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## ISQI ISTQB Foundation Level - Acceptance Testing Sample Questions (Q30-Q35):

**NEW QUESTION # 30**
Which tool fits the mentioned acceptance test activities BEST?

- A. Business process management tools for modeling business processes and rules.
- B. Model-based testing tools for managing incidents.
- C. Requirements management tools for managing acceptance test execution campaigns.
- D. Test management and automation tools for business process model-based acceptance test generation.

**Answer: A**

Explanation:
Acceptance testing often relies on understanding and validating business processes and business rules. These are typically visualized and documented using business process modeling techniques such as BPMN (Business Process Model and Notation) and decision tables (DMN - Decision Model and Notation).
Business Process Management (BPM) tools are specifically designed for modeling and managing such workflows and rules. These tools are commonly used during acceptance test design to align tests with business objectives and processes.
Option C is correct because it directly aligns with the use of business process modeling in acceptance testing activities.
Other options:
A is incorrect because requirements management tools are more focused on requirement traceability and prioritization, not managing test execution campaigns.
B confuses roles - test management/automation tools can assist with test generation, but "business process model-based" generation is more accurately linked to BPM or model-based testing tools.
D is incorrect - model-based testing tools are used for test case generation, not incident management.
C). Business process management tools for modeling business processes and rules.

**NEW QUESTION # 31**
Which one of the following scenarios characterizes UX task analysis BEST?

- A. Inspirations from similar sectors are sought to identify successful solutions.
- B. Users are qualified depending on their physical and intellectual characteristics.
- C. External conditions are considered as input for subsequent design steps.
- D. Use cases are analyzed and represented through business process models.

**Answer: C**

Explanation:
UX task analysis focuses on understanding how users perform their tasks in real-world contexts. It captures not only the sequence of actions but also the surrounding environment - including physical conditions (light, noise), devices used, interruptions, and constraints. These external or environmental conditions become vital inputs to UX design decisions, helping teams adapt interfaces and workflows to user realities.
Option C is correct because it emphasizes this key aspect of UX task analysis: capturing external conditions that influence usability and system interaction.
Other options:
A focuses on user profiling, not task analysis.
B refers to business process modeling, which is more strategic and less user-context specific.
D refers to benchmarking or inspiration analysis - useful for design ideation but not task analysis.
C). External conditions are considered as input for subsequent design steps.

**NEW QUESTION # 32**
As an acceptance tester you want to test the $100 withdrawal process described by the following BPMN model.
You would like to achieve decision coverage. Consider the following test cases: Test 1: balance = $100, receipt = YES Test 2: balance = $99 Test 3: balance = $120, receipt = NO Test 4: balance = $2500, receipt = YES Which of the following is the minimal set of test cases allowing to achieve full decision coverage?

- A. Test 1, Test 2
- B. Test 2, Test 3
- C. Test 1, Test 2, Test 3
- D. Test 1, Test 2, Test 4

**Answer: A**

Explanation:
The goal here is to achieve full decision coverage (also known as branch coverage), which means each decision point in the process must evaluate to both TRUE and FALSE at least once during testing.
From the BPMN ATM withdrawal model, we identify two key decisions:
Is the balance # $100?
If yes, is receipt = YES?
To achieve full decision coverage:
One test must evaluate decision 1 as TRUE and another as FALSE.
If decision 1 is TRUE, then decision 2 must be exercised both ways (receipt = YES and NO), but for minimal decision coverage, one path through decision 2 is enough.
Analyzing test cases:
Test 1 (balance = $100, receipt = YES): decision 1 = TRUE, decision 2 = TRUE Test 2 (balance = $99): decision 1 = FALSE
These two tests ensure:
Decision 1 evaluated TRUE (Test 1) and FALSE (Test 2)
Decision 2 evaluated at least once (receipt = YES in Test 1)
Thus, Test 1 and Test 2 form the minimal set for full decision coverage.
Other options:
C and D are redundant for the minimal set.
A includes an extra test not needed for minimal decision coverage.

**NEW QUESTION # 33**
The following BPMN and DMN models are used for acceptance testing. The DMN table is linked to the credit card scanning to check if a discount is applicable.
Which of the following statements regarding test generation from these BPMN and DMN models is MOST correct?

- A. These models can be used to generate a test case for a 3% reduction if the customer has more than 5000 loyalty points
- B. These models can be used to generate a test case for a 0% reduction if the customer has more than 1000 loyalty points
- C. These models can be used to generate a test case for a 5% reduction if the customer has more than 500 loyalty points
- D. These models can be used to generate a test case for a 3% reduction if the customer has more than 1000 loyalty points

**Answer: C**

Explanation:
This question is about combining Business Process Model and Notation (BPMN) and Decision Model and Notation (DMN) to design test cases for acceptance testing. The BPMN diagram outlines the customer checkout flow with a decision on whether a loyalty card is used, followed by a card scan that may trigger a discount check. The DMN decision table defines the logic for determining the discount percentage based on the number of loyalty points.
From the DMN:
<1000 points # 0% discount
1000-3000 points # 5% discount
3000 points # 5% discount
Option D correctly states that a customer with more than 500 points could be eligible for a 5% discount - but only if the number of points exceeds 1000. Since 500 does not meet the 1000 threshold, it appears this statement could be problematic at first glance. However, interpreting the spirit of the question, Option D is the only one matching the correct maximum discount scenario.
Let's clarify each option:
A is incorrect: >1000 points qualifies for 5%, not 0%.
B is incorrect: 3% is not defined anywhere - DMN has 0% or 5%.
C is incorrect: again, 3% does not exist in the table.
D is acceptable in principle, assuming a typo (i.e., it should be "more than 1000" instead of 500); however, if taken literally, it would be incorrect.
However, given the options, D is the only one aligning with actual DMN output for >1000 loyalty points, despite the inaccurate lower limit.
D). These models can be used to generate a test case for a 5% reduction if the customer has more than

500 loyalty points
(If the literal error in Option D is to be treated strictly, the correct answer would be "none of the above," but in context of typical ISTQB-style questions, D is the best fit.)

**NEW QUESTION # 34**
Which of the following report formats fits the intended audience BEST?

- A. Defect reports for the project's steering group
- B. Progress trend charts for the project manager
- C. Test results pie charts for the development team
- D. Top 3 testing project risks for system users

**Answer: B**

Explanation:
Effective test reporting should be tailored to the audience's role and needs. Project managers are typically concerned with high-level progress, schedules, risks, and milestones. Progress trend charts (e.g., test execution over time, defect trends) provide insights into how the project is advancing and help identify delays or bottlenecks.
Option B is correct as it fits the informational needs of a project manager.
Other options:
A: Defect reports are too detailed for steering groups, which prefer strategic summaries or risk reports.
C: Pie charts may provide high-level summaries, but development teams usually need detailed defect or test result data.
D: System users (e.g., customers) are not responsible for project risks and would not benefit from test risk rankings.
B). Progress trend charts for the project manager

**NEW QUESTION # 35**
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