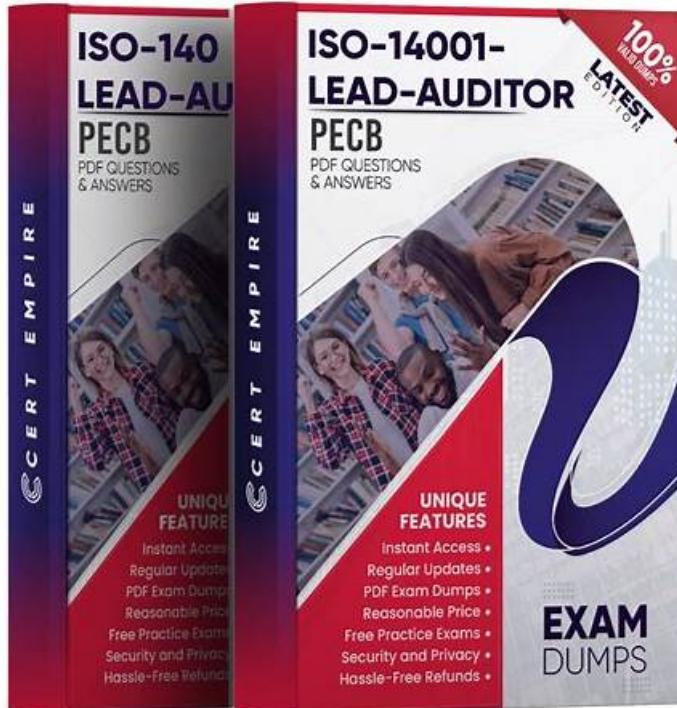


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## PECB ISO-14001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
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Topic 1	<ul style="list-style-type: none"> <li>• Fundamental audit concepts and principles: This section of the exam assesses the grasp EMS auditors have on core audit principles such as integrity, fair presentation, due professional care, and evidence-based evaluation. It ensures auditors can apply these principles consistently in the audit process.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Environmental management system requirement: This section evaluates the ability of audit consultants to interpret and apply the specific requirements of ISO 14001. It focuses on understanding the structure of the standard, including context of the organization, leadership, planning, support, operations, and performance evaluation.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Fundamental principles and concepts of an environmental management system: This section of the exam measures the foundational knowledge of EMS auditors and covers key principles such as environmental sustainability, continual improvement, and the process approach. It assesses understanding of how environmental management systems contribute to overall business performance and regulatory compliance.</li> </ul>

## PECB Certified EMS ISO 14001 Lead Auditor Exam Sample Questions (Q11-Q16):

### NEW QUESTION # 11

Whistlekleen is a national dry cleaning and laundry organisation with 50 shops. You are conducting an EMS surveillance audit of Head Office and are sampling environmental performance measurement. You find that

80 per cent of failures to meet performance criteria originate from five shops in the same region. Most of these failures relate to the release of volatile organic compounds (VOCs) that exceeded regulations. The Environmental Manager tells you that these are the oldest shops in the organisation. The cleaning equipment needs replacing but the organisation cannot afford it at the moment.

On raising the matter with senior management, you are told that there are plans to replace the equipment in these shops over the next five years.

When reviewing the nonconformity report files, you find that the organisation is facing a legal dispute with the environmental authority over multiple breaches of environmental legislation.

Select the three best options for how this dispute should be handled by the organisation through its EMS.

- A. Monitor VOC emissions to ensure compliance with legal requirements.
- B. Give an explanation to the authority of what went wrong.
- C. Ask to settle the court case by negotiation with the authority.
- D. Offer to compensate employees for possible health implications.
- E. Advise the authority that timely corrective action will be taken.
- F. Conduct an internal enquiry to establish who is to blame.
- G. Advise the authority that the faulty equipment will be maintained more often.
- H. Investigate changing the cleaning process to use chemicals with lower VOC content.

**Answer: A,E,H**

### NEW QUESTION # 12

A management system meeting ISO 14001:2015 requirements is based on the Plan-Do-Check-Act (PDCA) cycle.

Which two elements of the management system are part of the 'Check' stage of the PDCA cycle?

- A. Nonconformities
- B. Control of the processes
- C. Management review
- D. Improvement
- E. Environmental policy
- F. Monitoring performance

**Answer: A,F**

Explanation:

As per ISO 14001:2015 Clause 10 (Improvement) and Clause 9 (Performance Evaluation):

The 'Check' phase includes activities that evaluate performance, such as:

Clause 9.1:

"The organization shall monitor, measure, analyze and evaluate its environmental performance." Clause 10.2:  
"When a nonconformity occurs, the organization shall react to the nonconformity, evaluate the need for corrective action."  
Management review is part of the 'Act' phase (Clause 9.3), and Environmental Policy (Clause 5.2) belongs to 'Plan'.  
Reference: ISO 14001:2015 Clauses 9.1, 10.2, 9.3, 5.2.

### NEW QUESTION # 13

Showitoff is an organisation specialising in the design and production of wall decorating materials for the domestic market. During an ISO 14001 certification audit of the site, the auditor comes across an open, walled area just outside the maintenance department. It contains various scraps of wood and metal as well as several rusty components. They are lying on an oily floor. When asked about it, the EMS Manager states that he presumes that the materials come from maintenance work.

The auditor interviews the Maintenance Manager in his department. He notes that shelves containing various spares are well labelled and neatly stacked. He asked about the "dump" outside and is told that it contains some excess materials that the Manager likes to keep in case they come in handy at some stage. The auditor points out that the "dump" might be classed under regulations as a landfill site, which requires an operating licence. The Maintenance Manager is not aware of such a licence.

Which three statements represent good audit practice?

- A. The auditor should congratulate the Maintenance Manager on having a neat and tidy spares store.
- B. The auditor should raise a nonconformity against ISO 14001.
- **C. The auditor should check whether the organisation has permission to operate a landfill site.**
- D. The auditor should advise the organisation to get rid of all the "dumps".
- **E. The auditor should consider surveying more areas of the site for other "dumps".**
- F. The auditor should refer the organisation to the relevant authorities.
- G. The auditor should ask the Maintenance Manager to clean up the "dump".
- **H. The auditor should check the information given by the Maintenance Manager with the EMS Manager.**

**Answer: C,E,H**

### NEW QUESTION # 14

Which two of the following options are an advantage of using a sampling plan for the audit?

- **A. Reduces the audit duration**
- B. Prevents conflict within the audit team
- C. Overrules the auditor's instincts
- D. Use of the plan for consecutive audits
- E. Implements the audit plan efficiently
- **F. Gives confidence in the audit results**

**Answer: A,F**

Explanation:

According to ISO 19011:2018 Clause 5.3.2 and Annex B (Audit Sampling):

Sampling allows auditors to:

Reduce audit time while still covering sufficient evidence (A),

Provide statistically valid assurance and confidence in the results (C).

Sampling does not replace auditor judgment (D), nor is it intended to prevent conflict (F) or be reused blindly for future audits (E).

Reference: ISO 19011:2018 Clause 5.3.2, Annex B.

### NEW QUESTION # 15

An organisation has the following environmental policy document displayed in the reception area:

"This organisation is committed to providing electric cables to customers' requirements, in accordance with environmental regulations for their manufacture, use and disposal. The organisation will strive to increase the environmental awareness of its personnel, suppliers, subcontractors and interested parties. Continual environmental improvement is a permanent objective of the organisation. This policy shall be communicated to all employees with the opportunity for them to seek clarification where required. Where required the policy shall be communicated to all interested parties." Referring to the above policy statement, select three options for which the organisation is meeting ISO 14001 requirements.

- A. The organisation uses suppliers committed to environmental sustainability.
- B. The organisation has a good reputation for recycling its waste.
- **C. The organisation satisfies its customers' environmental requirements.**
- D. The organisation's processes deliver the intended improvement to the environment.
- **E. The organisation makes available its environmental policy to interested parties.**
- F. The organisation has a commitment to environmental protection.
- G. The organisation clearly meets all statutory requirements.
- H. The organisation is committed to continual environmental improvement.

**Answer: C,E,H**

## NEW QUESTION # 16

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