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Candidates all around the globe use their full potential only to get Oracle 1z0-1196-25 certification. Once the candidate is a Oracle certified, he gets multiple good career opportunities in the Oracle sector. To pass the 1z0-1196-25 Certification Exam a candidate needs to be updated and reliable Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional (1z0-1196-25) prep material. There is a ton of 1z0-1196-25 prep material available on the internet.

Oracle 1z0-1196-25 Exam Syllabus Topics:

Topic	Details
Topic 1	• Understanding Credit and Collections Capabilities: This section of the exam measures the skills of a Collections Officer and covers how the system uses automated processes to prompt debt recovery. It explains key concepts such as payment arrangements and pay plans, which help manage overdue balances.
Topic 2	• Maintaining Device Information: This section of the exam measures the skills of a Device Management Specialist and covers the structure and function of measuring components and their connection to devices. It includes configuring device and measuring component types and managing them through their lifecycle.
Topic 3	• Understanding Adjustment: This section of the exam measures the skills of a Billing Analyst and covers how different types of adjustments work, the control mechanisms they use, and how they impact account balances. It includes the different methods for initiating and applying adjustments within the system.
Topic 4	• Understanding Financial Transactions: This section of the exam measures the skills of a Billing Analyst and covers how customer balances are calculated and maintained through service agreements and financial transactions. It includes how different transactions are generated and verified to ensure financial accuracy.

Topic 5	• Starting and Stopping Service: This section of the exam measures the skills of a Customer Service Representative and covers the process of initiating and terminating service agreements. It explores how the system manages service transitions and supports customer service flows through guided interactions and system actions.
Topic 6	• Maintaining Asset Information: This section of the exam measures the skills of an Asset Administrator and covers the setup and tracking of assets, including asset types, components, and specifications. It ensures understanding of how assets are classified and managed within the system using appropriate configurations.
Topic 7	• Initiating and Managing Service Orders and Field Activities: This section of the exam measures the skills of a Field Operations Coordinator and covers the full process of handling orchestrated service orders and field activities, from creation to completion. It focuses on extending configurations to support various customer-related field operations.
Topic 8	• Creating and Managing Payments: This section of the exam measures the skills of a Payments Administrator and covers the processing of payments from start to finish. It includes understanding different payment components and configuring systems to accept and reconcile payments from various sources.
Topic 9	• Searching and Viewing Customer and Device Related Information: This section of the exam measures the skills of a Customer Service Representative and covers how to navigate the application screens, use advanced search features, and configure portals so users can access specific customer or device-related data efficiently.
Topic 10	• Describing the Customer to Meter Product: This section of the exam measures the skills of a Functional Consultant and covers the overall scope of the Customer to Meter product, including its core purpose and how it operates across different utility functions. It also evaluates understanding of how various components share transactional functions and how shared objects are managed across the system.
Topic 11	• Configuring Rates: This section of the exam measures the skills of a Rate Designer and covers the structure of rate schedules, including the setup of charges and configuration of rules that influence billing results. It ensures understanding of how each rate component impacts the final bill.
Topic 12	• Understanding Measurements and Performing Validation • Editing • Estimation (VEE) Processing: This section of the exam measures the skills of a Metering Analyst and covers the process of loading and processing measurement data, including how validations are applied and the role of VEE groups and rules in managing initial measurements and ensuring data integrity.
Topic 13	• Maintaining Customer Information: This section of the exam measures the skills of a Functional Consultant and covers how to manage customer records, particularly their demographic and geographic data. It also includes how service points are linked with devices, how installation details are tracked, how customers set notification preferences, and how service agreements and usage subscriptions are used in billing.

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Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional Sample Questions (Q43-Q48):

NEW QUESTION # 43
Why would an implementation use eligibility criteria in relation to usage calculations for calculating service quantities (often referred to as bill determinants) for billing calculations?

- A. To configure an optional usage calculation rule on a usage calculation group
- B. To determine whether a usage transaction gets generated for a usage subscription
- C. To configure an optional usage validation group on a usage subscription type
- D. To configure an optional usage calculation group on a usage subscription type
- E. To configure an optional usage calculation group on a usage subscription

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,eligibility criteriaare used in the context of usage calculations to control whether certain conditions are met before processing usage data for billing. The Oracle Utilities Customer to Meter Configuration Guide specifies that eligibility criteria are usedto determine whether a usage transaction gets generated for a usage subscription. A usage subscription links a service agreement to a usage calculation group, which calculates service quantities (bill determinants) for billing. Eligibility criteria ensure that a usage transaction is only created when specific conditions are satisfied, such as the presence of valid meter readings, active service agreements, or specific customer attributes.
For example, eligibility criteria might check whether a service point has an active meter installed or whether the billing period falls within the service agreement's active dates. If the criteria are not met, no usage transaction is generated, preventing incorrect or incomplete billing calculations.
The Oracle Utilities Customer to Meter Implementation Guide further explains that eligibility criteria provide a gatekeeping function, enhancing the accuracy of usage calculations by filtering out ineligible scenarios. This is particularly important in complex billing environments where usage data must be validated before processing.
The other options are incorrect for the following reasons:
Option B: To configure an optional usage validation group on a usage subscription typeis incorrect, as eligibility criteria are not used to configure validation groups; they control transaction generation.
Option C: To configure an optional usage calculation rule on a usage calculation groupis incorrect, as eligibility criteria are applied at the subscription level, not the calculation rule level.
Option D: To configure an optional usage calculation group on a usage subscription typeis incorrect, as usage calculation groups are mandatory for usage subscriptions, not optional.
Option E: To configure an optional usage calculation group on a usage subscriptionis incorrect for the same reason; usage calculation groups are required, and eligibility criteria focus on transaction generation.
Practical Example:A usage subscription for a residential electric service includes eligibility criteria requiring an active meter and a billing period within the service agreement's dates. If a customer's meter is temporarily disconnected, the eligibility criteria prevent a usage transaction from being generated, avoiding erroneous billing until the meter is reactivated.
The Oracle Utilities Customer to Meter User Guide underscores that eligibility criteria are a critical control mechanism, ensuring that only valid usage data is processed for billing, reducing disputes and operational errors.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Usage Subscription and Eligibility Criteria Oracle Utilities Customer to Meter Implementation Guide, Chapter: Usage Calculation Processing Oracle Utilities Customer to Meter User Guide, Section: Managing Usage Subscriptions

NEW QUESTION # 44
In Customer to Meter, which application component captures the source record that contains information on where an asset/device is installed?

- A. Meter Data Management
- B. Operational Device Management
- C. Digital Asset Management
- D. Customer Care and Billing
- E. Work and Asset Management

Answer: A

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, theMeter Data Management (MDM)application component is responsible for capturing and managing the source record that contains information about where an asset or device, such as a meter, is installed. The Oracle Utilities Customer to Meter Configuration Guide explains that MDM handles the lifecycle of metering devices, including their installation details, measurement data, and associations with service points. The source record for device installation is typically theservice point, which is maintained within MDM and links the device to a specific location (e.g., a premise).
MDM is designed to manage all aspects of meter-related data, including the physical or virtual installation of devices, their configurations, and the measurements they produce. When a device is installed, MDM records the service point where the device is located, along with details such as the installation date, device configuration, and measuring components. This ensures accurate tracking of devices for billing, maintenance, and operational purposes.
The other options are incorrect for the following reasons:
Option A: Operational Device Managementis not a distinct application component in Oracle Utilities Customer to Meter; it may be confused with functionalities within MDM or other systems.
Option B: Customer Care and Billing (CC&B)focuses on customer interactions, billing, and financial transactions, not on capturing device installation records.
Option D: Digital Asset Managementis not a component in this system; it may refer to unrelated asset management systems in other contexts.
Option E: Work and Asset Management (WAM)manages work orders and asset maintenance but does not primarily handle the source record for device installation, which is a core function of MDM.
The Oracle Utilities Customer to Meter Implementation Guide further clarifies that MDM integrates with other components, such as CC&B for billing and WAM for maintenance, but it is the primary component for recording and managing device installation data. For example, when a meter is installed at a service point, MDM updates the service point record with the device's serial number, type, and configuration, ensuring traceability throughout the device's lifecycle.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Meter Data Management Overview Oracle Utilities Customer to Meter Implementation Guide, Chapter: Device Installation and Management

NEW QUESTION # 45
When a user initiates a request to start service, the system initiates a service agreement in the state of "Pending Start". A pending start service agreement remains in this state until everything necessary to start service is defined in the system. At that time, the service agreement can be activated. What controls when the SA Activation background process activates a service agreement that is linked to a service point?

- A. The Start Date of a service agreement
- B. Completion of all field activity requests linked to the service point and service agreement
- C. The End Date of the previous service agreement at a premise
- D. The run date of the SA Activation background process
- E. The algorithm configured in the SA Type - SA Activation plug-in spot for a service agreement's SA Type

Answer: E

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, the activation of a service agreement from the "Pending Start" state is managed by theSA Activation background process. The Oracle Utilities Customer to Meter Configuration Guide specifies that the timing and conditions for activation are controlled by analgorithm configured in the SA Type - SA Activation plug-in spotfor the service agreement's Service Agreement Type (SA Type). This algorithm defines the logic for determining when all necessary conditions (e.g., meter installation, field activities) are met to activate the service agreement.
The other options are incorrect:
Option A: The Start Date is a reference point but does not control the activation process.
Option B: The End Date of a previous service agreement is unrelated to the activation of a new service agreement.
Option D: The run date of the background process determines when the process executes, but the activation logic is defined by the algorithm.
Option E: While field activity completion may be a condition, it is the algorithm that evaluates this, not the completion itself.
Thus, the correct answer isC, as the SA Activation algorithm governs the activation process.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Service Agreement Activation Oracle Utilities Customer to Meter Implementation Guide, Chapter: Starting and Stopping Service

NEW QUESTION # 46
Various records in Customer to Meter reference field and lookup values from their relevant application components. What is used to map similar field and lookup values between application components?

- A. Feature Configurations
- B. Domain Value Maps
- C. Master Configurations
- D. Lookups
- E. Extendable Lookups

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,Domain Value Mapsare used to map similar field and lookup values between different application components to ensure consistency and interoperability. The Oracle Utilities Customer to Meter Configuration Guide explains that Domain Value Maps define relationships between values in different domains, allowing the system to translate or align data across components (e.g., mapping a billing status code to a financial transaction code).
The other options are incorrect:
Option B: Master Configurations define global system settings, not value mappings.
Option C: Lookups define valid values for a field but do not map values between components.
Option D: Feature Configurations control system behavior, not value mappings.
Option E: Extendable Lookups allow customization of lookup values but do not handle mapping between components.
Thus, the correct answer isA, as Domain Value Maps are the mechanism for mapping values.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Domain Value Maps Oracle Utilities Customer to Meter Implementation Guide, Chapter: System Configuration

NEW QUESTION # 47
Asset types define the attributes for assets and components of a certain type, including a variety of other information. Which two pieces of information may be included on asset types not considered as a class of components?

- A. List of types of components that can be attached to assets of this type
- B. Whether or not assets of this type can have attached components
- C. List of location types where assets of this type can be located
- D. List of specifications that can be attached to assets of this type
- E. List of types of asset activities that can be created for assets of this type

Answer: A,B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,asset typesdefine the characteristics and attributes of assets (e.g., meters, transformers) and their components. The Oracle Utilities Customer to Meter Configuration Guide explains that asset types not considered as a class of components (i.e., primary assets rather than sub- components) can include:
Statement A: "List of types of components that can be attached to assets of this type." This is correct, as asset types specify which component types (e.g., registers, communication modules) can be attached to the asset.
Statement C: "Whether or not assets of this type can have attached components." This is also correct, as the asset type configuration indicates whether the asset can support attached components.
The other statements are incorrect:
Statement B: The list of location types is typically associated with service points or premises, not asset types.
Statement D: Specifications are defined separately and linked to assets, not listed directly in the asset type configuration.
Statement E: Asset activities are managed through activity types and are not a direct attribute of asset types.
Thus, the correct answers areAandC, as they accurately reflect the configuration options for asset types.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Asset Type Configuration Oracle Utilities Customer to Meter Implementation Guide, Chapter: Asset Management

NEW QUESTION # 48
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