not impoverish your ambition. Our suggestions are never boggle at difficulties. It is your right time to make your mark.

### ITIL 4 Managing Professional Transition Sample Questions (Q23-Q28):

#### NEW QUESTION # 23

A customer is retiring a service and has terminated the contract for the service with the service provider. The service provider will continue to deliver other services to the customer. Which should the service provider include in the plans to off board the service?

- A. Ensuring that user access rights are revoked for all services

- B. Identifying and making request for outstanding payments for the service
- C. Providing information to users about how to contact the service desk
- D. Creating training schedules for users on how to use the service

**Answer: B**

#### NEW QUESTION # 24

An organization wants to become more efficient by reducing the amount of unnecessary work they do. Which approach would be MOST helpful?

- A. DevOps
- B. Safety culture
- C. Lean OK
- D. Site reliability engineering

**Answer: C**

Explanation:

Explanation

Lean OK is an approach that would be most helpful for an organization that wants to become more efficient by reducing the amount of unnecessary work they do. Lean OK is a combination of Lean and OKR (Objectives and Key Results), which are two complementary methodologies that aim to optimize value creation and eliminate waste. Lean is a philosophy and a set of principles and practices that focus on delivering value to customers and stakeholders, minimizing waste and inefficiencies, and continuously improving processes and products. OKR is a goal-setting and management framework that helps organizations align their objectives with their vision and strategy, communicate and track their progress, and measure their outcomes and impact.

By using Lean OK, an organization can define clear and ambitious objectives that are aligned with customer needs and organizational goals, and set measurable and achievable key results that indicate how well the objectives are met. Lean OK also helps the organization to identify and eliminate any activities or processes that do not contribute to value creation or goal achievement, and to prioritize and optimize the ones that do.

Lean OK enables the organization to become more efficient, effective, agile, and customer-centric. References:

<https://unichrone.com/blog/it-service-management/lean-itil/>

<https://www.atlassian.com/blog/technology/what-the-new-itil-4-means-for-you-and-your-team>

#### NEW QUESTION # 25

Which practice has a purpose that involves creating closer, more collaborative relationships?

- A. Service configuration management
- B. Release management
- C. Supplier management
- D. Information security management

**Answer: C**

Explanation:

Comprehensive Explanation:

The purpose of Supplier Management includes:

Ensuring that the organization's suppliers and their performance are adequately managed to support value creation through strong, collaborative relationships.

Thus, Option A is correct.

#### NEW QUESTION # 26

A good way to apply the ITIL guiding principle "keep it simple and practical" is to:

- A. Understand that fast does not mean incomplete
- B. Adopt a practice which is easy to follow
- C. Communicate so that the audience will hear
- D. Re-use nothing from the current state

## Answer: B

Explanation:

Comprehensive Explanation:

The guiding principle Keep it simple and practical advises:

- \* Use the minimum number of steps required.
- \* Eliminate unnecessary complexity.
- \* Choose simple, easy-to-follow solutions whenever possible.

Option C aligns directly with this: adopting a simple, easy-to-use practice reflects the core idea of keeping things simple and practical.

## NEW QUESTION # 27

In which TWO situations should be ITIL guiding principles be considered?

1. In every initiative
2. In all relationships with stakeholders
3. Only specific initiatives where the principle is relevant
4. Only specific stakeholder relationships where the principle is relevant

- A. 1 and 2
- B. 2 and 3
- C. 1 and 4
- D. 3 and 4

## Answer: A

## NEW QUESTION # 28

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