

Exam Order-Management-Administrator Papers | Order-Management-Administrator Exam Paper Pdf

OL/2023(2024)/80/E-I, II		24733
මුද්‍රණ හිමිකම් ඇවිරිණි / முதிரை உரிமைகள் பூர்த்தி (All Rights Reserved)		
ශ්‍රී ලංකා විද්‍යා සහ තාක්ෂණික විද්‍යා විද්‍යාලය Department of Examinations, Sri Lanka தமிழ்நாடு தேர்வுகள் திணைக்களம் Department of Examinations, Sri Lanka		
80 E I, II		
අධ්‍යයන මධ්‍යම සහතික පත්‍ර (සාමාන්‍ය මට්ටම) විභාගය, 2023(2024) சல்பீப் பொதுத் தராதரப் பத்திர (சாதாரண தர)ப் பரீட்சை, 2023(2024) General Certificate of Education (Ord. Level) Examination, 2023(2024)		
මොරල්ලු හා සන්නිවේදන තාක්ෂණය தகவல் தொடர்புத் தகவியல் Information & Communication Technology I, II		மூன்று மணித்திரண்டாகும் Three hours
අතිරේක කියවීමේ කාලය - මිනිත්තු 10යි மேலதிக வாசிப்பு நேரம் - 10 நிமிடங்கள் Additional Reading Time - 10 minutes		
Use additional reading time to go through the question paper, select the questions and decide on the questions that you give priority in answering.		
Information & Communication Technology I		
Instructions: * Answer all questions. * In each of the questions 1 to 40, pick one of the alternatives (1), (2), (3), (4) which is correct or most appropriate. * Mark a cross (X) on the number corresponding to your choice in the answer sheet provided. * Further instructions are given on the back of the answer sheet. Follow them carefully.		
<p>1. Following four computers of the same brand are available at four different shops for the same price. Each of them has a 1 TB hard disk, 1 VGA port and consumes the same amount of electricity. Which one is most suitable to buy?</p> <p>(1) Processor: 2.9 GHz, Cache: 6MB, RAM: 4GB, 4 USB ports (2) Processor: 3.1 GHz, Cache: 6MB, RAM: 4GB, 4 USB ports (3) Processor: 3.6 GHz, Cache: 12MB, RAM: 8GB, 8 USB ports (4) Processor: 3.6 GHz, Cache: 16MB, RAM: 8GB, 8 USB ports</p> <p>2. Which of the following devices could be used to capture English text from printed documents?</p> <p>(1) Bar Code Reader (2) Magnetic Ink Character Reader (MICR) (3) Optical Character Recognition (OCR) device (4) Optical Mark Recognition (OMR) device</p> <p>3. Which of the following is a solid state device?</p> <p>(1) Compact Disk (2) Hard Disk Drive (3) Magnetic Tape Drive (4) USB Flash Drive</p> <p>4. Which of the following executes the instructions of computer programs?</p> <p>(1) Cache (2) Central Processing Unit (CPU) (3) Hard Disk (4) Random Access Memory (RAM)</p> <p>5. Which of the following is required to network four computers in a star topology?</p> <p>(1) a firewall (2) a modem (3) a server (4) a switch</p> <p>6. Which of the following is the octal equivalent of decimal 216₁₀?</p> <p>(1) 40₈ (2) 43₈ (3) 73₈ (4) 330₈</p> <p>7. Which of the following is the decimal equivalent of binary 1000 1000₂?</p> <p>(1) 24₁₀ (2) 136₁₀ (3) 272₁₀ (4) 1024₁₀</p> <p>8. Which of the following is the hexadecimal equivalent of octal 1572₈?</p> <p>(1) DE8₁₆ (2) 37A₁₆ (3) 3710₁₆ (4) 12562₁₆</p> <p>9. One Terabyte (1 TB) is equal to</p> <p>(1) 1024 KB. (2) 1024 × 1024 KB. (3) 1024 × 1024 × 1024 KB. (4) 1024 × 1024 × 1024 × 1024 KB.</p>		
[see page two]		

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Salesforce Order-Management-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Data Model: This topic equips the Salesforce Order Management Administrator Consultant to showcase knowledge of critical objects such as Order, Order Summary, Fulfillment Orders, and Return Orders. It involves establishing and tracing integrations with B2C Commerce or other systems, including custom attributes. Proficiency here is pivotal for ensuring seamless data flow and robust Order Management operations within complex business environments.
Topic 2	<ul style="list-style-type: none">• User Experience and Customization: This section emphasizes leveraging Salesforce's Lightning UI to enhance user experiences. The Salesforce Order Management Administrator Consultant will customize experiences for users and managers through tools like the Lightning Page Editor, Report Builder, and out-of-the-box components. Success in this area ensures optimized workflows and improved operational efficiency.
Topic 3	<ul style="list-style-type: none">• Order Management Basics: In this topic, the Salesforce Order Management Administrator Consultant learns to position Order Management effectively within Salesforce's core architecture. By articulating the extensible platform capabilities, the ability to integrate with third-party systems, and the overall value proposition, this knowledge helps highlight Order Management's seamless adaptability and efficiency. These insights are crucial for demonstrating business value during client engagements.

Salesforce Order Management Administrator Accredited Professional Sample Questions (Q33-Q38):

NEW QUESTION # 33

Where should a service agent go first to view process exceptions related to a specific Order?

- A. Change order Record - Related Tab
- B. Order Record - Details Tab
- C. Order Summary Record - Related Tab
- **D. Order Record - Process Exception Details Tab**

Answer: D

Explanation:

The best place for a service agent to go first to view process exceptions related to a specific Order is the Order Record - Process Exception Details Tab. This tab shows a list of process exceptions that occurred during the order lifecycle, such as errors in payment authorization, inventory allocation, fulfillment location assignment, etc. The service agent can use this tab to identify and resolve the issues that affect the order processing. Verified Reference: https://help.salesforce.com/s/articleView?id=sf.om_process_exception_details.htm&type=5

id=sf.om_process_exception_details.htm&type=5

NEW QUESTION # 34

What is the required amount of test code coverage when deploying an Apex class?

- **A. 0.75**
- B. 0.55
- C. 0.85

- D. 0.65

Answer: A

Explanation:

The required amount of test code coverage when deploying an Apex class is 75%. This means that at least 75% of the Apex code must be covered by unit tests, and all of those tests must complete successfully. Verified Reference:

https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex_deploying_ant_deploy.htm

NEW QUESTION # 35

What are two reasons for using Flows instead of Apex code?

- A. Flows provide a visual debug process
- B. Flows have better performance options for large batches of records
- C. Flows can be triggered by undelete events
- D. Flows can be modified and created without a developer

Answer: A,D

Explanation:

Two reasons for using Flows instead of Apex code are:

Flows can be modified and created without a developer. Flows are declarative tools that allow administrators to build complex business logic using clicks instead of code. Flows do not require any programming skills or knowledge, and they can be easily modified and maintained by administrators.

Flows provide a visual debug process. Flows have a built-in debugger that allows administrators to test and troubleshoot their flows in a graphical interface. The debugger shows the flow execution path, the values of variables and sObject fields, and any errors or warnings that occur in the flow.

Verified References: https://help.salesforce.com/s/articleView?id=sf.flow_builder.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.flow_builder_debug.htm&type=5

NEW QUESTION # 36

How can an administrator localize screens in the Order Management flows?

- A. Create a copy of the flow with hard-coded text in the desired language
- B. Create text localization variables in the flow
- C. Enable localization for the flow and modify the label's value to match the desired language
- D. Add the Language Selector component at the start of the flow so users can change the language

Answer: B

NEW QUESTION # 37

Where can an administrator find the Billing Customer Name as it relates to an Order Summary?

- A. Order Summary Lookup (Payment) Billing Name
- B. Order Summary Lookup (Contact) BillToContactId
- C. Order Summary Lookup (Account) BillToAccountId
- D. Order Summary Lookup (Account) Contact.BillToAccountId

Answer: B

NEW QUESTION # 38

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