

Trustworthy Salesforce-Slack-Administrator Exam Content - Test Salesforce-Slack-Administrator Quiz



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.
Topic 2	<ul style="list-style-type: none">• App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.
Topic 3	<ul style="list-style-type: none">• Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.
Topic 4	<ul style="list-style-type: none">• Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.
Topic 5	<ul style="list-style-type: none">• Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.
Topic 6	<ul style="list-style-type: none">• Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.

Authoritative Trustworthy Salesforce-Slack-Administrator Exam Content Provide Prefect Assistance in Salesforce-Slack-Administrator Preparation

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Salesforce Certified Slack Administrator Sample Questions (Q134-Q139):

NEW QUESTION # 134

Your Slack Governance Support model includes a group of people designated as Workspace Admins to distribute the workload. What is a key benefit of setting up a user group for the Workspace Admins?

- A. People that the team works with in Slack Connect can be added to the user group in order to work more closely with the Workspace Admins on certain issues.
- B. Any Slack member by default can add themselves to the Workspace Admin user group to follow along with their activities.
- C. Any Enterprise Grid member can @mention the user group from any workspace within the Enterprise Grid org to send a notification to all of the user group members.
- **D. Any @mention of the Workspace Admin user group will notify all of the group members, allowing any Slack member to send questions to the group.**

Answer: D

Explanation:

Slack user group functionality explains:

"When a user group is @mentioned, all members of the user group are notified, making it easy for others to reach all members at once for questions or updates." Option A is misleading because visibility of user groups depends on workspace settings. B and C are inaccurate - external users cannot be added, and users cannot add themselves to user groups.

(Reference: Slack Administration Study Guide - Using User Groups)

NEW QUESTION # 135

A few months ago, a team of developers at Blue Inc identified a new issue during testing and created a public channel called #bug-cricket to communicate about the issue.

They may need to reference the history in the future. Of note, there has not been any new activity in #bug- cricket for months, and the bug case has been closed.

What should the team do with #bug-cricket?

- A. Convert the channel to private, and then archive it; members of the channel will retain access to the files.
- B. Remove all members from the channel, and then archive it; this way, members can find messages via search but will not be able to browse the channel history itself.
- C. Delete the channel; messages from a deleted channel are still available via search.
- **D. Archive the public channel; anyone can still browse the conversation history in Slack, and messages will appear in search results.**

Answer: D

Explanation:

The best practice for completed projects that may need to be referenced later is:

"Archive the public channel. Archived channels remain searchable and can be browsed for historical reference, but new posts are disabled." Deleting the channel would risk losing accessibility to discussions, and unnecessary privacy changes would confuse users.

(Reference: Slack Administration Study Guide - Channel Archiving and Searchability)

NEW QUESTION # 136

You're a Workplace Admin for a major retail chain in Europe on the Slack Pro plan. An executive user asks to access channel history from more than 18 months ago, but the retention policy was set at one year.

Will it be possible for you to recover the data?

(Select the best answer.)

- A. Yes, because Slack's disaster recovery policy and business continuity plan provide backups that organizations on the Slack Pro plan can access upon request from Org Admins.
- B. No, because this company is in a territory affected by GDPR. Slack is legally not allowed to provide this data after the retention date has passed.
- **C. No, because customer data is removed immediately upon expiration of message retention. Slack deletes all information from production systems at that time.**
- D. Yes, because Slack employs multi-factor authentication for all administrative access to systems. Slack can access channel history upon request from Org Admins.

Answer: C

Explanation:

According to Slack's data retention policies:

"When a message retention policy is applied and messages reach their expiration, Slack permanently deletes the messages from production systems, and recovery is not possible." Slack's business continuity plans and MFA security are unrelated to data retrieval for expired content. GDPR (C) impacts retention requirements but the critical reason for non-recovery is Slack's deletion behavior (D).

(Reference: Slack Administration Study Guide - Message Retention and Data Deletion Policy)

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NEW QUESTION # 137

You're in charge of a Slack Enterprise Grid workspace design for your company. Your teammates provide dozens of suggestions about how the workspaces should be created in order to provide the best user experience.

Which approach should you choose?

(Select the best answer.)

- **A. Create the minimum number of workspaces to meet your users' needs to limit context switching.**
- B. Define organization policies to prevent workspaces from differing from corporate standards.
- C. Ensure the workspace design is loosely defined so that it can easily change over time.
- D. Create new workspaces instead of multi-workspace channels to reduce irrelevant noise.

Answer: A

NEW QUESTION # 138

In which two scenarios would SCIM provisioning be the best method of adding users to a workspace? (Select the TWO best answers.)

- A. You need to preserve all users' apps and integrations (bot users, slash commands, incoming webhooks, etc.) when they are deprovisioned.
- B. Your environmental services company plans to launch Slack to all employees in a single day and sunset its former communication platform.
- **C. Your delivery company has multiple workspaces in its Slack Enterprise Grid plan for each of its subsidiaries, and you need to be able to assign users to specific workspaces.**
- **D. Your pet food company works closely with a packaging supplier, and you want all employees of the companies to communicate seamlessly in Slack.**
- E. You are the Slack admin for a multinational networking corporation and want users to have Slack accounts only if they plan to use the accounts.

Answer: C,D

NEW QUESTION # 139

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